



Government Operations & Technology Appropriations Subcommittee

**Wednesday, December 6, 2017
10:30 AM – 12:30 PM
Morris Hall (17 HOB)**

Meeting Packet



The Florida House of Representatives

Appropriations Committee

Government Operations & Technology Appropriations Subcommittee

Richard Corcoran
Speaker

Blaise Ingoglia
Chair

AGENDA

Wednesday, December 6, 2017

17 HOB (Morris Hall)

10:30 AM – 12:30 PM

- I. Call to Order / Roll Call
- II. Opening Remarks
- III. Consideration of Bills:
 - HB 2641 Seminole County Computer Aided Dispatch System by Brodeur
 - HB 2915 Firefighter Cancer Initiative by Nuñez
 - HB 3029 Catastrophic Advanced Technology Testing by Nuñez
 - HB 3059 Florida State Minority Supplier Development Council MBDA Centers by Antone
- IV. Presentation of the Governor's Recommended Budget for Fiscal Year 2018-2019
 - Laurie Grasel, Policy Coordinator, General Government Unit, Office of Policy and Budget, Executive Office of the Governor
 - Erin Rock, Secretary, Department of Management Services
 - Eric Larson, Executive Director, Agency for State Technology
 - Jonathan Zachem, Secretary, Department of Business and Professional Regulation
 - Jim Poppell, Secretary, Department of the Lottery
- V. Panel discussion of state agency websites and the Myflorida.com portal:
 - Bob Ward, Chief Information Officer, Department of Management Services
 - Warren Sponholtz, Chief Information Officer, Department of Environmental Protection
 - Boyd Dickerson-Walden, Chief Information Officer, Department of Highway Safety and Motor Vehicles

- Tony Powell, Chief Information Officer, Department of Health
- Joseph Vastola, Chief Information Officer, Department of Children and Families
- Joe Martin, Chief Information Officer, Department of Business and Professional Regulation

VI. Closing Remarks / Meeting Adjourned

Appropriations Project Request - Fiscal Year 2018-19

For projects meeting the Definition of House Rule 5.14

1. Title of Project: Seminole County Computer Aided Dispatch System
2. Date of Submission: 11/14/2017
3. House Member Sponsor: Jason Brodeur
Members Copied:

4. DETAILS OF AMOUNT REQUESTED:

- a. Has funding been provided in a previous state budget for this activity? Yes
If answer to 4a is No? skip 4b and 4c and proceed to 4d, Col. E
- b. What is the most recent fiscal year the project was funded? 2017-18
- c. Were the funds provided in the most recent fiscal year subsequently vetoed? No
- d. Complete the following Project Request Worksheet to develop your request:

| FY: | Input Prior Year Appropriation for this project for FY 2017-18 <i>(If appropriated in 2017-18 enter the appropriated amount, even if vetoed.)</i> | | | Develop New Funds Request for FY 2018-19 <i>(Requests for additional RECURRING funds are prohibited.)</i> | | |
|--------------------|---|-------------------------------|---|---|--|---|
| Column: | A | B | C | D | E | F |
| Funds Description: | Prior Year Recurring Funds | Prior Year Nonrecurring Funds | Total Funds Appropriated <i>(Recurring plus Nonrecurring: column A + column B)</i> | Recurring Base Budget <i>(Will equal non-vetoed amounts provided in Column A)</i> | Additional Nonrecurring Request | TOTAL Nonrecurring plus Recurring Base Funds <i>(Will equal the amount from the Recurring base in Column D plus the Additional Nonrecurring Request in Column E.)</i> |
| Input Amounts: | | 1,000,000 | 1,000,000 | | 1,000,000 | 1,000,000 |

5. Are funds for this issue requested in a state agency's Legislative Budget Request submitted for FY 2018-19? No
 - 5a. If yes, which state agency?
 - 5b. If no, which is the most appropriate state agency to place an appropriation for the issue being requested? Department of Management Services
 - 5c. Has the appropriate state agency for administering the funding, if the request were appropriated, been contacted? Yes
 - 5d. Describe penalties for failing to meet deliverables or performance measures which the agency should provide in its contract to administer the funding if appropriated.
Must be finished within the fiscal year.

6. Requester:

- a. Name: John Horan
- b. Organization: Seminole County
- c. Email: jhoran@seminolecountyfl.us
- d. Phone #: (407)221-1842

7. Contact for questions about specific technical or financial details about the project:

- a. Name: John Horan
- b. Organization: Seminole County
- c. Email: jhoran@seminolecountyfl.us
- d. Phone #: (407)221-1842

8. Is there a registered lobbyist working to secure funding for this project?

- a. Name: Oscar Anderson
- b. Firm: Southern Strategy Group
- c. Email: anderson@sostrategy.com
- d. Phone #: (407)247-3000

9. Organization or Name of entity receiving funds:

- a. Name: Seminole County
- b. County (County where funds are to be expended): Seminole
- c. Service Area (Counties being served by the service(s) provided with funding): Seminole

10. What type of organization is the entity that will receive the funds? (Select one)

- For Profit
- Non Profit 501(c) (3)
- Non Profit 501(c) (4)
- Local Government
- University or College
- Other (Please describe)

11. What is the specific purpose or goal that will be achieved by the funds being requested?

Improvement to computer aided dispatch system

12. Provide specific details on how funds will be spent. (Select all that apply)

| Spending Category | Description | Nonrecurring (Should equal 4d, Col. E) Enter ?0? if request is zero for the category |
|---|--------------------------|--|
| Administrative Costs: | | |
| <input type="checkbox"/> a. Executive Director/Project Head Salary and Benefits | | |
| <input type="checkbox"/> b. Other Salary and Benefits | | |
| <input type="checkbox"/> c. Expense/Equipment/Travel/Supplies/Other | | |
| <input type="checkbox"/> d. Consultants/Contracted Services/Study | | |
| Operational Costs: | | |
| <input type="checkbox"/> e. Salaries and Benefits | | |
| <input checked="" type="checkbox"/> f. Expenses/Equipment/Travel/Supplies/Other | Equipment and consulting | 1,000,000 |
| <input type="checkbox"/> g. Consultants/Contracted Services/Study | | |
| Fixed Capital Construction/Major Renovation: | | |
| <input type="checkbox"/> h. Construction/Renovation/Land/Planning Engineering | | |
| TOTAL | | 1,000,000 |

13. For the Fixed Capital Costs requested with this issue (In Question 12, category ?h. Fixed Capital Outlay? was selected), what type of ownership will the facility be under when complete? (Select one correct option)

N/A

14. Is the project request an information technology project?

Yes

14a. Will this information technology project be managed within a state agency to support state agency program goals?

No

14b. What is the total cost (all years) to design and build the project?

3,500,000

14c. What are the ongoing (annual recurring) maintenance and operation costs once the project is completed?

14d. Can the state agency fund the ongoing annual recurring costs within its current operating budget?

No

14e. What are the specific business objectives or needs the IT project is intended to address?

Improvements to CAD system for best practices

14f. Based upon the identified business objectives or needs, what are the success factors that must be realized in order for the state agency to consider the proposed IT project a success?

Complete implementation of the new CAD program

15. Is there any documented show of support for the requested project in the community including public hearings, letters of support, major organizational backing, or other expressions of support?

Yes

15a. Please Describe:

Seminole county sherriff and seminole county fire

16. Has the need for the funds been documented by a study, completed by an independent 3rd party, for the area to be served?

