Spaceport & Technology Committee

Tuesday, March 21, 2006

2:00 PM to 4:00 PM

Room 12, HOB

ACTION PACKET

Allan G. Bense
Speaker

Bob Allen
Chair

COMMITTEE MEETING REPORT

Spaceport & Technology Committee

3/21/2006 2:30:00PM

Location: 12 HOB

Attendance:

	Present	*Absent*	*Excused*
Bob Allen (Chair)	X		
Thad Altman	X		
Joyce Cusack	X		
Charlie Justice	X		
Ralph Poppell	X		
Juan Zapata		X	
Totals:	**5**	**1**	**0**

COMMITTEE MEETING REPORT

Spaceport & Technology Committee

3/21/2006 2:30:00PM

Location: 12 HOB

Workshop

Information technology management issues.

Other Business Appearance:

Information technology management
David Taylor, CIO (State Employee) - Information Only
Department of Health, Deputy Secretary for Enterprise Information Services at DMS
4052 Bold Cyprus Way
Tallahassee Florida 32399
Phone: 850/245-4062

Information technology management
Lori Nolen (State Employee) - Information Only
Governor's Office of Policy and Budget
1601 The Capitol
Tallahassee Florida 32399-0001
Phone: 850/922-5038

Information technology security
Ken Granger, Deputy Secretary (State Employee) - Information Only
Department of Management Services
4050 Esplanade Way
Tallahassee Florida 32399
Phone: 850/488-0018

SPACEPORT AND TECHNOLOGY COMMITTEE
INFORMATION TECHNOLOGY MANAGEMENT
MAJOR ISSUES

	Issue	Business Problem	Policies to Consider
1	Vision for IT, its role, and value to the state	Clear objectives; clear measure of success	Update vision for IT, clarify mission, clarify roles of IT entities, clarify measures
2	Enterprise governance framework to support multi-agency business solutions	Risk management; decision management; process management; cost control Supports initiation and execution of enterprise-wide technology solutions for business problems (i.e., general ledger, personnel, purchasing; future proposals – email consolidation, website standardization, data center co-location)	Consider establishing an enterprise entity and processes to manage decisions, monitor risks, and contain costs; Consider enterprise-level projects, standards, and procedures which generate savings for the state
3	Agency governance and management framework to plan, manage, and deploy technology	Risk management; decision management; process management; cost control; change management Supports initiation, management, and successful execution of agency-level technology solutions for business problems	Require each agency to establish a governance framework and processes to manage decisions, monitor risks, and contain costs;
4	Standardize performance reporting, chart of accounts, budget reporting	Accountability; measurement of quality; comparison of service costs	Standardize reporting requirements to support performance evaluation, service evaluation, and accountability
5	Realignment of duties from the STO to DMS Telecommunications and network services; Shared Resource Center; Wireless Communications;	DMS does not have full authority to manage and deploy statewide technology services	Amend statutes to reflect assignment of IT duties; most statewide services are currently operated by DMS
6	Security of data and information	Agencies must establish security for their systems and defend against attacks; may not have the requisite resources and skills to do so	Standardizes security procedures for all agencies; Certain duties need to be assigned to each agency and to DMS

1 A bill to be entitled
2 An act relating to information technology management;
3 amending s. 20.22, F.S.; establishing the Technology
4 Program in the Department of Management Services; removing
5 duty of the State Technology Office to operate and manage
6 the Technology Resource Center; repealing s. 186.022,
7 F.S., relating to Information technology strategic plans;
8 amending s. 216.0446, F.S.; revising duties of the
9 legislative Technology Review Workgroup to remove
10 participation of the State Technology Office; conforming
11 reference to a report; repealing s. 216.292(1)(c), F.S.,
12 relating to provisions authorizing transfer of positions
13 and appropriations in fiscal year 2001-2002 for the
14 purpose of consolidating information technology resources;
15 amending s. 282.0041, F.S.; revising definitions for
16 purposes of information resources management; defining the
17 terms "department" deleting the Agency Annual Enterprise
18 Resource Planning and Management Report; deleting the
19 State Annual Report on Enterprise Resource Planning and
20 Management; providing for appointment of an agency chief
21 information officer by the agency head; amending s.
22 282.102, F.S.; removing provisions for the creation,
23 powers, and duties of the State Technology Office;
24 removing provisions for a Chief Information Officer and a
25 State Chief Privacy Officer; removing provisions relating
26 to information technology and enterprise resource
27 management; providing powers, duties, and functions of the
28 Department of Management Services for operating the
29 statewide communications system; transferring powers and

30 duties relating to communications systems from the State
31 Technology Office to the Department of Management
32 Services; authorizing the department to adopt rules;
33 authorizing the department to set a fee for placement of
34 certain telecommunications facilities on state property;
35 amending ss. 282.103, 282.104, 282.105, 282.106, 282.107,
36 282.1095, and 282.111, F.S., relating to the SUNCOM
37 Network, the state agency law enforcement radio system and
38 interoperability network, and the statewide system of
39 regional law enforcement communications to conform
40 references to changes made by the act; amending s. 282.20,
41 F.S.; providing for operation and management of the
42 Technology Resource Center by the Department of Management
43 Services; amending s. 282.21, F.S.; authorizing the
44 department to collect fees for providing remote electronic
45 access; removing provisions for collection of such fees by
46 the State Technology Office; amending s. 282.22, F.S.;
47 providing for dissemination of materials, products,
48 information, and services acquired or developed by or
49 under the direction of the department; removing reference
50 to the State Technology Office with respect to such
51 materials, products, information, and services; repealing
52 s. 282.23, F.S., relating to establishment of a State
53 Strategic Information Technology Alliance for the
54 acquisition and use of information technology and related
55 material; amending s. 282.3031, F.S.; deleting assignment
56 of certain information technology functions to the State
57 Technology Office; conforming terminology; amending s.
58 282.3055, F.S.; providing for appointment of the agency

59 chief information officer by the agency head; providing
60 for staffing and supporting of an agency information
61 technology investment board; conforming terminology;
62 repealing s. 282.3063, F.S., relating to the Agency Annual
63 Enterprise Resource Planning and Management Report;
64 repealing s. 282.310, F.S., relating to the State Annual
65 Report on Enterprise Resource Planning and Management;
66 amending s. 282.315, F.S.; revising duties of the Agency
67 Chief Information Officers Council; providing for the
68 appointment and terms of officers; amending s. 282.318,
69 F.S.; changing the popular name; removing responsibility
70 of the State Technology Office; providing that each agency
71 head is responsible and accountable for ensuring an
72 adequate level of security for data and information;
73 providing for certain security requirements to be
74 determined by the department; conforming terminology;
75 amending s. 282.322, F.S., removing a procedure to monitor
76 certain information resources management projects;
77 repealing s 282.5001; amending ss. 365.171 and 365.172,
78 F.S., relating to statewide emergency telephone number
79 systems; designating duties of the State Technology Office
80 as duties of the Department of Management Services;
81 conforming requirements with respect thereto; amending s.
82 445.049, F.S., relating to the Digital Divide Council;
83 designating duties of the State Technology Office as
84 duties of the Department of Management Services; providing
85 an effective date.
86
87 Be It Enacted by the Legislature of the State of Florida:

88

89 Section 1. Section 20.22, Florida Statutes, is amended to
90 read:
91 20.22 Department of Management Services.--There is created
92 a Department of Management Services.
93 (1) The head of the Department of Management Services is
94 the Secretary of Management Services, who shall be appointed by
95 the Governor, subject to confirmation by the Senate, and shall
96 serve at the pleasure of the Governor.
97 (2) The following divisions and programs within the
98 Department of Management Services are established:
99 (a) Facilities Program.
100 (b) ~~State~~ Technology Program ~~Office~~.
101 (c) Workforce Program.
102 (d)1. Support Program.
103 2. Federal Property Assistance Program.
104 (e) Administration Program.
105 (f) Division of Administrative Hearings.
106 (g) Division of Retirement.
107 (h) Division of State Group Insurance.
108 ~~(3) The State Technology Office shall operate and manage~~
109 ~~the Technology Resource Center.~~
110 (3) ~~(4)~~ The duties of the Chief Labor Negotiator shall be
111 determined by the Secretary of Management Services, and must
112 include, but need not be limited to, the representation of the
113 Governor as the public employer in collective bargaining
114 negotiations pursuant to the provisions of chapter 447.
115 Section 2. Section 186.022, Florida Statutes, is repealed.
116 Section 3. Section 216.0446, Florida Statutes, is amended

117 to read:
118 216.0446 Review of information resources management needs.-
119 -
120 (1) There is created within the Legislature the Technology
121 Review Workgroup. The workgroup ~~and the State Technology Office~~
122 shall ~~independently~~ review and make recommendations with respect
123 to the portion of agencies' long-range program plans which
124 pertains to information technology ~~resources management~~ needs and
125 with respect to agencies' legislative budget requests for
126 information technology and related resources. The Technology
127 Review Workgroup shall report such recommendations, together with
128 the findings and conclusions on which such recommendations are
129 based, to the Legislative Budget Commission. ~~The State Technology~~
130 ~~Office shall report such recommendations, together with the~~
131 ~~findings and conclusions on which such recommendations are based,~~
132 ~~to the Executive Office of the Governor and to the chairs of the~~
133 ~~legislative appropriations committees.~~
134 (2) In addition to its primary duty specified in subsection
135 (1), the Technology Review Workgroup shall have powers and duties
136 that include, but are not limited to, the following:
137 (a) To evaluate the information resource management needs
138 identified in the agency long-range program plans for consistency
139 with the Statewide Information Technology Strategic Plan ~~State~~
140 ~~Annual Report on Enterprise Resource Planning and Management~~ and
141 statewide policies recommended by the State Technology Office,
142 and make recommendations to the Legislative Budget Commission.
143 (b) To review and make recommendations to the Legislative
144 Budget Commission on proposed budget amendments and agency
145 transfers associated with information technology initiatives or

146 projects that involve more than one agency, that have an outcome
147 that impacts another agency, that exceed $500,000 in total cost
148 over a 1-year period, or that are requested by the Legislative
149 Budget Commission to be reviewed.
150 Section 4. Pursuant to section 216.351, Florida Statutes,
151 paragraph (c) of subsection (1) of section 216.292, Florida
152 Statutes, is repealed.
153 Section 5. Section 282.0041, Florida Statutes, is amended
154 to read:
155 282.0041 Definitions.--For the purposes of this part, the
156 term:
157 (1) "Agency" means those entities described in s.
158 216.011(1)(qq).
159 ~~(2) "Agency Annual Enterprise Resource Planning and~~
160 ~~Management Report" means the report prepared by each agency chief~~
161 ~~information officer as required by s. 282.3063.~~
162 (2)~~(3)~~ "Agency chief information officer" means the person
163 appointed by the agency head ~~State Technology Office~~ to
164 coordinate and manage the information technology policies and
165 activities applicable to that agency.
166 (3)~~(4)~~ "Agency Chief Information Officers Council" means
167 the council created in s. 282.315 to facilitate the sharing and
168 coordination of information technology issues and initiatives
169 among the agencies.
170 (4) "Department" means the Department of Management
171 Services.
172 (5)~~(7)~~ "Information technology" means equipment, hardware,
173 software, firmware, programs, systems, networks, infrastructure,
174 media, and related material used to automatically,

175 electronically, and wirelessly collect, receive, access,
176 transmit, display, store, record, retrieve, analyze, evaluate,
177 process, classify, manipulate, manage, assimilate, control,
178 communicate, exchange, convert, converge, interface, switch, or
179 disseminate information of any kind or form.
180 (6) ~~(5)~~ "Information technology ~~Enterprise resources~~
181 ~~management~~ infrastructure" means the hardware, software,
182 networks, data, human resources, policies, standards, facilities,
183 maintenance, and related materials and services that are required
184 to support the business processes of an agency or state
185 enterprise.
186 (7) ~~(6)~~ "Information technology ~~Enterprise resource~~ planning
187 and management" means the planning, budgeting, acquiring,
188 developing, organizing, directing, training, control, and related
189 services associated with government information technology. The
190 term encompasses information and related resources, as well as
191 the controls associated with their acquisition, development,
192 dissemination, and use.
193 (8) "Project" means an undertaking directed at the
194 implementation ~~accomplishment~~ of information technology to
195 achieve a strategic objective ~~relating to enterprise resources~~
196 ~~management~~ or a specific appropriated program.
197 ~~(9) "State Annual Report on Enterprise Resource Planning~~
198 ~~and Management" means the report prepared by the State Technology~~
199 ~~Office as defined in s. 282.102.~~
200 (9) ~~(10)~~ "Standards" means the generally accepted
201 definitions for information technology which promotes the use of
202 current and~~, open, nonproprietary, or~~ non-vendor-specific
203 technologies.

204 ~~(11) "State Technology Office" or "office" means the office~~
205 ~~created in s. 282.102.~~
206 ~~(12) "Total cost" means all costs associated with~~
207 ~~information technology projects or initiatives, including, but~~
208 ~~not limited to, value of hardware, software, service,~~
209 ~~maintenance, incremental personnel, and facilities. Total cost of~~
210 ~~a loan or gift of information technology resources to an agency~~
211 ~~includes the fair market value of the resources, except that the~~
212 ~~total cost of loans or gifts of information technology to state~~
213 ~~universities to be used in instruction or research does not~~
214 ~~include fair market value.~~
215 Section 6. Section 282.102, Florida Statutes, is amended to
216 read:
217 282.102 ~~Creation of the State Technology Office;~~ Powers and
218 duties of the department.--~~There is created a State Technology~~
219 ~~Office within~~ The powers and duties of the department include
220 ~~Department of Management Services. The office shall be a separate~~
221 ~~budget entity, and shall be headed by a Chief Information Officer~~
222 ~~who is appointed by the Governor and is in the Senior Management~~
223 ~~Service. The Chief Information Officer shall be an agency head~~
224 ~~for all purposes. The Department of Management Services shall~~
225 ~~provide administrative support and service to the office to the~~
226 ~~extent requested by the Chief Information Officer. The office may~~
227 ~~adopt policies and procedures regarding personnel, procurement,~~
228 ~~and transactions for State Technology Office personnel. The~~
229 ~~office shall have the following powers, duties, and functions~~:
230 (1) To publish electronically the portfolio of services
231 available from the department ~~office~~, including pricing
232 information; the policies and procedures of the department ~~office~~

233 governing usage of available services; and a forecast of the
234 priorities and initiatives for the state communications system
235 for the ensuing 2 years.
236 ~~(2) To adopt rules implementing policies and procedures~~
237 ~~providing best practices to be followed by agencies in acquiring,~~
238 ~~using, upgrading, modifying, replacing, or disposing of~~
239 ~~information technology.~~
240 ~~(3) To perform, in consultation with an agency, the~~
241 ~~enterprise resource planning and management for the agency.~~
242 (2)~~(4)~~ To advise and render aid to state agencies and
243 political subdivisions of the state as to systems or methods to
244 be used for organizing and meeting communications ~~information~~
245 ~~technology~~ requirements efficiently and effectively.
246 ~~(5) To integrate the information technology systems and~~
247 ~~services of state agencies.~~
248 (3)~~(6)~~ To adopt technical standards for the state
249 communications ~~information technology~~ system which will assure
250 the interconnection of computer networks and information systems
251 of agencies.
252 (4)~~(7)~~ To assume management responsibility for any
253 consolidated communications system ~~integrated information~~
254 ~~technology system~~ or service when determined jointly by the
255 department and the agency ~~office~~ to be economically efficient or
256 performance-effective.
257 (5)~~(8)~~ To enter into agreements ~~related to information~~
258 ~~technology~~ with state agencies and political subdivisions of the
259 state for services provided herein.
260 (6)~~(9)~~ To use and acquire, with agency concurrence,
261 communications facilities ~~information technology~~ now owned or

262 operated by any agency.
263 (7) ~~(10)~~ To purchase from or contract with information
264 technology providers for communications facilities and services
265 ~~information technology~~, including private line services.
266 (8) ~~(11)~~ To apply for, receive, and hold, and to assist
267 agencies in applying for, receiving, or holding, such
268 authorizations, patents, copyrights, trademarks, service marks,
269 licenses, and allocations or channels and frequencies to carry
270 out the purposes of this part.
271 (9) ~~(12)~~ To purchase, lease, or otherwise acquire and to
272 hold, sell, transfer, license, or otherwise dispose of real,
273 personal, and intellectual property, including, but not limited
274 to, patents, trademarks, copyrights, and service marks.
275 (10) ~~(13)~~ To cooperate with any federal, state, or local
276 emergency management agency in providing for emergency
277 communications services.
278 (11) ~~(14)~~ To delegate, as necessary, to state agencies the
279 authority to purchase, lease, or otherwise acquire and to use
280 communications equipment, facilities, and services ~~information~~
281 ~~technology~~ or, as necessary, to control and approve the purchase,
282 lease, or acquisition and the use of all communications
283 equipment, services, and facilities ~~information technology~~,
284 including, but not limited to, communications services provided
285 as part of any other total system to be used by the state or any
286 of its agencies.
287 (12) ~~(15)~~ To acquire ownership, possession, custody, and
288 control of existing communications equipment and facilities,
289 including all right, title, interest, and equity therein, as
290 necessary, to carry out the purposes of this part. However, the

291 provisions of this subsection shall in no way affect the rights,
292 title, interest, or equity in any such equipment or facilities
293 owned by, or leased to, the state or any state agency by any
294 telecommunications company.
295 (13) ~~(16)~~ To adopt rules pursuant to ss. 120.536(1) and
296 120.54 relating to information technology ~~and~~ to administer the
297 provisions of this part.
298 (14) ~~(17)~~ To provide a means whereby political subdivisions
299 of the state may use state information technology systems upon
300 such terms and under such conditions as the department ~~office~~ may
301 establish.
302 (15) ~~(18)~~ To apply for and accept federal funds for any of
303 the purposes of this part as well as gifts and donations from
304 individuals, foundations, and private organizations.
305 (16) ~~(19)~~ To monitor issues relating to communications
306 facilities and services before the Florida Public Service
307 Commission and, when necessary, prepare position papers, prepare
308 testimony, appear as a witness, and retain witnesses on behalf of
309 state agencies in proceedings before the commission.
310 (17) ~~(20)~~ Unless delegated to the agencies ~~by the Chief~~
311 ~~Information Officer~~, to manage and control, but not intercept or
312 interpret, communications within the SUNCOM Network by:
313 (a) Establishing technical standards to physically
314 interface with the SUNCOM Network.
315 (b) Specifying how communications are transmitted within
316 the SUNCOM Network.
317 (c) Controlling the routing of communications within the
318 SUNCOM Network.
319 (d) Establishing standards, policies, and procedures for