No

17. Will the requested funds be used directly for services to citizens?

Yes

17a. What are the activities and services that will be provided to meet the purpose of the funds?

Improved emergency response system

17b. Describe the direct services to be provided to the citizens by the funding requested.

This will benefit every citizen of Seminole County

17c. Describe the target population to be served (i.e., "the majority of the funds requested will serve these target populations or groups").

Select all that apply to the target population:

- Elderly persons
- Persons with poor mental health
- Persons with poor physical health
- Jobless persons
- Economically disadvantaged persons
- At-risk youth
- Homeless
- Developmentally disabled
- Physically disabled
- Drug users (in health services)
- Preschool students
- Grade school students
- High school students
- University/college students
- Currently or formerly incarcerated persons
- Drug offenders (in criminal Justice)
- Victims of crime
- General (The majority of the funds will benefit no specific group)
- Other (Please describe): All the above

17d. How many in the target population are expected to be served?

- < 25
- 25-50
- 51-100
- 101-200
- 201-400
- 401-800
- >800

18. What benefits or outcomes will be realized by the expenditure of funds requested? (Select each Benefit/Outcome that applies)

| Benefit or Outcome | Provide a specific measure of the benefit or outcome | Describe the method for measuring level of benefit |
|--|--|--|
| <input type="checkbox"/> Improve physical health | | |
| <input type="checkbox"/> Improve mental health | | |
| <input type="checkbox"/> Enrich cultural experience | | |
| <input type="checkbox"/> Improve agricultural production/promotion/education | | |
| <input type="checkbox"/> Improve quality of education | | |
| <input type="checkbox"/> Enhance/preserve/improve environmental or fish and wildlife quality | | |
| <input checked="" type="checkbox"/> Protect the general public from harm (environmental, criminal, etc.) | Having a more efficient first response program benefits all citizens in need or danger | Sheriff has metric to track progress |
| <input type="checkbox"/> Improve transportation conditions | | |
| <input type="checkbox"/> Increase or improve economic activity | | |
| <input type="checkbox"/> Increase tourism | | |
| <input type="checkbox"/> Create specific immediate job opportunities | | |
| <input type="checkbox"/> Enhance specific individual's economic self sufficiency | | |
| <input type="checkbox"/> Reduce recidivism | | |
| <input type="checkbox"/> Reduce substance abuse | | |
| <input type="checkbox"/> Divert from Criminal/Juvenile justice system | | |
| <input type="checkbox"/> Improve wastewater management | | |

| | | |
|---|--|--|
| <input type="checkbox"/> Improve stormwater management | | |
| <input type="checkbox"/> Improve groundwater quality | | |
| <input type="checkbox"/> Improve drinking water quality | | |
| <input type="checkbox"/> Improve surface water quality | | |
| <input type="checkbox"/> Other (Please describe): | | |

19. Provide the total cost of the project for FY 2018-19 from all sources of funding (Enter ?0? if amount is zero):

| Type of Funding | Amount | Percent of Total | Are the other sources of funds guaranteed in writing? |
|--|------------------|------------------|---|
| 1. Amount Requested from the State in this Appropriations Project Request: | 1,000,000 | 40.0% | N/A |
| 2. Federal: | 0 | 0.0% | No |
| 3. State: (Excluding the requested Total Amount in #4d, Column F) | 0 | 0.0% | No |
| 4. Local: | 1,500,000 | 60.0% | Yes |
| 5. Other: | 0 | 0.0% | No |
| TOTAL | 2,500,000 | 100% | |

20. Is this a multi-year project requiring funding from the state for more than one year?

No

1 A bill to be entitled
 2 An act relating to the Appropriations Project titled
 3 Seminole County Computer Aided Dispatch System;
 4 providing an appropriation; providing an effective
 5 date.

6
 7 Be It Enacted by the Legislature of the State of Florida:

8
 9 Section 1. Seminole County Computer Aided Dispatch System
 10 is an Appropriations Project as defined in The Rules of The
 11 Florida House of Representatives and is described in
 12 Appropriations Project Request 961, herein incorporated by
 13 reference.

14 Section 2. For fiscal year 2018-2019 the nonrecurring sum
 15 of \$1,000,000 from the General Revenue Fund is appropriated to
 16 the Department of Management Services to fund the Seminole
 17 County Computer Aided Dispatch System as described in
 18 Appropriations Project Request 961.

19 Section 3. This act shall take effect July 1, 2018.

Appropriations Project Request - Fiscal Year 2018-19

For projects meeting the Definition of House Rule 5.14

1. Title of Project: Firefighter Cancer Initiative
2. Date of Submission: 11/14/2017
3. House Member Sponsor: Jeanette Nunez
Members Copied:

4. DETAILS OF AMOUNT REQUESTED:

- a. Has funding been provided in a previous state budget for this activity? Yes
If answer to 4a is ?No? skip 4b and 4c and proceed to 4d, Col. E
- b. What is the most recent fiscal year the project was funded? 2017-18
- c. Were the funds provided in the most recent fiscal year subsequently vetoed? No
- d. Complete the following Project Request Worksheet to develop your request:

| FY: | Input Prior Year Appropriation for this project for FY 2017-18 (If appropriated in 2017-18 enter the appropriated amount, even if vetoed.) | | | Develop New Funds Request for FY 2018-19 (Requests for additional RECURRING funds are prohibited.) | | |
|--------------------|---|-------------------------------------|--|--|---------------------------------|--|
| | Column: A | B | C | D | E | F |
| Funds Description: | Prior Year Recurring Funds | Prior Year Nonrecurring Funds | Total Funds Appropriated (Recurring plus Nonrecurring: column A + column B) | Recurring Base Budget (Will equal non- vetoed amounts provided in Column A) | Additional Nonrecurring Request | TOTAL Nonrecurring plus Recurring Base Funds (Will equal the amount from the Recurring base in Column D plus the Additional Nonrecurring Request in Column E.) |
| Input Amounts: | | 1,000,000 | 1,000,000 | | 2,000,000 | 2,000,000 |

5. Are funds for this issue requested in a state agency's Legislative Budget Request submitted for FY 2018-19? No
 - 5a. If yes, which state agency?
 - 5b. If no, which is the most appropriate state agency to place an appropriation for the issue being requested? Department of Financial Services
 - 5c. Has the appropriate state agency for administering the funding, if the request were appropriated, been contacted? No
 - 5d. Describe penalties for failing to meet deliverables or performance measures which the agency should provide in its contract to administer the funding if appropriated.
Subject to the penalties put forth by the Florida Department of Financial Services

6. Requester:

- a. Name: Dr. Erin Kobertz
- b. Organization: Sylvester Comprehensive Cancer Center, University of Miami Miller School of Medicine
- c. Email: ekobetz@med.miami.edu
- d. Phone #: (305)243-6185

7. Contact for questions about specific technical or financial details about the project:

- a. Name: Dr. Erin Kobertz
- b. Organization: Sylvester Comprehensive Cancer Center, University of Miami Miller School of Medicine
- c. Email: ekobetz@med.miami.edu
- d. Phone #: (305)243-6185

8. Is there a registered lobbyist working to secure funding for this project?

- a. Name: Raena Wright
- b. Firm: University of Miami
- c. Email: raenawright@miami.edu
- d. Phone #: (305)284-2618

9. Organization or Name of entity receiving funds:

- a. Name: Sylvester Comprehensive Cancer Center, University of Miami M
- b. County (County where funds are to be expended): Miami-Dade
- c. Service Area (Counties being served by the service(s) provided with funding): Statewide

10. What type of organization is the entity that will receive the funds? (Select one)

- For Profit
- Non Profit 501(c) (3)
- Non Profit 501(c) (4)
- Local Government
- University or College
- Other (Please describe)

11. What is the specific purpose or goal that will be achieved by the funds being requested?

The goals of the Firefighter Cancer Initiative include: (1) Improve understanding of increased cancer risk among firefighters; (2) Expand the cancer screening project throughout the state; (3) Enable prevention and earlier detection of the disease; (4) Identify exposures that account for increased cancer risk; and (5) Develop new technology and methods that measure exposure in the field.