320 access to the SUNCOM Network.
321 (e) Ensuring orderly and reliable communications services
322 in accordance with the service level agreements executed with
323 state agencies.
324 (18) ~~(21)~~ To plan, design, and conduct experiments for
325 information technology services, equipment, and technologies, and
326 to implement enhancements in the state information technology
327 system when in the public interest and cost-effective. Funding
328 for such experiments shall be derived from SUNCOM Network service
329 revenues and shall not exceed 2 percent of the annual budget for
330 the SUNCOM Network for any fiscal year or as provided in the
331 General Appropriations Act. New services offered as a result of
332 this subsection shall not affect existing rates for facilities or
333 services.
334 (19) ~~(22)~~ To enter into contracts or agreements, with or
335 without competitive bidding or procurement, to make available, on
336 a fair, reasonable, and nondiscriminatory basis, property and
337 other structures under department ~~office~~ control for the
338 placement of new facilities by any wireless provider of mobile
339 service as defined in 47 U.S.C. s. 153(n) or s. 332(d) and any
340 telecommunications company as defined in s. 364.02 when it is
341 determined to be practical and feasible to make such property or
342 other structures available. The department ~~office~~ may, without
343 adopting a rule, charge a just, reasonable, and nondiscriminatory
344 fee for the placement of the facilities, payable annually, based
345 on the fair market value of space used by comparable
346 communications facilities in the state. The department ~~office~~ and
347 a wireless provider or telecommunications company may negotiate
348 the reduction or elimination of a fee in consideration of

349 services provided to the department ~~office~~ by the wireless
350 provider or telecommunications company. All such fees collected
351 by the department ~~office~~ shall be deposited directly into the Law
352 Enforcement Radio Operating Trust Fund, and may be used by the
353 department ~~office~~ to construct, maintain, or support the system.
354 (20) ~~(23)~~ To provide an integrated electronic system for
355 deploying government products, services, and information to
356 individuals and businesses which reflects cost-effective
357 deployment strategies in keeping with industry standards and
358 practices and includes protections and security of private
359 information as well as maintenance of public records.
360 ~~(a) The integrated electronic system shall reflect cost-~~
361 ~~effective deployment strategies in keeping with industry~~
362 ~~standards and practices, including protections and security of~~
363 ~~private information as well as maintenance of public records.~~
364 ~~(b) The office shall provide a method for assessing fiscal~~
365 ~~accountability for the integrated electronic system and shall~~
366 ~~establish the organizational structure required to implement this~~
367 ~~system.~~
368 ~~(24) To provide administrative support to the Agency Chief~~
369 ~~Information Officers Council and other workgroups created by the~~
370 ~~Chief Information Officer.~~
371 ~~(25) To facilitate state information technology education~~
372 ~~and training for senior management and other agency staff.~~
373 ~~(26) To prepare, on behalf of the Executive Office of the~~
374 ~~Governor, memoranda on recommended guidelines and best practices~~
375 ~~for information resources management, when requested.~~
376 ~~(27) To prepare, publish, and disseminate the State Annual~~
377 ~~Report on Enterprise Resource Planning and Management under s.~~

378 ~~282.310.~~
379 ~~(28) To study and make a recommendation to the Governor and~~
380 ~~Legislature on the feasibility of implementing online voting in~~
381 ~~this state.~~
382 ~~(29) To facilitate the development of a network access~~
383 ~~point in this state, as needed.~~
384 ~~(30) To designate a State Chief Privacy Officer who shall~~
385 ~~be responsible for the continual review of policies, laws, rules,~~
386 ~~and practices of state agencies which may affect the privacy~~
387 ~~concerns of state residents.~~
388 Section 7. Section 282.103, Florida Statutes, is amended to
389 read:
390 282.103 SUNCOM Network; exemptions from the required use.--
391 (1) There is created within the Department of Management
392 Services ~~State Technology Office~~ the SUNCOM Network which shall
393 be developed to serve as the state communications system for
394 providing local and long-distance communications services to
395 state agencies, political subdivisions of the state,
396 municipalities, state universities, and nonprofit corporations
397 pursuant to ss. 282.101-282.111. The SUNCOM Network shall be
398 developed to transmit all types of communications signals,
399 including, but not limited to, voice, data, video, image, and
400 radio. State agencies shall cooperate and assist in the
401 development and joint use of communications systems and services.
402 (2) The department ~~State Technology Office~~ shall design,
403 engineer, implement, manage, and operate through state ownership,
404 commercial leasing, or some combination thereof, the facilities
405 and equipment providing SUNCOM Network services, and shall
406 develop a system of equitable billings and charges for

407 communication services.
408 (3) All state agencies and state universities are required
409 to use the SUNCOM Network for agency and state university
410 communications services ~~as the services become available~~;
411 however, no agency or university is relieved of responsibility
412 for maintaining communications services necessary for effective
413 management of its programs and functions. If a SUNCOM Network
414 service does not meet the communications requirements of an
415 agency or university, the agency or university shall notify the
416 department ~~State Technology Office~~ in writing and detail the
417 requirements for that communications service. If the department
418 ~~office~~ is unable to meet an agency's or university's requirements
419 by enhancing SUNCOM Network service, the department ~~office~~ may
420 grant the agency or university an exemption from the required use
421 of specified SUNCOM Network services.
422 Section 8. Section 282.104, Florida Statutes, is amended to
423 read:
424 282.104 Use of state SUNCOM Network by municipalities.--Any
425 municipality may request the department ~~State Technology Office~~
426 to provide any or all of the SUNCOM Network's portfolio of
427 communications services upon such terms and under such conditions
428 as the department ~~office~~ may establish. The requesting
429 municipality shall pay its share of installation and recurring
430 costs according to the published rates for SUNCOM Network
431 services and as invoiced by the department ~~office~~. Such
432 municipality shall also pay for any requested modifications to
433 existing SUNCOM Network services, if any charges apply.
434 Section 9. Section 282.105, Florida Statutes, is amended to
435 read:

436 282.105 Use of state SUNCOM Network by nonprofit
437 corporations.--
438 (1) The department ~~State Technology Office~~ shall provide a
439 means whereby private nonprofit corporations under contract with
440 state agencies or political subdivisions of the state may use the
441 state SUNCOM Network, subject to the limitations in this section.
442 In order to qualify to use the state SUNCOM Network, a nonprofit
443 corporation shall:
444 (a) Expend the majority of its total direct revenues for
445 the provision of contractual services to the state, a
446 municipality, or a political subdivision of the state; and
447 (b) Receive only a small portion of its total revenues from
448 any source other than a state agency, a municipality, or a
449 political subdivision of the state during the period of time
450 SUNCOM Network services are requested.
451 (2) Each nonprofit corporation seeking authorization to use
452 the state SUNCOM Network pursuant to this section shall provide
453 to the department ~~office~~, upon request, proof of compliance with
454 subsection (1).
455 (3) Nonprofit corporations established pursuant to general
456 law and an association of municipal governments which is wholly
457 owned by the municipalities shall be eligible to use the state
458 SUNCOM Network, subject to the terms and conditions of the
459 department ~~office~~.
460 (4) Institutions qualified to participate in the William L.
461 Boyd, IV, Florida Resident Access Grant Program pursuant to s.
462 1009.89 shall be eligible to use the state SUNCOM Network,
463 subject to the terms and conditions of the department ~~office~~.
464 Such entities shall not be required to satisfy the other criteria

465 of this section.
466 (5) Private, nonprofit elementary and secondary schools
467 shall be eligible for rates and services on the same basis as
468 public schools, providing these nonpublic schools do not have an
469 endowment in excess of $50 million.
470 Section 10. Section 282.106, Florida Statutes, is amended
471 to read:
472 282.106 Use of SUNCOM Network by libraries.--The department
473 ~~State Technology Office~~ may provide SUNCOM Network services to
474 any library in the state, including libraries in public schools,
475 community colleges, state universities, and nonprofit private
476 postsecondary educational institutions, and libraries owned and
477 operated by municipalities and political subdivisions.
478 Section 11. Section 282.107, Florida Statutes, is amended
479 to read:
480 282.107 SUNCOM Network; criteria for usage.--
481 (1) The department ~~State Technology Office~~ shall
482 periodically review the qualifications of subscribers using the
483 state SUNCOM Network and shall terminate services provided to any
484 facility not qualified pursuant to ss. 282.101-282.111 or rules
485 adopted hereunder. In the event of nonpayment of invoices by
486 subscribers whose SUNCOM Network invoices are paid from sources
487 other than legislative appropriations, such nonpayment represents
488 good and sufficient reason to terminate service.
489 (2) The department ~~State Technology Office~~ shall adopt
490 rules setting forth its procedures for withdrawing and restoring
491 authorization to use the state SUNCOM Network. Such rules shall
492 provide a minimum of 30 days' notice to affected parties prior to
493 termination of voice communications service.

494 (3) Nothing in this section shall be construed to limit or
495 restrict the ability of the Florida Public Service Commission to
496 set jurisdictional tariffs of telecommunications companies.
497 Section 12. Section 282.1095, Florida Statutes, is amended
498 to read:
499 282.1095 State agency law enforcement radio system and
500 interoperability network.--
501 (1) The department ~~State Technology Office~~ may acquire and
502 implement a statewide radio communications system to serve law
503 enforcement units of state agencies, and to serve local law
504 enforcement agencies through mutual aid channels. The Joint Task
505 Force on State Agency Law Enforcement Communications is
506 established in the department ~~State Technology Office~~ to advise
507 the department ~~office~~ of member-agency needs for the planning,
508 designing, and establishment of the joint system. The State
509 Agency Law Enforcement Radio System Trust Fund is established in
510 the department ~~State Technology Office~~. The trust fund shall be
511 funded from surcharges collected under ss. 320.0802 and 328.72.
512 (2)(a) The Joint Task Force on State Agency Law Enforcement
513 Communications shall consist of eight members, as follows:
514 1. A representative of the Division of Alcoholic Beverages
515 and Tobacco of the Department of Business and Professional
516 Regulation who shall be appointed by the secretary of the
517 department.
518 2. A representative of the Division of Florida Highway
519 Patrol of the Department of Highway Safety and Motor Vehicles who
520 shall be appointed by the executive director of the department.
521 3. A representative of the Department of Law Enforcement
522 who shall be appointed by the executive director of the