12. Provide specific details on how funds will be spent. (Select all that apply)

| Spending Category | Description | Nonrecurring (Should equal 4d, Col. E) Enter ?0? if request is zero for the category |
|---|---|--|
| Administrative Costs: | | |
| <input type="checkbox"/> a. Executive Director/Project Head Salary and Benefits | | |
| <input type="checkbox"/> b. Other Salary and Benefits | | |
| <input type="checkbox"/> c. Expense/Equipment/Travel/Supplies/Other | | |
| <input type="checkbox"/> d. Consultants/Contracted Services/Study | | |
| Operational Costs: | | |
| <input checked="" type="checkbox"/> e. Salaries and Benefits | Utilized for the faculty, research team members, and project manager working to understand and address the excess cancer burden among firefighters statewide. | 500,000 |
| <input checked="" type="checkbox"/> f. Expenses/Equipment/Travel/Supplies/Other | These funds will be utilized to support the goals and services noted in this form, this includes research equipment, supplies, and travel. | 1,475,000 |
| <input checked="" type="checkbox"/> g. Consultants/Contracted Services/Study | These funds will be utilized to facilitate outreach, recruitment, and education efforts. | 25,000 |

| | | |
|---|--|------------------|
| Fixed Capital Construction/Major Renovation: | | |
| <input type="checkbox"/> h. Construction/Renovation/Land/Planning Engineering | | |
| TOTAL | | 2,000,000 |

13. For the Fixed Capital Costs requested with this issue (In Question 12, category ?h. Fixed Capital Outlay? was selected), what type of ownership will the facility be under when complete? (Select one correct option)

N/A

14. Is the project request an information technology project?

No

15. Is there any documented show of support for the requested project in the community including public hearings, letters of support, major organizational backing, or other expressions of support?

Yes

15a. Please Describe:

ity of Miami Resolution adopted by the City Commission on 2/25/16 URGING CONGRESS TO ALLOCATE FUNDING FOR FIREFIGHTER CANCER RESEARCH AT THE UNIVERSITY OF MIAMI, Letters of Support from various Florida fire departments, as well as various chapters of the International Association of Fire Fighters within the State. The Federal Emergency Management Agency (FEMA) will be sharing information regarding the Firefighter Cancer Initiative on the organization's website.

16. Has the need for the funds been documented by a study, completed by an independent 3rd party, for the area to be served?

Yes

16a. Please Describe:

The National Institute for Occupational Safety and Health (NIOSH), part of the Centers for Disease Control and Prevention (CDC), launched a multi-year study in 2010 focusing on cancer among firefighters. The study has since published multiple papers (Oct 2013, Jan 2015, and June 2015). NIOSH found firefighters are at increased risk and experience higher rates of certain types of cancer. NIOSH also noted educating fire service members regarding cancer risk reduction as a means to reduce risk.

17. Will the requested funds be used directly for services to citizens?

Yes

17a. What are the activities and services that will be provided to meet the purpose of the funds?

(1) Continue both data and specimen collection and analysis to improve understanding of cancer risks among firefighters (2) Increase access to cancer screenings for firefighters across the state; (3) Educate fire departments on cancer risks related to occupational exposures; (4) monitor potential carcinogenic exposures to identify which exposures account for increased cancer risk.

17b. Describe the direct services to be provided to the citizens by the funding requested.

Funds will provide Florida firefighters with the following services: (1) Access to cancer screenings; (2) Monitoring and tracking of occupational exposures using new technology; (3) education for fire departments on cancer risks related to occupational exposures

17c. Describe the target population to be served (i.e., "the majority of the funds requested will serve these target populations or groups.").

Select all that apply to the target population:

- Elderly persons
- Persons with poor mental health
- Persons with poor physical health
- Jobless persons
- Economically disadvantaged persons
- At-risk youth
- Homeless
- Developmentally disabled
- Physically disabled
- Drug users (in health services)
- Preschool students
- Grade school students
- High school students
- University/college students
- Currently or formerly incarcerated persons
- Drug offenders (in criminal Justice)
- Victims of crime
- General (The majority of the funds will benefit no specific group)
- Other (Please describe): Firefighters

17d. How many in the target population are expected to be served?

- < 25
- 25-50
- 51-100
- 101-200

- 201-400
- 401-800
- ⊙>800

18. What benefits or outcomes will be realized by the expenditure of funds requested? (Select each Benefit/Outcome that applies)

| Benefit or Outcome | Provide a specific measure of the benefit or outcome | Describe the method for measuring level of benefit |
|--|--|--|
| <input checked="" type="checkbox"/> Improve physical health | Increased access and utilization to cancer screenings and technology to monitor and minimize exposure to carcinogens | The number of screenings provided will be tracked. Monitoring exposures will help identify harmful toxins to ultimately reduce exposure. |
| <input type="checkbox"/> Improve mental health | | |
| <input checked="" type="checkbox"/> Enrich cultural experience | Understand and address organizational culture and practice related to gear cleaning, which has the potential to reduce exposure to carcinogens. | The outcome will be measured through the evaluation of educational/communication initiatives. |
| <input type="checkbox"/> Improve agricultural production/promotion/education | | |
| <input checked="" type="checkbox"/> Improve quality of education | Develop new education tools, including safety standards and policy recommendations, to educate Florida firefighters on the risk of exposure and disease. | Measured through the evaluation of educational/communication initiatives. |
| <input checked="" type="checkbox"/> Enhance/preserve/improve environmental or fish and wildlife quality | Assess how environmental exposures, influence cancer risk among Firefighters and their families. Findings will inform how to reduce risk associated with exposure. | This outcome will be measured by the identification of carcinogens within a firefighters environment. |
| <input checked="" type="checkbox"/> Protect the general public from harm (environmental, criminal, etc.) | Improving gear cleaning can also potentially reduce exposure to | This outcome will be measured through the evaluation of |

| | | |
|--|--|--|
| | carcinogens for those who work and live with firefighters. | educational/communication initiatives. |
| <input type="checkbox"/> Improve transportation conditions | | |
| <input checked="" type="checkbox"/> Increase or improve economic activity | Diagnosis of cancer at earlier stages is associated with better outcomes, including fewer years of productive life lost and sick days. | This outcome will be assessed by assessing the years of productive life lost among active firefighters with cancer relative to the general population. |
| <input type="checkbox"/> Increase tourism | | |
| <input type="checkbox"/> Create specific immediate job opportunities | | |
| <input type="checkbox"/> Enhance specific individual's economic self sufficiency | | |
| <input type="checkbox"/> Reduce recidivism | | |
| <input type="checkbox"/> Reduce substance abuse | | |
| <input type="checkbox"/> Divert from Criminal/Juvenile justice system | | |
| <input type="checkbox"/> Improve wastewater management | | |
| <input type="checkbox"/> Improve stormwater management | | |
| <input type="checkbox"/> Improve groundwater quality | | |
| <input type="checkbox"/> Improve drinking water quality | | |
| <input type="checkbox"/> Improve surface water quality | | |
| <input type="checkbox"/> Other (Please describe): | | |