523 department.
524 4. A representative of the Fish and Wildlife Conservation
525 Commission who shall be appointed by the executive director of
526 the commission.
527 5. A representative of the Division of Law Enforcement of
528 the Department of Environmental Protection who shall be appointed
529 by the secretary of the department.
530 6. A representative of the Department of Corrections who
531 shall be appointed by the secretary of the department.
532 7. A representative of the Division of State Fire Marshal
533 of the Department of Financial Services who shall be appointed by
534 the State Fire Marshal.
535 8. A representative of the Department of Transportation who
536 shall be appointed by the secretary of the department.
537 (b) Each appointed member of the joint task force shall
538 serve at the pleasure of the appointing official. Any vacancy on
539 the joint task force shall be filled in the same manner as the
540 original appointment. Any joint task force member may, upon
541 notification to the chair prior to the beginning of any scheduled
542 meeting, appoint an alternative to represent the member on the
543 task force and vote on task force business in his or her absence.
544 (c) The joint task force shall elect a chair from among its
545 members to serve a 1-year term. A vacancy in the chair of the
546 joint task force must be filled for the remainder of the
547 unexpired term by an election of the joint task force members.
548 (d) The joint task force shall meet as necessary, but at
549 least quarterly, at the call of the chair and at the time and
550 place designated by him or her.
551 (e) The per diem and travel expenses incurred by a member

552 of the joint task force in attending its meetings and in
553 attending to its affairs shall be paid pursuant to s. 112.061,
554 from funds budgeted to the state agency that the member
555 represents.
556 (f) The department ~~State Technology Office~~ is hereby
557 authorized to rent or lease space on any tower under its control.
558 The department ~~office~~ may also rent, lease, or sublease ground
559 space as necessary to locate equipment to support antennae on the
560 towers. The costs for use of such space shall be established by
561 the department ~~office~~ for each site, when it is determined to be
562 practicable and feasible to make space available. The department
563 ~~office~~ may refuse to lease space on any tower at any site. All
564 moneys collected by the department ~~office~~ for such rents, leases,
565 and subleases shall be deposited directly into the Law
566 Enforcement Radio Operating Trust Fund and may be used by the
567 department ~~office~~ to construct, maintain, or support the system.
568 (g) The department ~~State Technology Office~~ is hereby
569 authorized to rent, lease, or sublease ground space on lands
570 acquired by the department ~~office~~ for the construction of
571 privately owned or publicly owned towers. The department ~~office~~
572 may, as a part of such rental, lease, or sublease agreement,
573 require space on said tower or towers for antennae as may be
574 necessary for the construction and operation of the state agency
575 law enforcement radio system or any other state need. The
576 positions necessary for the department ~~office~~ to accomplish its
577 duties under this paragraph and paragraph (f) shall be
578 established in the General Appropriations Act and shall be funded
579 by the Law Enforcement Radio Operating Trust Fund or other
580 revenue sources.

581 (h) The department ~~State Technology Office~~ may make the
582 mutual aid channels in the statewide radio communications system
583 available to federal agencies, state agencies, and agencies of
584 the political subdivisions of the state for the purpose of public
585 safety and domestic security. The department ~~office~~ shall
586 exercise its powers and duties, as specified in this chapter, to
587 plan, manage, and administer the mutual aid channels. The
588 department ~~office~~ shall, in implementing such powers and duties,
589 act in consultation and conjunction with the Department of Law
590 Enforcement and the Division of Emergency Management of the
591 Department of Community Affairs, and shall manage and administer
592 the mutual aid channels in a manner that reasonably addresses the
593 needs and concerns of the involved law enforcement agencies and
594 emergency response agencies and entities.
595 (3) Upon appropriation, moneys in the trust fund may be
596 used by the department ~~office~~ to acquire by competitive
597 procurement the equipment; software; and engineering,
598 administrative, and maintenance services it needs to construct,
599 operate, and maintain the statewide radio system. Moneys in the
600 trust fund collected as a result of the surcharges set forth in
601 ss. 320.0802 and 328.72 shall be used to help fund the costs of
602 the system. Upon completion of the system, moneys in the trust
603 fund may also be used by the department ~~office~~ to provide for
604 payment of the recurring maintenance costs of the system.
605 (4)(a) The department ~~office~~ shall, in conjunction with the
606 Department of Law Enforcement and the Division of Emergency
607 Management of the Department of Community Affairs, establish
608 policies, procedures, and standards which shall be incorporated
609 into a comprehensive management plan for the use and operation of

610 the statewide radio communications system.
611 (b) The joint task force, in consultation with the
612 department ~~office~~, shall have the authority to permit other state
613 agencies to use the communications system, under terms and
614 conditions established by the joint task force.
615 (5) The department ~~office~~ shall provide technical support
616 to the joint task force and shall bear the overall responsibility
617 for the design, engineering, acquisition, and implementation of
618 the statewide radio communications system and for ensuring the
619 proper operation and maintenance of all system common equipment.
620 (6)(a) The department ~~State Technology Office~~ may create
621 and implement an interoperability network to enable
622 interoperability between various radio communications
623 technologies and to serve federal agencies, state agencies, and
624 agencies of political subdivisions of the state for the purpose
625 of public safety and domestic security. The department ~~office~~
626 shall, in conjunction with the Department of Law Enforcement and
627 the Division of Emergency Management of the Department of
628 Community Affairs, exercise its powers and duties pursuant to
629 this chapter to plan, manage, and administer the interoperability
630 network. The department ~~office~~ may:
631 1. Enter into mutual aid agreements among federal agencies,
632 state agencies, and political subdivisions of the state for the
633 use of the interoperability network.
634 2. Establish the cost of maintenance and operation of the
635 interoperability network and charge subscribing federal and local
636 law enforcement agencies for access and use of the network. The
637 department ~~State Technology Office~~ may not charge state law
638 enforcement agencies identified in paragraph (2)(a) to use the

639 network.
640 3. In consultation with the Department of Law Enforcement
641 and the Division of Emergency Management of the Department of
642 Community Affairs, amend and enhance the statewide radio
643 communications system as necessary to implement the
644 interoperability network.
645 (b) The department ~~State Technology Office~~, in consultation
646 with the Joint Task Force on State Agency Law Enforcement
647 Communications, and in conjunction with the Department of Law
648 Enforcement and the Division of Emergency Management of the
649 Department of Community Affairs, shall establish policies,
650 procedures, and standards to incorporate into a comprehensive
651 management plan for the use and operation of the interoperability
652 network.
653 Section 13. Section 282.111, Florida Statutes, is amended
654 to read:
655 282.111 Statewide system of regional law enforcement
656 communications.--
657 (1) It is the intent and purpose of the Legislature that a
658 statewide system of regional law enforcement communications be
659 developed whereby maximum efficiency in the use of existing radio
660 channels is achieved in order to deal more effectively with the
661 apprehension of criminals and the prevention of crime generally.
662 To this end, all law enforcement agencies within the state are
663 directed to provide the department ~~State Technology Office~~ with
664 any information the department ~~office~~ requests for the purpose of
665 implementing the provisions of subsection (2).
666 (2) The department ~~State Technology Office~~ is hereby
667 authorized and directed to develop and maintain a statewide

668 system of regional law enforcement communications. In formulating
669 such a system, the department ~~office~~ shall divide the state into
670 appropriate regions and shall develop a program which shall
671 include, but not be limited to, the following provisions:
672 (a) The communications requirements for each county and
673 municipality comprising the region.
674 (b) An interagency communications provision which shall
675 depict the communication interfaces between municipal, county,
676 and state law enforcement entities which operate within the
677 region.
678 (c) Frequency allocation and use provision which shall
679 include, on an entity basis, each assigned and planned radio
680 channel and the type of operation, simplex, duplex, or half-
681 duplex, on each channel.
682 (3) The department ~~office~~ shall adopt any necessary rules
683 and regulations for implementing and coordinating the statewide
684 system of regional law enforcement communications.
685 (4) The secretary of the Department of Management Services
686 ~~Chief Information Officer of the State Technology Office~~ or his
687 or her designee is designated as the director of the statewide
688 system of regional law enforcement communications and, for the
689 purpose of carrying out the provisions of this section, is
690 authorized to coordinate the activities of the system with other
691 interested state agencies and local law enforcement agencies.
692 (5) No law enforcement communications system shall be
693 established or present system expanded without the prior approval
694 of the department ~~State Technology Office~~ .
695 (6) Within the limits of its capability, the Department of
696 Law Enforcement is encouraged to lend assistance to the

697 department ~~State Technology Office~~ in the development of the
698 statewide system of regional law enforcement communications
699 proposed by this section.
700 Section 14. Section 282.20, Florida Statutes, is amended to
701 read:
702 282.20 Technology Resource Center.--
703 (1)(a) The Department of Management Services ~~State~~
704 ~~Technology Office~~ shall operate and manage the Technology
705 Resource Center.
706 (b) For the purposes of this section, the term:
707 1. "Information-system utility" means a full-service
708 information-processing facility offering hardware, software,
709 operations, integration, networking, and consulting services.
710 2. "Customer" means a state agency or other entity which is
711 authorized to utilize the SUNCOM Network pursuant to this part.
712 (2) The Technology Resource Center shall:
713 (a) Serve the department ~~office~~ and other customers as an
714 information-system utility.
715 (b) Cooperate with customers to offer, develop, and support
716 a wide range of services and applications needed by users of the
717 Technology Resource Center.
718 (c) Cooperate with the Florida Legal Resource Center of the
719 Department of Legal Affairs and other state agencies to develop
720 and provide access to repositories of legal information
721 throughout the state.
722 (d) Cooperate with the department ~~office~~ to facilitate
723 interdepartmental networking and integration of network services
724 for its customers.
725 (e) Assist customers in testing and evaluating new and