19. Provide the total cost of the project for FY 2018-19 from all sources of funding (Enter ?0? if amount is zero):

| Type of Funding | Amount | Percent of Total | Are the other sources of funds guaranteed in writing? |
|-----------------|--------|------------------|---|
| | | | |

| | | | |
|--|------------------|-------------|-----|
| 1. Amount Requested from the State in this Appropriations Project Request: | 2,000,000 | 55.2% | N/A |
| 2. Federal: | 1,575,000 | 43.5% | Yes |
| 3. State: (Excluding the requested Total Amount in #4d, Column F) | 0 | 0.0% | No |
| 4. Local: | 0 | 0.0% | No |
| 5. Other: | 45,000 | 1.2% | Yes |
| TOTAL | 3,620,000 | 100% | |

20. Is this a multi-year project requiring funding from the state for more than one year?

Yes

20a. How much state funding would be requested after 2018-19 over the next 5 years?

- <1M
- 1-3M
- >3-10M
- >10M

20b. How many additional years of state support do you expect to need for this project?

- 1 year
- 2 years
- 3 years
- 4 years
- >= 5 years

20c. What is the total project cost for all years including all federal, local, state, and any other funds? Select the single answer which best describes the total project cost. If funds requested are for ongoing services or for recurring activities, select ?ongoing activity?.

- ongoing activity ? no total cost
- <1M
- 1-3M

O>3-10M
O>10M

1 A bill to be entitled
2 An act relating to the Appropriations Project titled
3 Firefighter Cancer Initiative; providing an
4 appropriation; providing an effective date.

5
6 Be It Enacted by the Legislature of the State of Florida:

7
8 Section 1. Firefighter Cancer Initiative is an
9 Appropriations Project as defined in The Rules of The Florida
10 House of Representatives and is described in Appropriations
11 Project Request 972, herein incorporated by reference.

12 Section 2. For fiscal year 2018-2019 the nonrecurring sum
13 of \$2,000,000 from the General Revenue Fund is appropriated to
14 the Department of Financial Services to fund the Firefighter
15 Cancer Initiative as described in Appropriations Project Request
16 972.

17 Section 3. This act shall take effect July 1, 2018.

Appropriations Project Request - Fiscal Year 2018-19

For projects meeting the Definition of House Rule 5.14

1. Title of Project: Catastrophic Advanced Technology Testing
2. Date of Submission: 11/14/2017
3. House Member Sponsor: Jeanette Nunez
Members Copied:

4. DETAILS OF AMOUNT REQUESTED:

- a. Has funding been provided in a previous state budget for this activity? No
If answer to 4a is No? skip 4b and 4c and proceed to 4d, Col. E
- b. What is the most recent fiscal year the project was funded?
- c. Were the funds provided in the most recent fiscal year subsequently vetoed?
- d. Complete the following Project Request Worksheet to develop your request:

| FY: | Input Prior Year Appropriation for this project for FY 2017-18 (If appropriated in 2017-18 enter the appropriated amount, even if vetoed.) | | | Develop New Funds Request for FY 2018-19 (Requests for additional RECURRING funds are prohibited.) | | |
|--------------------|---|-------------------------------|--|---|---------------------------------|---|
| | Column: A | Column: B | Column: C | Column: D | Column: E | Column: F |
| Funds Description: | Prior Year Recurring Funds | Prior Year Nonrecurring Funds | Total Funds Appropriated (Recurring plus Nonrecurring: column A + column B) | Recurring Base Budget (Will equal non-vetoed amounts provided in Column A) | Additional Nonrecurring Request | TOTAL Nonrecurring plus Recurring Base Funds (Will equal the amount from the Recurring base in Column D plus the Additional Nonrecurring Request in Column E.) |
| Input Amounts: | | | | | 4,218,000 | 4,218,000 |

5. Are funds for this issue requested in a state agency's Legislative Budget Request submitted for FY 2018-19? No
 - 5a. If yes, which state agency?
 - 5b. If no, which is the most appropriate state agency to place an appropriation for the issue being requested? Office of Insurance Regulation
 - 5c. Has the appropriate state agency for administering the funding, if the request were appropriated, been contacted? No
 - 5d. Describe penalties for failing to meet deliverables or performance measures which the agency should provide in its contract to administer the funding if appropriated.
Return of funds.

6. Requester:

- a. Name: Kenneth Furton
- b. Organization: Florida International University
- c. Email: furtonk@fiu.edu
- d. Phone #: (305)348-2151

7. Contact for questions about specific technical or financial details about the project:

- a. Name: Michelle Palacio
- b. Organization: Florida International University
- c. Email: palaciom@fiu.edu
- d. Phone #: (305)348-3505

8. Is there a registered lobbyist working to secure funding for this project?

- a. Name: Christopher Cantens
- b. Firm: Florida International University
- c. Email: ccantens@fiu.edu
- d. Phone #: (305)348-3505

9. Organization or Name of entity receiving funds:

- a. Name: Florida International University
- b. County (County where funds are to be expended): Miami-Dade
- c. Service Area (Counties being served by the service(s) provided with funding): Miami-Dade

10. What type of organization is the entity that will receive the funds? (Select one)

- For Profit
- Non Profit 501(c) (3)
- Non Profit 501(c) (4)
- Local Government
- University or College
- Other (Please describe)

11. What is the specific purpose or goal that will be achieved by the funds being requested?

FIU is uniquely positioned to leverage existing preeminent programs and state-of-the-art facilities to create a comprehensive research park focused on assisting the State of Florida in designing and developing infrastructures and communities that are resilient to hurricanes and other types of catastrophic events.

12. Provide specific details on how funds will be spent. (Select all that apply)

| Spending Category | Description | Nonrecurring (Should equal 4d, Col. E) Enter ?0? if request is zero for the category |
|--|--|--|
| Administrative Costs: | | |
| <input checked="" type="checkbox"/> a. Executive Director/Project Head Salary and Benefits | Salary (including fringe benefits) will be used for the first year of a Project Director to oversee and manage the project. | 132,000 |
| <input checked="" type="checkbox"/> b. Other Salary and Benefits | Salaries (including fringe benefits) will be used to hire a senior staff person to organize and manage daily operations. | 86,000 |
| <input type="checkbox"/> c. Expense/Equipment/Travel/Supplies/Other | | |
| <input type="checkbox"/> d. Consultants/Contracted Services/Study | | |
| Operational Costs: | | |
| <input type="checkbox"/> e. Salaries and Benefits | | |
| <input checked="" type="checkbox"/> f. Expenses/Equipment/Travel/Supplies/Other | 1) Equipment to expand Wall of Wind for the testing of down burst tornadoes, expanded storm surge capabilities, and upgrade fan systems; 2) Equipment for advanced data and computing power to | 1,000,000 |

| | | |
|--|--|------------------|
| | advance flooding simulations and enhance inundation mapping for domestic hurricane forecasts. | |
| <input type="checkbox"/> g. Consultants/Contracted Services/Study | | |
| Fixed Capital Construction/Major Renovation: | | |
| <input checked="" type="checkbox"/> h. Construction/Renovation/Land/Planning Engineering | 1) Renovation of Wall of Wind Command Center, 2) Expansion of Titan America Structural Laboratory, 3) Establish a Bridge and Structure Testing Facility connected to the existing Wall of Wind | 3,000,000 |
| TOTAL | | 4,218,000 |

13. For the Fixed Capital Costs requested with this issue (In Question 12, category ?h. Fixed Capital Outlay? was selected), what type of ownership will the facility be under when complete? (Select one correct option)

- For Profit
- Non Profit 501(c) (3)
- Non Profit 501(c) (4)
- Local Government (e.g., police, fire or local government buildings, local roads, etc.)
- State agency owned facility (For example: college or university facility, buildings for public schools, roads in the state transportation system, etc.)
- Other (Please describe)

14. Is the project request an information technology project?

No

15. Is there any documented show of support for the requested project in the community including public hearings, letters of support, major organizational backing, or other expressions of support?

No

16. Has the need for the funds been documented by a study, completed by an independent 3rd party, for the area to be served?

No

17. Will the requested funds be used directly for services to citizens?

Yes

17a. What are the activities and services that will be provided to meet the purpose of the funds?

The proposed CAT5 Research Park will focus on innovative and implementable solutions in five areas: (1) Resilient and Sustainable Infrastructure Solution Center & Testing Facility; (2) Business Resilience Assessment and Recovery; (3) Community Resilience Assessment and Recovery; (4) Advanced Disaster Risk Management; and (5) Public Health and Medical Response to Multiple Hazards.

17b. Describe the direct services to be provided to the citizens by the funding requested.

The CAT5 Research Park will (1) contribute to more reliable infrastructure and lifeline systems for the general population, (2) assist businesses improve their disaster preparedness and recovery capabilities, (3) assist communities improve their disaster preparedness and recovery capabilities, (4) assist the state and local governments improve their risk management strategies, and (5) improve public health and medical preparedness for catastrophic events.

17c. Describe the target population to be served (i.e., "the majority of the funds requested will serve these target populations or groups").

Select all that apply to the target population:

- Elderly persons
- Persons with poor mental health
- Persons with poor physical health
- Jobless persons
- Economically disadvantaged persons
- At-risk youth
- Homeless
- Developmentally disabled
- Physically disabled
- Drug users (in health services)
- Preschool students
- Grade school students
- High school students
- University/college students
- Currently or formerly incarcerated persons
- Drug offenders (in criminal Justice)
- Victims of crime
- General (The majority of the funds will benefit no specific group)

Other (Please describe): All Floridians and their health, the state economy and infrastructure, businesses, and governments

17d. How many in the target population are expected to be served?

- < 25
- 25-50
- 51-100
- 101-200
- 201-400
- 401-800
- >800

18. What benefits or outcomes will be realized by the expenditure of funds requested? (Select each Benefit/Outcome that applies)

| Benefit or Outcome | Provide a specific measure of the benefit or outcome | Describe the method for measuring level of benefit |
|---|--|--|
| <input checked="" type="checkbox"/> Improve physical health | A critical component of building resiliency to catastrophic events is related to improving community resilience to reduce the health impacts of disasters. The Catastrophic Advanced Technology Testing will incorporate the health professions innovative solutions focused on medical responses to disasters. There will be a focus on emergency medical response at times of disasters. | Third party evaluation of strategies and improved capabilities |
| <input checked="" type="checkbox"/> Improve mental health | The Public Health and Medical Response to Multi-hazards will include a component of addressing mental health in disaster response management. | Third party evaluation of strategies and improved capabilities |
| <input type="checkbox"/> Enrich cultural experience | | |

| | | |
|--|--|--|
| <input type="checkbox"/> Improve agricultural production/promotion/education | | |
| <input type="checkbox"/> Improve quality of education | | |
| <input type="checkbox"/> Enhance/preserve/improve environmental or fish and wildlife quality | | |
| <input checked="" type="checkbox"/> Protect the general public from harm (environmental, criminal, etc.) | One state agency and 10 local governments with improved disaster risk management strategies and capabilities | Third party evaluation of strategies and improved capabilities |
| <input checked="" type="checkbox"/> Improve transportation conditions | Three new or improved infrastructure rehabilitation designs | Third party evaluation of designs |
| <input checked="" type="checkbox"/> Increase or improve economic activity | Ten Small and Medium Enterprises (SMEs) with enhanced preparedness plans and risk management strategies | Third party evaluation of improvements |
| <input checked="" type="checkbox"/> Increase tourism | Two major hotels with enhanced and tested response plan to a catastrophic event. | Third party evaluation of improvements |
| <input checked="" type="checkbox"/> Create specific immediate job opportunities | The Catastrophic Advanced Technology Testing facility will provide direct jobs in the operation of the facility and will expand transportation and catastrophic resiliency jobs in local industries. | Third party evaluation of job outcomes |
| <input type="checkbox"/> Enhance specific individual's economic self sufficiency | | |
| <input type="checkbox"/> Reduce recidivism | | |
| <input type="checkbox"/> Reduce substance abuse | | |

| | | |
|---|--|--|
| <input type="checkbox"/> Divert from Criminal/Juvenile justice system | | |
| <input type="checkbox"/> Improve wastewater management | | |
| <input type="checkbox"/> Improve stormwater management | | |
| <input type="checkbox"/> Improve groundwater quality | | |
| <input type="checkbox"/> Improve drinking water quality | | |
| <input type="checkbox"/> Improve surface water quality | | |
| <input type="checkbox"/> Other (Please describe): | | |

19. Provide the total cost of the project for FY 2018-19 from all sources of funding (Enter ?0? if amount is zero):

| Type of Funding | Amount | Percent of Total | Are the other sources of funds guaranteed in writing? |
|--|------------------|------------------|---|
| 1. Amount Requested from the State in this Appropriations Project Request: | 4,218,000 | 100.0% | N/A |
| 2. Federal: | 0 | 0.0% | No |
| 3. State: (Excluding the requested Total Amount in #4d, Column F) | 0 | 0.0% | No |
| 4. Local: | 0 | 0.0% | No |
| 5. Other: | 0 | 0.0% | No |
| TOTAL | 4,218,000 | 100% | |

20. Is this a multi-year project requiring funding from the state for more than one year?

No

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A bill to be entitled
An act relating to the Appropriations Project titled
Catastrophic Advanced Technology Testing; providing an
appropriation; providing an effective date.

Be It Enacted by the Legislature of the State of Florida:

Section 1. Catastrophic Advanced Technology Testing is an Appropriations Project as defined in The Rules of The Florida House of Representatives and is described in Appropriations Project Request 1372, herein incorporated by reference.

Section 2. For fiscal year 2018-2019 the nonrecurring sum of \$4,218,000 from the Insurance Regulatory Trust Fund is appropriated to the Office of Insurance Regulation to fund the Catastrophic Advanced Technology Testing as described in Appropriations Project Request 1372.

Section 3. This act shall take effect July 1, 2018.