726 emerging technologies that could be used to meet the needs of the
727 state.
728 (3) The department ~~office~~ may contract with customers to
729 provide any combination of services necessary for agencies to
730 fulfill their responsibilities and to serve their users.
731 (4) The Technology Resource Center may plan, design,
732 establish pilot projects for, and conduct experiments with
733 information technology resources, and may implement enhancements
734 in services when such implementation is cost-effective. Funding
735 for experiments and pilot projects shall be derived from service
736 revenues and may not exceed 5 percent of the service revenues for
737 the Technology Resource Center for any single fiscal year. Any
738 experiment, pilot project, plan, or design must be approved by
739 the secretary of the department ~~Chief Information Officer~~.
740 (5) Notwithstanding the provisions of s. 216.272, the
741 Technology Resource Center may spend funds in the reserve account
742 of the Technology Enterprise Operating Trust Fund for
743 enhancements to center operations or for information technology
744 resources. Any expenditure of reserve account funds must be
745 approved by the secretary of the department ~~Chief Information~~
746 ~~Officer~~. Any funds remaining in the reserve account at the end of
747 the fiscal year may be carried forward and spent as approved by
748 the secretary ~~Chief Information Officer~~, provided that such
749 approval conforms to any applicable provisions of chapter 216.
750 Section 15. Section 282.21, Florida Statutes, is amended to
751 read:
752 282.21 ~~The State Technology Office's~~ Electronic access
753 services of the department.--The department ~~State Technology~~
754 ~~Office~~ may collect fees for providing remote electronic access

755 pursuant to s. 119.07(2). The fees may be imposed on individual
756 transactions or as a fixed subscription for a designated period
757 of time. All fees collected under this section shall be deposited
758 in the appropriate trust fund of the program or activity that
759 made the remote electronic access available.
760 Section 16. Section 282.22, Florida Statutes, is amended to
761 read:
762 282.22 ~~State Technology Office;~~ Production, dissemination,
763 and ownership of materials and products.--
764 (1) It is the intent of the Legislature that when
765 materials, products, information, and services are acquired or
766 developed by or under the direction of the department ~~State~~
767 ~~Technology Office~~, through research and development or other
768 efforts, including those subject to copyright, patent, or
769 trademark, they shall be made available for use by state and
770 local government entities at the earliest practicable date and in
771 the most economical and efficient manner possible and consistent
772 with chapter 119.
773 (2) To accomplish this objective the department may ~~office~~
774 ~~is authorized to~~ publish or partner with private sector entities
775 to produce or have produced materials and products and to make
776 them readily available for appropriate use. The department may
777 ~~office is authorized to~~ charge an amount or receive value-added
778 services adequate to cover the essential cost of producing and
779 disseminating such materials, information, services, or products
780 and is authorized to sell services.
781 (3) If ~~In cases in which~~ the materials or products are of
782 such nature, or the circumstances are such, that it is not
783 practicable or feasible for the department ~~office~~ to produce or

784 have produced materials and products so developed, it is
785 authorized, after review and approval by the Executive Office of
786 the Governor, to license, lease, assign, sell, or otherwise give
787 written consent to any person, firm, or corporation for the
788 manufacture or use thereof, on a royalty basis, or for such other
789 consideration as the department deems ~~office shall deem~~ proper
790 and in the best interest of the state; the department shall
791 ~~office is authorized and directed to~~ protect same against
792 improper or unlawful use or infringement ~~and~~ to enforce the
793 collection of any sums due for the manufacture or use thereof by
794 any other party.
795 (4) All proceeds from the sale of such materials and
796 products or other money collected pursuant to this section shall
797 be deposited into the Grants and Donations Trust Fund of the
798 department ~~office~~ and, when properly budgeted as approved by the
799 Legislature and the Executive Office of the Governor, used to pay
800 the cost of producing and disseminating materials and products to
801 carry out the intent of this section.
802 Section 17. Section 282.23, Florida Statutes, is repealed.
803 Section 18. Section 282.3031, Florida Statutes, is amended
804 to read:
805 282.3031 Assignment of information technology planning and
806 ~~resources~~ management responsibilities.--For purposes of ss.
807 282.3032-282.322 ~~282.303-282.322~~, to ensure the best management
808 of state information technology resources, and notwithstanding
809 other provisions of law to the contrary, the functions of
810 information technology planning and ~~resources~~ management are
811 assigned to the university boards of trustees for the development
812 and implementation of planning, management, rulemaking,

813 standards, and guidelines for the state universities; to the
814 community college boards of trustees for establishing and
815 developing rules for the community colleges; to the Supreme Court
816 for the judicial branch; to each state attorney and public
817 defender; and to the agency head ~~State Technology Office~~ for the
818 agencies within the executive branch of state government.
819 Section 19. Section 282.3055, Florida Statutes, is amended
820 to read:
821 282.3055 Agency chief information officer; appointment;
822 duties.--
823 (1)(a) To assist the agency head ~~State Technology Officer~~
824 in carrying out information technology ~~the enterprise resource~~
825 planning and management responsibilities, the agency head ~~Chief~~
826 ~~Information Officer~~ may appoint or contract for an agency chief
827 information officer. This position may be full time or part time.
828 (b) The agency chief information officer must, at a
829 minimum, have knowledge and experience in both management and
830 information technology resources.
831 (2) The duties of the agency chief information officer
832 include, but are not limited to:
833 (a) Coordinating and facilitating agency information
834 technology ~~enterprise resource~~ planning and management projects
835 and initiatives.
836 ~~(b) Preparing an agency annual report on enterprise~~
837 ~~resource planning and management pursuant to s. 282.3063.~~
838 (b) ~~(c)~~ Developing and implementing agency information
839 technology ~~enterprise resource~~ planning and management policies,
840 procedures, guidelines, and standards consistent with statewide
841 policies, procedures, guidelines, and standards~~, including~~

842 ~~specific policies and procedures for review and approval of the~~
843 ~~agency's purchases of information technology resources in~~
844 ~~accordance with the office's policies and procedures~~.
845 (c) ~~(d)~~ Advising agency senior management as to the
846 information technology ~~enterprise resource~~ planning and
847 management and the information technology investment needs of the
848 agency ~~for inclusion in planning documents required by law~~.
849 (d) ~~(e)~~ Assisting in the development and prioritization of
850 the information technology ~~enterprise resource~~ planning and
851 management schedule of the agency's legislative budget request.
852 Section 20. Section 282.3063, Florida Statutes, is
853 repealed.
854 Section 21. Section 282.310, Florida Statutes, is repealed.
855 Section 22. Section 282.315, Florida Statutes, is amended
856 to read:
857 282.315 Agency Chief Information Officers Council;
858 creation.--The Legislature finds that enhancing communication,
859 consensus building, coordination, and facilitation of statewide
860 enterprise information technology ~~resource~~ planning and
861 management issues are ~~is~~ essential to improving state management
862 of such resources.
863 (1) There is created an Agency Chief Information Officers
864 Council to:
865 (a) Enhance communication among the agency chief
866 information officers by sharing enterprise resource planning and
867 management experiences and exchanging ideas.
868 (b) Facilitate the sharing of best practices that are
869 characteristic of highly successful technology organizations, as
870 well as exemplary information technology applications of state

871 agencies.
872 (c) Identify efficiency opportunities among state agencies.
873 (d) Serve as an educational forum for enterprise
874 information technology ~~resource~~ planning and management issues.
875 (e) Identify ~~Assist the State Technology Office in~~
876 ~~identifying~~ critical statewide issues and, when appropriate, make
877 recommendations for solving information technology ~~enterprise~~
878 ~~resource planning and management~~ deficiencies.
879 (2) Members of the council shall include the agency chief
880 information officers, including the chief information officers of
881 the agencies and governmental entities enumerated in s. 282.3031,
882 except that there shall be one chief information officer selected
883 by the state attorneys and one chief information officer selected
884 by the public defenders. The chairs, or their designees, of the
885 Florida Financial Management Information System Coordinating
886 Council, the Criminal and Juvenile Justice Information Systems
887 Council, and the Health Information Systems Council shall
888 represent their respective organizations on the Agency Chief
889 Information Officers Council as voting members. The council shall
890 appoint a chair, a vice chair, and a secretary from its members
891 to serve a 1-year term each. The council shall establish
892 procedures to govern council business.
893 (3) The department ~~State Technology Office~~ shall provide
894 administrative support to the council.
895 Section 23. Section 282.318, Florida Statutes, is amended
896 to read:
897 282.318 Security of data and information technology
898 resources.--
899 (1) This section may be cited as the "Security of Data and

900 Information Technology Infrastructure ~~Resources~~ Act."
901 (2)(a) ~~The State Technology Office, in consultation with~~
902 Each agency head~~,~~ is responsible and accountable for assuring an
903 adequate level of security for all data and information
904 technology infrastructure ~~resources~~ of each agency and, to carry
905 out this responsibility, shall, at a minimum:
906 1. Designate an information security manager who shall
907 administer the security program of each agency for its data and
908 information technology resources.
909 2. Conduct, and periodically update, a comprehensive risk
910 analysis to determine the security threats to the data and
911 information technology infrastructure ~~resources~~ of each agency.
912 The risk analysis information is confidential and exempt from the
913 provisions of s. 119.07(1), except that such information shall be
914 available to the Auditor General in performing his or her
915 postauditing duties.
916 3. Develop, and periodically update, written internal
917 policies and procedures to assure the security of the data and
918 information technology infrastructure ~~resources~~ of each agency.
919 The internal policies and procedures which, if disclosed, could
920 facilitate the unauthorized modification, disclosure, or
921 destruction of data or information technology infrastructure
922 ~~resources~~ are confidential information and exempt from the
923 provisions of s. 119.07(1), except that such information shall be
924 available to the Auditor General in performing his or her
925 postauditing duties.
926 4. Implement appropriate cost-effective safeguards to
927 reduce, eliminate, or recover from the identified risks to the
928 data and information technology infrastructure ~~resources~~ of each