Appropriations Project Request - Fiscal Year 2018-19

For projects meeting the Definition of House Rule 5.14

1. Title of Project: Florida State Minority Supplier Development Council MBDA Centers
2. Date of Submission: 11/13/2017
3. House Member Sponsor: Bruce Antone
Members Copied:

4. DETAILS OF AMOUNT REQUESTED:

- a. Has funding been provided in a previous state budget for this activity? No
If answer to 4a is No? skip 4b and 4c and proceed to 4d, Col. E
- b. What is the most recent fiscal year the project was funded?
- c. Were the funds provided in the most recent fiscal year subsequently vetoed?
- d. Complete the following Project Request Worksheet to develop your request:

| FY: | Input Prior Year Appropriation for this project for FY 2017-18 (If appropriated in 2017-18 enter the appropriated amount, even if vetoed.) | | | Develop New Funds Request for FY 2018-19 (Requests for additional RECURRING funds are prohibited.) | | |
|--------------------|---|-------------------------------|--|---|---------------------------------|---|
| | Column: A | Column: B | Column: C | Column: D | Column: E | Column: F |
| Funds Description: | Prior Year Recurring Funds | Prior Year Nonrecurring Funds | Total Funds Appropriated (Recurring plus Nonrecurring: column A + column B) | Recurring Base Budget (Will equal non-vetoed amounts provided in Column A) | Additional Nonrecurring Request | TOTAL Nonrecurring plus Recurring Base Funds (Will equal the amount from the Recurring base in Column D plus the Additional Nonrecurring Request in Column E.) |
| Input Amounts: | | | | | 600,000 | 600,000 |

5. Are funds for this issue requested in a state agency's Legislative Budget Request submitted for FY 2018-19? No
 - 5a. If yes, which state agency?
 - 5b. If no, which is the most appropriate state agency to place an appropriation for the issue being requested? Department of Management Services
 - 5c. Has the appropriate state agency for administering the funding, if the request were appropriated, been contacted? Yes
 - 5d. Describe penalties for failing to meet deliverables or performance measures which the agency should provide in its contract to administer the funding if appropriated.
There are no penalties.

6. Requester:

- a. Name: Beatrice Louissaint
- b. Organization: Florida State Minority Supplier Development Council
- c. Email: beatrice@fsmssc.org
- d. Phone #: (305)762-6151

7. Contact for questions about specific technical or financial details about the project:

- a. Name: Lucy Moore
- b. Organization: Florida State Minority Supplier Development Council
- c. Email: lucy@fsmssc.org
- d. Phone #: (305)762-6151

8. Is there a registered lobbyist working to secure funding for this project?

- a. Name: David Ash
- b. Firm: DLA Consulting, LLC
- c. Email: david@dlaconsultingllc.com
- d. Phone #: (850)251-0985

9. Organization or Name of entity receiving funds:

- a. Name: Florida State Minority Supplier Development Council
- b. County (County where funds are to be expended): Miami-Dade, Orange
- c. Service Area (Counties being served by the service(s) provided with funding): Miami-Dade, Orange

10. What type of organization is the entity that will receive the funds? (Select one)

- For Profit
- Non Profit 501(c) (3)
- Non Profit 501(c) (4)
- Local Government
- University or College
- Other (Please describe)

11. What is the specific purpose or goal that will be achieved by the funds being requested?

The funding will assist FSMSDC to serve more minority businesses in all counties across the State of Florida. The services that will be provided include technical assistance, bid and proposal preparation, access to capital and bonds, export assistance and training. The minority businesses assisted will create more jobs, pay more taxes and support local communities where they are domiciled.

12. Provide specific details on how funds will be spent. (Select all that apply)

| Spending Category | Description | Nonrecurring (Should equal 4d, Col. E) Enter ?0? if request is zero for the category |
|--|--|--|
| Administrative Costs: | | |
| <input checked="" type="checkbox"/> a. Executive Director/Project Head Salary and Benefits | Executive Directors for two statewide centers | 100,000 |
| <input type="checkbox"/> b. Other Salary and Benefits | | |
| <input type="checkbox"/> c. Expense/Equipment/Travel/Supplies/Other | | |
| <input type="checkbox"/> d. Consultants/Contracted Services/Study | | |
| Operational Costs: | | |
| <input checked="" type="checkbox"/> e. Salaries and Benefits | 8 Business Consultants, Office Administrator | 400,000 |
| <input checked="" type="checkbox"/> f. Expenses/Equipment/Travel/Supplies/Other | Office supplies, travel expense, event & workshop costs, marketing, equipment and printing | 80,000 |
| <input checked="" type="checkbox"/> g. Consultants/Contracted Services/Study | Impact Study | 20,000 |
| Fixed Capital Construction/Major Renovation: | | |
| <input type="checkbox"/> h. Construction/Renovation/Land/Planning Engineering | | |
| TOTAL | | 600,000 |

13. For the Fixed Capital Costs requested with this issue (In Question 12, category ?h. Fixed Capital Outlay? was selected), what type of ownership will the facility be under when complete? (Select one correct option)

N/A

14. Is the project request an information technology project?

No

15. Is there any documented show of support for the requested project in the community including public hearings, letters of support, major organizational backing, or other expressions of support?

No

16. Has the need for the funds been documented by a study, completed by an independent 3rd party, for the area to be served?

No

17. Will the requested funds be used directly for services to citizens?

Yes

17a. What are the activities and services that will be provided to meet the purpose of the funds?

Business Expo, workshops and seminars

17b. Describe the direct services to be provided to the citizens by the funding requested.

Procurement & Contracting Leads, Matchmaking, Bidding, Bonding and Financing Assistance for MILLION dollar transactions/projects, proposal writing assistance, export financing, market feasibility studies business seminars & workshops, marketing plans, business plans and consulting.

17c. Describe the target population to be served (i.e., "the majority of the funds requested will serve these target populations or groups").

Select all that apply to the target population:

- Elderly persons
- Persons with poor mental health
- Persons with poor physical health
- Jobless persons
- Economically disadvantaged persons
- At-risk youth
- Homeless
- Developmentally disabled

- Physically disabled
- Drug users (in health services)
- Preschool students
- Grade school students
- High school students
- University/college students
- Currently or formerly incarcerated persons
- Drug offenders (in criminal Justice)
- Victims of crime
- General (The majority of the funds will benefit no specific group)
- Other (Please describe): Minority Business Owners

17d. How many in the target population are expected to be served?

- < 25
- 25-50
- 51-100
- 101-200
- 201-400
- 401-800
- >800

18. What benefits or outcomes will be realized by the expenditure of funds requested? (Select each Benefit/Outcome that applies)

| Benefit or Outcome | Provide a specific measure of the benefit or outcome | Describe the method for measuring level of benefit |
|--|--|--|
| <input type="checkbox"/> Improve physical health | | |
| <input type="checkbox"/> Improve mental health | | |
| <input type="checkbox"/> Enrich cultural experience | | |
| <input type="checkbox"/> Improve agricultural production/promotion/education | | |
| <input type="checkbox"/> Improve quality of education | | |
| <input type="checkbox"/> Enhance/preserve/improve environmental or fish and | | |

| | | |
|---|---|---|
| wildlife quality | | |
| <input type="checkbox"/> Protect the general public from harm (environmental, criminal, etc.) | | |
| <input type="checkbox"/> Improve transportation conditions | | |
| <input checked="" type="checkbox"/> Increase or improve economic activity | he goal is the help minority businesses with more than \$270 million in transactions, \$200 million in procurement transactions and \$70 million in financing. Also, we will create more than 1,000 new jobs and retain more than 7,000 jobs. | We will track the number of jobs created and retained and the dollar amount of transactions including procurement and financial transactions. |
| <input checked="" type="checkbox"/> Increase tourism | he MBDA national training conference will be held in Florida and the conference will bring more than 300 guests to the state. | The MBDA national training conference will be held in Florida and the conference will bring more than 300 guests to the state. |
| <input checked="" type="checkbox"/> Create specific immediate job opportunities | Also, we will create more than 1,000 new jobs and retain more than 7,000 jobs. | We will track the number of jobs created and retained. |
| <input type="checkbox"/> Enhance specific individual?s economic self sufficiency | | |
| <input checked="" type="checkbox"/> Reduce recidivism | Many of our minority businesses hire people who have been part of the prison system and hire hard to place individuals in their companies. Also, they hire from low income communities. | We will track the number of hires in low income communities and the number of hires who preciously have been part of the criminal justice system. |
| <input type="checkbox"/> Reduce substance abuse | | |
| <input type="checkbox"/> Divert from Criminal/Juvenile justice system | | |

| | | |
|---|--|--|
| <input type="checkbox"/> Improve wastewater management | | |
| <input type="checkbox"/> Improve stormwater management | | |
| <input type="checkbox"/> Improve groundwater quality | | |
| <input type="checkbox"/> Improve drinking water quality | | |
| <input type="checkbox"/> Improve surface water quality | | |
| <input type="checkbox"/> Other (Please describe): | | |