929 agency.
930 5. Ensure that periodic internal audits and evaluations of
931 each security program for the data and information technology
932 infrastructure ~~resources~~ of the agency are conducted. The results
933 of such internal audits and evaluations are confidential
934 information and exempt from the provisions of s. 119.07(1),
935 except that such information shall be available to the Auditor
936 General in performing his or her postauditing duties.
937 6. Include appropriate security requirements, as determined
938 by the agency ~~State Technology Office~~, in consultation with the
939 Department of Law Enforcement ~~each agency head~~, in the written
940 specifications for the solicitation of information technology
941 resources.
942 (b) In those instances in which the department ~~State~~
943 ~~Technology Office~~ develops state contracts for use by state
944 agencies, the department ~~office~~ shall include appropriate
945 security requirements in the specifications for the solicitation
946 for state contracts for procuring information technology
947 infrastructure ~~resources~~.
948 Section 24. Section 282.322, Florida Statutes, is amended
949 to read:
950 282.322 Special monitoring process for designated
951 information resources management projects.--
952 ~~(1)~~ For each information resources management project which
953 is designated for special monitoring in the General
954 Appropriations Act, with a proviso requiring a contract with a
955 project monitor, the Technology Review Workgroup established
956 pursuant to s. 216.0446, in consultation with each affected
957 agency, shall be responsible for contracting with the project

958 monitor. Upon contract award, funds equal to the contract amount
959 shall be transferred to the Technology Review Workgroup upon
960 request and subsequent approval of a budget amendment pursuant to
961 s. 216.292. With the concurrence of the Legislative Auditing
962 Committee, the office of the Auditor General shall be the project
963 monitor for other projects designated for special monitoring.
964 However, nothing in this section precludes the Auditor General
965 from conducting such monitoring on any project designated for
966 special monitoring. In addition to monitoring and reporting on
967 significant communications between a contracting agency and the
968 appropriate federal authorities, the project monitoring process
969 shall consist of evaluating each major stage of the designated
970 project to determine whether the deliverables have been satisfied
971 and to assess the level of risks associated with proceeding to
972 the next stage of the project. The major stages of each
973 designated project shall be determined based on the agency's
974 information systems development methodology. Within 20 days after
975 an agency has completed a major stage of its designated project
976 or at least 90 days, the project monitor shall issue a written
977 report, including the findings and recommendations for correcting
978 deficiencies, to the agency head, for review and comment. Within
979 20 days after receipt of the project monitor's report, the agency
980 head shall submit a written statement of explanation or rebuttal
981 concerning the findings and recommendations of the project
982 monitor, including any corrective action to be taken by the
983 agency. The project monitor shall include the agency's statement
984 in its final report, which shall be forwarded, within 7 days
985 after receipt of the agency's statement, to the agency head, the
986 inspector general's office of the agency, the Executive Office of

987 the Governor, the appropriations committees of the Legislature,
988 the Joint Legislative Auditing Committee, the Technology Review
989 Workgroup, the President of the Senate, the Speaker of the House
990 of Representatives, and the Office of Program Policy Analysis and
991 Government Accountability. The Auditor General shall also receive
992 a copy of the project monitor's report for those projects in
993 which the Auditor General is not the project monitor.
994 ~~(2) The Enterprise Project Management Office of the State~~
995 ~~Technology Office shall report any information technology~~
996 ~~projects the office identifies as high risk to the Executive~~
997 ~~Office of the Governor, the President of the Senate, the Speaker~~
998 ~~of the House of Representatives, and the chairs of the~~
999 ~~appropriations committees. Within the limits of current~~
1000 ~~appropriations, the Enterprise Project Management Office shall~~
1001 ~~monitor and report on such high-risk information technology~~
1002 ~~projects, and assess the levels of risks associated with~~
1003 ~~proceeding to the next stage of the project.~~
1004 Section 25. Section 282.5001, Florida Statutes, is
1005 repealed.
1006 Section 26. Section 282.5002, Florida Statutes, is
1007 repealed.
1008 Section 27. Section 282.5003, Florida Statutes, is
1009 repealed.
1010 Section 28. Section 282.5004, Florida Statutes, is
1011 repealed.
1012 Section 29. Section 282.5005, Florida Statutes, is
1013 repealed.
1014 Section 30. Section 282.5006, Florida Statutes, is
1015 repealed.

1016 Section 31. Section 282.5007, Florida Statutes, is
1017 repealed.
1018 Section 32. Section 282.5008, Florida Statutes, is
1019 repealed.
1020 Section 33. Paragraph (a) of subsection (3), subsections
1021 (4), (5), (7), (9), (10), and (12), and paragraph (a) of
1022 subsection (13) of section 365.171, Florida Statutes, are amended
1023 to read:
1024 365.171 Emergency telephone number "911."--
1025 (3) DEFINITIONS.--As used in this section:
1026 (a) "Department ~~Office~~" means the Department of Management
1027 Services ~~State Technology Office~~.
1028 (4) STATE PLAN.--The department ~~office~~ shall develop a
1029 statewide emergency telephone number "911" system plan. The plan
1030 shall provide for:
1031 (a) The establishment of the public agency emergency
1032 telephone communications requirements for each entity of local
1033 government in the state.
1034 (b) A system to meet specific local government
1035 requirements. Such system shall include law enforcement,
1036 firefighting, and emergency medical services and may include
1037 other emergency services such as poison control, suicide
1038 prevention, and emergency management services.
1039 (c) Identification of the mutual aid agreements necessary
1040 to obtain an effective "911" system.
1041 (d) A funding provision which shall identify the cost
1042 necessary to implement the "911" system.
1043 (e) A firm implementation schedule which shall include the
1044 installation of the "911" system in a local community within 24

1045 months after the designated agency of the local government gives
1046 a firm order to the telephone utility for a "911" system.
1047
1048 The department ~~office~~ shall be responsible for the implementation
1049 and coordination of such plan. The department ~~office~~ shall adopt
1050 any necessary rules and schedules related to public agencies for
1051 implementing and coordinating such plan, pursuant to chapter 120.
1052 The public agency designated in the plan shall order such system
1053 within 6 months after publication date of the plan if the public
1054 agency is in receipt of funds appropriated by the Legislature for
1055 the implementation and maintenance of the "911" system. Any
1056 jurisdiction which has utilized local funding as of July 1, 1976,
1057 to begin the implementation of the state plan as set forth in
1058 this section shall be eligible for at least a partial
1059 reimbursement of its direct cost when, and if, state funds are
1060 available for such reimbursement.
1061 (5) SYSTEM DIRECTOR.--The secretary ~~director~~ of the
1062 department ~~office~~ or his or her designee is designated as the
1063 director of the statewide emergency telephone number "911" system
1064 and, for the purpose of carrying out the provisions of this
1065 section, is authorized to coordinate the activities of the system
1066 with state, county, local, and private agencies. The secretary
1067 ~~director~~ is authorized to employ not less than five persons,
1068 three of whom will be at the professional level, one at the
1069 secretarial level, and one to fill a fiscal position, for the
1070 purpose of carrying out the provisions of this section. The
1071 secretary ~~director~~ in implementing the system shall consult,
1072 cooperate, and coordinate with local law enforcement agencies.
1073 (7) TELEPHONE INDUSTRY COORDINATION.--The department ~~office~~

1074 shall coordinate with the Florida Public Service Commission which
1075 shall encourage the Florida telephone industry to activate
1076 facility modification plans for a timely "911" implementation.
1077 (9) SYSTEM APPROVAL.--No emergency telephone number "911"
1078 system shall be established and no present system shall be
1079 expanded without prior approval of the department ~~office~~.
1080 (10) COMPLIANCE.--All public agencies shall assist the
1081 department ~~office~~ in their efforts to carry out the intent of
1082 this section, and such agencies shall comply with the developed
1083 plan.
1084 (12) FEDERAL ASSISTANCE.--The secretary of the department
1085 ~~office~~ or his or her designee may apply for and accept federal
1086 funding assistance in the development and implementation of a
1087 statewide emergency telephone number "911" system.
1088 (13) "911" FEE.--
1089 (a) Following approval by referendum as set forth in
1090 paragraph (b), or following approval by a majority vote of its
1091 board of county commissioners, a county may impose a "911" fee to
1092 be paid by the local exchange subscribers within its boundaries
1093 served by the "911" service. Proceeds from the "911" fee shall be
1094 used only for "911" expenditures as set forth in subparagraph 6.
1095 The manner of imposing and collecting said payment shall be as
1096 follows:
1097 1. At the request of the county subscribing to "911"
1098 service, the telephone company shall, insofar as is practicable,
1099 bill the "911" fee to the local exchange subscribers served by
1100 the "911" service, on an individual access line basis, at a rate
1101 not to exceed 50 cents per month per line (up to a maximum of 25
1102 access lines per account bill rendered). However, the fee may not

1103 be assessed on any pay telephone in this state. A county
1104 collecting the fee for the first time may collect the fee for no
1105 longer than 36 months without initiating the acquisition of its
1106 "911" equipment.
1107 2. Fees collected by the telephone company pursuant to
1108 subparagraph 1. shall be returned to the county, less the costs
1109 of administration retained pursuant to paragraph (c). The county
1110 shall provide a minimum of 90 days' written notice to the
1111 telephone company prior to the collection of any "911" fees.
1112 3. Any county that currently has an operational "911"
1113 system or that is actively pursuing the implementation of a "911"
1114 system shall establish a fund to be used exclusively for receipt
1115 and expenditure of "911" fee revenues collected pursuant to this
1116 section. All fees placed in said fund, and any interest accrued
1117 thereupon, shall be used solely for "911" costs described in
1118 subparagraph 6. The money collected and interest earned in this
1119 fund shall be appropriated for "911" purposes by the county
1120 commissioners and incorporated into the annual county budget.
1121 Such fund shall be included within the financial audit performed
1122 in accordance with s. 218.39. A report of the audit shall be
1123 forwarded to the department ~~office~~ within 60 days of its
1124 completion. A county may carry forward on an annual basis unspent
1125 moneys in the fund for expenditures allowed by this section, or
1126 it may reduce its fee. However, in no event shall a county carry
1127 forward more than 10 percent of the "911" fee billed for the
1128 prior year. The amount of moneys carried forward each year may be
1129 accumulated in order to allow for capital improvements described
1130 in this subsection. The carryover shall be documented by
1131 resolution of the board of county commissioners expressing the