19. Provide the total cost of the project for FY 2018-19 from all sources of funding (Enter ?0? if amount is zero):

| Type of Funding | Amount | Percent of Total | Are the other sources of funds guaranteed in writing? |
|--|------------------|------------------|---|
| 1. Amount Requested from the State in this Appropriations Project Request: | 600,000 | 50.6% | N/A |
| 2. Federal: | 586,000 | 49.4% | Yes |
| 3. State: (Excluding the requested Total Amount in #4d, Column F) | 0 | 0.0% | No |
| 4. Local: | 0 | 0.0% | No |
| 5. Other: | 0 | 0.0% | No |
| TOTAL | 1,186,000 | 100% | |

20. Is this a multi-year project requiring funding from the state for more than one year?

Yes

20a. How much state funding would be requested after 2018-19 over the next 5 years?

- <1M
- 1-3M
- >3-10M

>10M

20b. How many additional years of state support do you expect to need for this project?

1 year

2 years

3 years

4 years

≥ 5 years

20c. What is the total project cost for all years including all federal, local, state, and any other funds? Select the single answer which best describes the total project cost. If funds requested are for ongoing services or for recurring activities, select ?ongoing activity?.

Ongoing activity ? no total cost

<1M

1-3M

>3-10M

>10M

1 A bill to be entitled
 2 An act relating to the Appropriations Project titled
 3 Florida State Minority Supplier Development Council
 4 MBDA Centers; providing an appropriation; providing an
 5 effective date.

6
 7 Be It Enacted by the Legislature of the State of Florida:

8
 9 Section 1. Florida State Minority Supplier Development
 10 Council MBDA Centers is an Appropriations Project as defined in
 11 The Rules of The Florida House of Representatives and is
 12 described in Appropriations Project Request 622, herein
 13 incorporated by reference.

14 Section 2. For fiscal year 2018-2019 the nonrecurring sum
 15 of \$600,000 from the General Revenue Fund is appropriated to the
 16 Department of Management Services to fund the Florida State
 17 Minority Supplier Development Council MBDA Centers as described
 18 in Appropriations Project Request 622.

19 Section 3. This act shall take effect July 1, 2018.

GOVERNOR RICK SCOTT'S 2018-2019 BUDGET
SECURING FLORIDA'S
FUTURE



General Government Recommendations

GOVERNOR RICK SCOTT'S 2018-2019 BUDGET
SECURING FLORIDA'S
FUTURE



Governor Scott's priorities for Florida's Future

Tax Cuts for Florida Families

Jobs for Florida Families

Education for Florida's Students

Protecting Florida's Environment

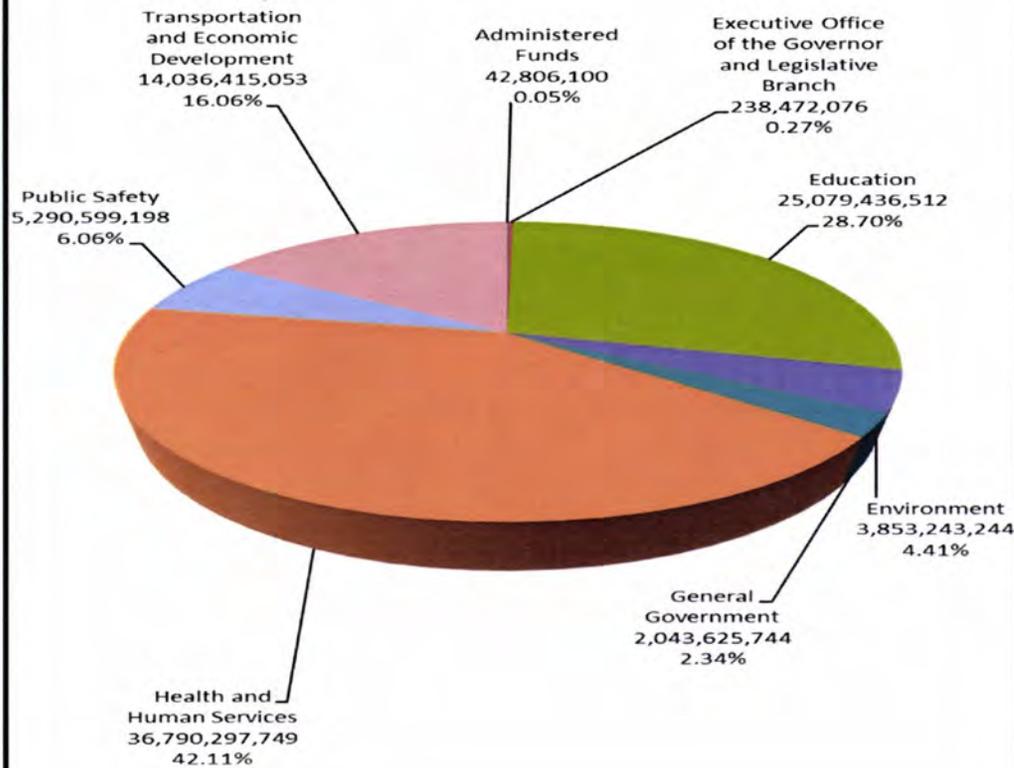
Keeping Florida's Residents and Tourists Safe