1132 purpose of the carryover or by an adopted capital improvement
1133 program identifying projected expansion or replacement
1134 expenditures for "911" equipment and service features, or both.
1135 In no event shall the "911" fee carryover surplus moneys be used
1136 for any purpose other than for the "911" equipment, service
1137 features, and installation charges authorized in subparagraph 6.
1138 Nothing in this section shall prohibit a county from using other
1139 sources of revenue for improvements, replacements, or expansions
1140 of its "911" system. A county may increase its fee for purposes
1141 authorized in this section. However, in no case shall the fee
1142 exceed 50 cents per month per line. All current "911" fees shall
1143 be reported to the department ~~office~~ within 30 days of the start
1144 of each county's fiscal period. Any fee adjustment made by a
1145 county shall be reported to the department ~~office~~. A county shall
1146 give the telephone company a 90-day written notice of such fee
1147 adjustment.
1148 4. The telephone company shall have no obligation to take
1149 any legal action to enforce collection of the "911" fee. The
1150 telephone company shall provide quarterly to the county a list of
1151 the names, addresses, and telephone numbers of any and all
1152 subscribers who have identified to the telephone company their
1153 refusal to pay the "911" fee.
1154 5. The county subscribing to "911" service shall remain
1155 liable to the telephone company for any "911" service, equipment,
1156 operation, or maintenance charge owed by the county to the
1157 telephone company.
1158
1159 ~~As used in this paragraph, "telephone company" means an exchange~~
1160 ~~telephone service provider of "911" service or equipment to any~~

1161 ~~county within its certificated area.~~
1162 6. It is the intent of the Legislature that the "911" fee
1163 authorized by this section to be imposed by counties will not
1164 necessarily provide the total funding required for establishing
1165 or providing the "911" service. For purposes of this section,
1166 "911" service includes the functions of database management, call
1167 taking, location verification, and call transfer. The following
1168 costs directly attributable to the establishment and/or provision
1169 of "911" service are eligible for expenditure of moneys derived
1170 from imposition of the "911" fee authorized by this section: the
1171 acquisition, implementation, and maintenance of Public Safety
1172 Answering Point (PSAP) equipment and "911" service features, as
1173 defined in the Florida Public Service Commission's lawfully
1174 approved "911" and related tariffs and/or the acquisition,
1175 installation, and maintenance of other "911" equipment, including
1176 call answering equipment, call transfer equipment, ANI
1177 controllers, ALI controllers, ANI displays, ALI displays, station
1178 instruments, "911" telecommunications systems, teleprinters,
1179 logging recorders, instant playback recorders, telephone devices
1180 for the deaf (TDD) used in the "911" system, PSAP backup power
1181 systems, consoles, automatic call distributors, and interfaces
1182 (hardware and software) for computer-aided dispatch (CAD)
1183 systems; salary and associated expenses for "911" call takers for
1184 that portion of their time spent taking and transferring "911"
1185 calls; salary and associated expenses for a county to employ a
1186 full-time equivalent "911" coordinator position and a full-time
1187 equivalent staff assistant position per county for the portion of
1188 their time spent administrating the "911" system; training costs
1189 for PSAP call takers in the proper methods and techniques used in

1190 taking and transferring "911" calls; expenses required to develop
1191 and maintain all information (ALI and ANI databases and other
1192 information source repositories) necessary to properly inform
1193 call takers as to location address, type of emergency, and other
1194 information directly relevant to the "911" call-taking and
1195 transferring function; and, in a county defined in s. 125.011(1),
1196 such expenses related to a nonemergency "311" system, or similar
1197 nonemergency system, which improves the overall efficiency of an
1198 existing "911" system or reduces "911" emergency response time
1199 for a 2-year pilot project that ends June 30, 2003. However, no
1200 wireless telephone service provider shall be required to
1201 participate in this pilot project or to otherwise implement a
1202 nonemergency "311" system or similar nonemergency system. The
1203 "911" fee revenues shall not be used to pay for any item not
1204 listed, including, but not limited to, any capital or operational
1205 costs for emergency responses which occur after the call transfer
1206 to the responding public safety entity and the costs for
1207 constructing buildings, leasing buildings, maintaining buildings,
1208 or renovating buildings, except for those building modifications
1209 necessary to maintain the security and environmental integrity of
1210 the PSAP and "911" equipment rooms.
1211 7. It is the goal of the Legislature that enhanced "911"
1212 service be available throughout the state. Expenditure by
1213 counties of the "911" fees authorized by this section should
1214 support this goal to the greatest extent feasible within the
1215 context of local service needs and fiscal capability. Nothing in
1216 this section shall be construed to prohibit two or more counties
1217 from establishing a combined emergency "911" telephone service by
1218 interlocal agreement and utilizing the "911" fees authorized by

1219 this section for such combined "911" service.
1220
1221 As used in this paragraph, "telephone company" means an exchange
1222 telephone service provider of "911" service or equipment to any
1223 county within its certificated area.
1224 Section 34. Paragraph (d) of subsection (2), paragraph (f)
1225 of subsection (3), subsection (4), paragraph (a) of subsection
1226 (5), and paragraphs (c) and (d) of subsection (6) of section
1227 365.172, Florida Statutes, are amended to read:
1228 365.172 Wireless emergency telephone number "E911."--
1229 (2) FINDINGS, PURPOSE, AND LEGISLATIVE INTENT.--The
1230 Legislature finds and declares that:
1231 (d) The revenues generated by the E911 fee imposed under
1232 this section are required to fund the efforts of the counties,
1233 the Wireless 911 Board under the Department of Management
1234 Services ~~State Technology Office~~, and commercial mobile radio
1235 service providers to improve the public health, safety, and
1236 welfare and serve a public purpose by providing emergency
1237 telephone assistance through wireless communications.
1238 (3) DEFINITIONS.--As used in this section and ss. 365.173
1239 and 365.174, the term:
1240 (f) "Department ~~Office~~" means the Department of Management
1241 Services ~~State Technology Office~~.
1242 (4) POWERS AND DUTIES OF THE DEPARTMENT ~~OFFICE~~.--The
1243 department ~~office~~ shall oversee the administration of the fee
1244 imposed on subscribers of statewide E911 service under subsection
1245 (8).
1246 (5) THE WIRELESS 911 BOARD.--
1247 (a) The Wireless 911 Board is established to administer,

1248 with oversight by the department ~~office~~, the fee imposed under
1249 subsection (8), including receiving revenues derived from the
1250 fee; distributing portions of such revenues to providers,
1251 counties, and the department ~~office~~; accounting for receipts,
1252 distributions, and income derived by the funds maintained in the
1253 fund; and providing annual reports to the Governor and the
1254 Legislature for submission by the department ~~office~~ on amounts
1255 collected and expended, the purposes for which expenditures have
1256 been made, and the status of wireless E911 service in this state.
1257 In order to advise and assist the department ~~office~~ in carrying
1258 out the purposes of this section, the board, which shall have the
1259 power of a body corporate, shall have the powers enumerated in
1260 subsection (6).
1261 (6) AUTHORITY OF THE BOARD; ANNUAL REPORT.--
1262 (c) By February 28 of each year, the board shall prepare a
1263 report for submission by the department ~~office~~ to the Governor,
1264 the President of the Senate, and the Speaker of the House of
1265 Representatives which reflects, for the immediately preceding
1266 calendar year, the quarterly and annual receipts and
1267 disbursements of moneys in the fund, the purposes for which
1268 disbursements of moneys from the fund have been made, and the
1269 availability and status of implementation of E911 service in this
1270 state.
1271 (d) By February 28, 2001, the board shall undertake and
1272 complete a study for submission by the department ~~office~~ to the
1273 Governor, the President of the Senate, and the Speaker of the
1274 House of Representatives which addresses:
1275 1. The total amount of E911 fee revenues collected by each
1276 provider, the total amount of expenses incurred by each provider

1277 to comply with the order, and the amount of moneys on deposit in
1278 the fund, all as of December 1, 2000.
1279 2. Whether the amount of the E911 fee and the allocation
1280 percentages set forth in s. 365.173 should be adjusted to comply
1281 with the requirements of the order, and, if so, a recommended
1282 adjustment to the E911 fee.
1283 3. Any other issues related to providing wireless E911
1284 services.
1285 Section 35. Subsections (2), (5), (6), and (9) of section
1286 445.049, Florida Statutes, are amended to read:
1287 445.049 Digital Divide Council.--
1288 (2) DIGITAL DIVIDE COUNCIL.--The Digital Divide Council is
1289 created in the Department of Management Services ~~State Technology~~
1290 ~~Office~~. The council shall consist of:
1291 (a) The Secretary of Management Services or his or her
1292 designee ~~chief information officer in the State Technology~~
1293 ~~Office~~.
1294 (b) The director of the Office of Tourism, Trade, and
1295 Economic Development in the Executive Office of the Governor.
1296 (c) The president of Workforce Florida, Inc.
1297 (d) The director of the Agency for Workforce Innovation.
1298 (e) The chair of itflorida.com, Inc.
1299 (f) The Commissioner of Education.
1300 (g) The chair of the Network Access Point of the Americas.
1301 (h) A representative of the information technology industry
1302 in this state appointed by the Speaker of the House of
1303 Representatives.
1304 (i) A representative of the information technology industry
1305 in this state appointed by the President of the Senate.

1306 (j) Two members of the House of Representatives, who shall
1307 be ex officio, nonvoting members of the council, appointed by the
1308 Speaker of the House of Representatives, one of whom shall be a
1309 member of the Republican Caucus and the other of whom shall be a
1310 member of the Democratic Caucus.
1311 (k) Two members of the Senate, who shall be ex officio,
1312 nonvoting members of the council, appointed by the President of
1313 the Senate, one of whom shall be a member of the Republican
1314 Caucus and the other of whom shall be a member of the Democratic
1315 Caucus.
1316 (5) ADMINISTRATIVE AND TECHNICAL SUPPORT; PAYMENT OF
1317 SUPPORT COSTS.--The Department of Management Services ~~State~~
1318 ~~Technology Office~~ shall provide such administrative and technical
1319 support to the council as is reasonably necessary for the council
1320 to effectively and timely carry out its duties and
1321 responsibilities. All direct and indirect costs of providing such
1322 support and performing the other duties assigned to the
1323 Department of Management Services ~~State Technology Office~~ related
1324 to design and implementation of the programs authorized by this
1325 section may be paid from appropriations authorized to be used for
1326 such purposes.
1327 (6) POWERS AND DUTIES OF COUNCIL.--The council, through the
1328 Department of Management Services ~~State Technology Office~~, is
1329 authorized and empowered to facilitate the design and
1330 implementation of programs that are aimed at achieving the
1331 objectives and goals stated in this section. The Department of
1332 Management Services ~~State Technology Office~~ shall present and
1333 demonstrate to the council the design characteristics and
1334 functional elements of each program proposed to be implemented to

1335 achieve the objectives and goals stated in this section and each
1336 such program shall be reviewed and approved by the council before
1337 being implemented. Such programs shall initially be implemented
1338 as pilot programs in a minimum of six different areas of the
1339 state to develop model programs that are likely to be successful
1340 if implemented throughout the state. The areas of the state where
1341 the pilot programs are implemented shall be selected by the
1342 council with the objectives of testing the merits of the programs
1343 in each geographic region of the state and providing equal
1344 exposure of the programs to urban and rural communities alike.
1345 Implementation of all such pilot and model programs shall be
1346 administered by and through the local workforce development
1347 boards and each such board shall coordinate and confirm the ready
1348 availability and timely delivery of all elements of such programs
1349 to ensure the highest probability of such programs achieving
1350 their intended results.
1351 (9) ANNUAL REPORT.--By March 1 each year, ~~2002,~~ the
1352 council, through the Department of Management Services ~~State~~
1353 ~~Technology Office~~, shall report to the Executive Office of the
1354 Governor, the Speaker of the House of Representatives, and the
1355 President of the Senate the results of the council's monitoring,
1356 reviewing, and evaluating such programs since their inception and
1357 the council's recommendations as to whether such programs should
1358 be continued and expanded to achieve the objectives and goals
1359 stated in this section.
1360 Section 36. 0 This act shall take effect July 1, 2006.

282.318, Florida Statutes, is amended to read:

282.318 Security of data and information technology resources.~~-~~

(1) This section may be cited as the "Security of Data and Information Technology Resources Act."

(2)~~(a)~~ The Department of Management Services, hereafter referred to as Department ~~State Technology Office~~, in consultation with each agency head, is responsible for coordinating, assessing, and setting minimum standards for ~~and accountable for assuring~~ an adequate level of security for all data and information technology resources of each agency within all branches of government and, to carry out this responsibility, will ~~shall~~, at a minimum:

a~~1~~. Require that each agency designate an information security manager who shall administer the security program of each agency for its data and information technology resources.

b~~2~~. Require that each agency conduct~~, and periodically update,~~ a comprehensive risk analysis every three years to determine the security threats to the data and information technology resources of each agency. The risk analysis information is confidential and exempt from the provisions of s. 119.07(1), except that such information shall be available to the Auditor General in performing his or her post-auditing ~~postauditing~~ duties.

c~~3~~. Assist each agency with the development of ~~Develop, and periodically update,~~ written internal policies and procedures to assure the security of the data and information technology resources of each agency. The internal policies and procedures which, if disclosed, could facilitate the unauthorized modification, disclosure, or destruction of data or information technology resources are confidential information and exempt from the provisions of s. 119.07(1), except that such information shall be available to the Auditor General in performing his or her post-auditing ~~postauditing~~ duties.

d~~4~~. Require that each agency implement appropriate cost-effective safeguards to reduce, eliminate, or recover from the identified risks to the data and information technology resources of each agency.

e~~5~~. Provide guidance to each agency on conducting ~~Ensure that periodic~~ internal audits and evaluations of each agency's security program ~~for the data and information technology resources of the agency are conducted~~. The results of such internal audits and evaluations are confidential information and exempt from the provisions of s. 119.07(1), except that such information shall be available to the Auditor General in performing his or her post-auditing ~~postauditing~~ duties.

f~~6~~. Require that each agency include appropriate security requirements, as determined by the Department ~~State Technology Office~~, ~~in consultation with each agency head~~, in the written specifications for the solicitation of information technology resources. In those instances in which the Department develops state contracts for use by state agencies, the Department shall include appropriate security requirements in the specifications for the solicitation for state contracts for procuring information technology resources.

~~(b) In those instances in which the State Technology Office develops state contracts for use by state agencies, the office shall include appropriate security requirements in the specifications for the solicitation for state contracts for procuring information technology resources.~~

(3) In order to ensure enterprise information security, the Department will establish the Office of Information Security that will be led by a Chief Information Security Officer. This Office will work with all branches of state government and will coordinate with the Agency Chief Information Officers Council and the Executive Office of the Governor. The Office will be responsible for: security rulemaking and policy; security audit oversight; training of information security managers; coordination of Domestic Security funding for cyber security issues; and will set minimum standards for information technology disaster recovery. The funding for this office and the associated positions will be provided with general revenue and will be the responsibility of the Department.

(4) The Department shall have the power to adopt rules pursuant to ss. 120.536(1) and 120.54 relating to data and information technology security to administer the provisions of this part.

Executive Office of the Governor
Office of Policy and Budget

Activities Sponsored by OPB

Email Optimization

- Messaging Optimization workgroup
  - Creation of a multi-agency workgroup
  - Defining requirements for enterprise email
  - Distributed survey
  - Will make recommendations based on workgroup analysis
- Email pilot
  - DMS-DOH Partnership
  - APD, DCA, DMS, EOG, and DBPR
  - Best practices and leverage hardware for consolidation
  - Estimated 3,500 Exchange users at SRC
  - Department of Corrections interested (27,000 users)
- Email consolidation
  - Developing a plan for an enterprise email environment
- Statewide directory
  - A directory of all email and telephone contacts for all state agencies
  - Participation:
    - Majority of Governor's agencies
    - 20 agencies in production; a total of 84,525 user entries and growing
    - Strong representation from Cabinet agencies

Agency	Participating
Governor's Agencies	
Administrative Hearings	W
Business and Professional Regulation	X
Children and Families	X
Citrus	W
Community Affairs	X
Corrections	X
Education	X
Education – Vocational Rehabilitation	X
Education – Blind Services	M
Elder Affairs	X
Environmental Protection	X
Fish and Wildlife Conservation	X
Governor's Office	X
Health	X
Health Care Administration	X
Juvenile Justice	X
Lottery	X
Management Services	M
Military Affairs	M
Persons with Disabilities	M
State	X
Transportation	X
Workforce Innovation	X
Cabinet and Cabinet Entities	
Legal Affairs	W
Financial Services	X
Agriculture and Consumer Services	W
Parole Commission	W
Law Enforcement	M
Highway Safety and Motor Vehicles	X
Revenue	?
Veteran's Affairs	X
Judicial Branch	
State Courts	W

STATEWIDE DIRECTORY PARTICIPATION

W – Waiting on Executive approval
M - Unable to participate until NT environment is upgraded or in migration process.
N – Need to approach
DOH Contact: James Huber
850-245-4235
james_huber@doh.state.fl.us

Activities, continued

Data Center Optimization – SRC Utilization

- Department of Revenue
  - 3 year plan
  - Will occupy approximately 16% of the SRC floor space
- Division of Retirement
- Department of Highway Safety & Motor Vehicles for disaster recovery
- Agency for Persons with Disabilities (tentative)

(Approximately 3% of SRC floor space)

Activities, continued

Data Center Optimization

- Creation of a multi-agency workgroup to review data center operations and determine if efficiencies can be gained
- Organized around three areas: mainframe, facilities, and client-server
- Establishing a baseline of data center facilities and operations
  - Collection of surveys regarding existing resources and facilities
  - Development of a standard for data center services
  - Recommendation for migration of resources

Activities, continued

Project Management Methodology

- Creation of a multi-agency workgroup
- Bringing together best practices from all participating agencies
- Developing a standardized set of tools and templates
- Goal:

  To promote and facilitate a standardized project management approach in state government that consistently follows widely recognized standards and developed guidelines which, when consistently applied, will improve state government's ability to successfully manage and complete projects.
- Soon to be presenting their work to the CIO Council

Activities, continued

Security

- Funding recommended by the Governor:
  - $800,000 in administered funds for the creation of an Office of Information Security, after a proven business case has been developed
  - $1,200,000 in administered funds for establishing operations of a network operations and assurance center (NOAC) at the SRC, after a proven business case has been developed
- DMS is introducing legislation:
  - updates current statute with the creation of the Office of Information Security
  - adds language to require agencies to conduct risk assessments, have security policies for data, and conduct audits on security programs.

New Roles & Responsibilities at DMS

- David Taylor serving as Enterprise Information Officer for an interim period of six to nine months
- Ken Granger serving as Deputy Secretary for Enterprise Information Technology Services

Vision for EITS program

- Governance process
- Customer service focus
- Standardized project methodology
- Analysis of current cost allocation methodology
- Activity tracking
- Analysis of current accounting controls
- Portfolio management