Ensuring a Healthy Future

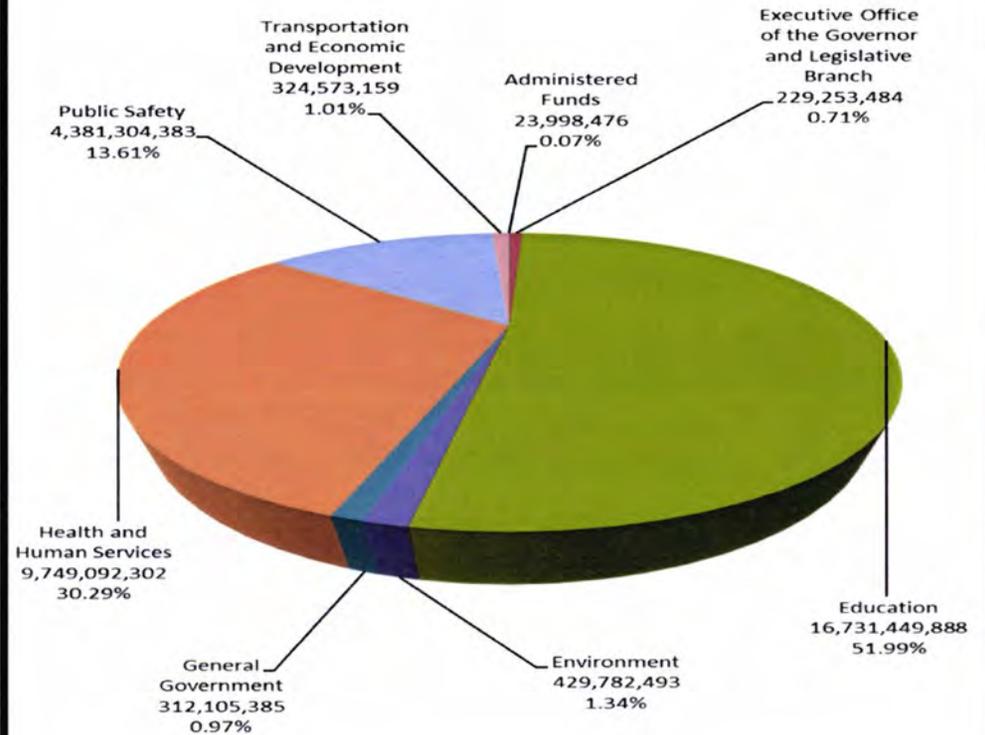
GOVERNOR RICK SCOTT'S 2018-2019 BUDGET SECURING FLORIDA'S FUTURE



Total Budget \$87.4 Billion



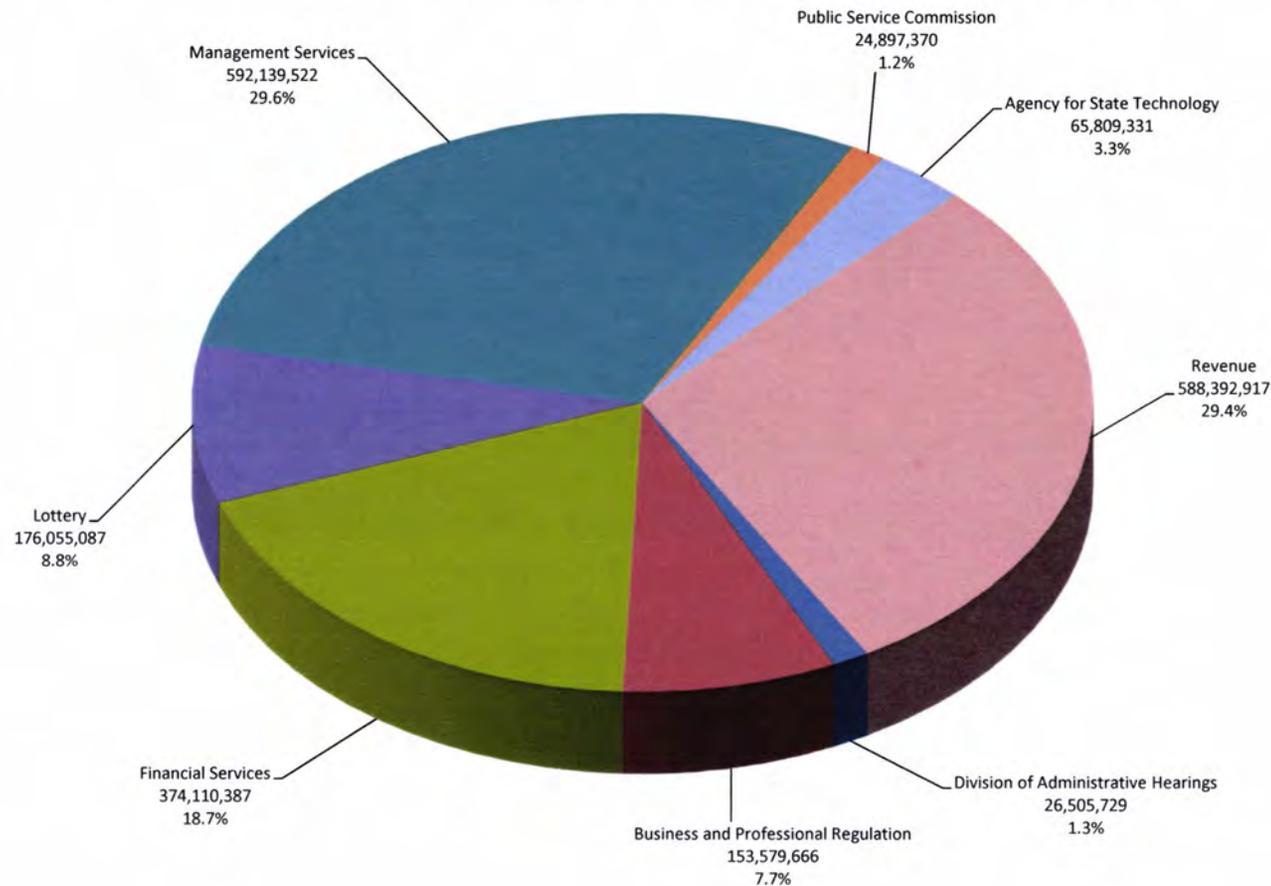
General Revenue \$32.2 Billion



GOVERNOR RICK SCOTT'S 2018-2019 BUDGET SECURING FLORIDA'S *FUTURE*



Governor's Recommended Budget Fiscal Year 2018-19 General Government \$2 billion



GOVERNOR RICK SCOTT'S 2018-2019 BUDGET
 SECURING FLORIDA'S
FUTURE



| Department | Current Year Appropriation 2017-18 | | Governor's Recommended Budget 2018-19 | | Governor's Recommended Budget Over/(Under) Current Year | |
|---|--|---------------|---|---------------|---|-------------|
| | Total Budget | Positions | Total Budget | Positions | Total Budget | Positions |
| Administrative Hearings | \$ 26,421,172 | 241 | \$ 26,505,729 | 240 | \$ 84,557 | (1) |
| Business and Professional Regulation | \$ 153,535,867 | 1,617 | \$ 153,579,666 | 1,615 | \$ 43,799 | (2) |
| Financial Services | \$ 373,325,570 | 2,608 | \$ 374,110,387 | 2,583 | \$ 784,817 | (25) |
| Lottery | \$ 168,009,070 | 419 | \$ 176,055,087 | 419 | \$ 8,046,017 | 0 |
| Management Services | \$ 590,360,690 | 834 | \$ 592,139,522 | 834 | \$ 1,778,832 | 0 |
| Public Service Commission | \$ 25,001,711 | 267 | \$ 24,897,370 | 265 | \$ (104,341) | (2) |
| Revenue | \$ 580,147,765 | 5,058 | \$ 588,392,917 | 5,024 | \$ 8,245,152 | (34) |
| State Technology | \$ 66,816,641 | 210 | \$ 65,809,331 | 209 | \$ (1,007,310) | (1) |
| General Government Agencies | \$ 1,983,618,486 | 11,253 | \$ 2,001,490,009 | 11,188 | \$ 17,871,523 | (65) |



Department of Management Services

- DMS is the central services provider for the State of Florida and consists of eight divisions that provide services ranging from retirement and health care to telecommunications.
- The department is committed to achieving cost savings.
 - Through the procurement process:
 - Self-insured HMO style health plan services projected cost avoidance of \$95.4 million.
 - Reduced administrative services costs for health plans by \$700,000.
 - Through the Legislative process:
 - Proposing a prescription drug formulary management for the state employee's prescription drug plan with an estimated savings/cost avoidance of \$54 million annually.



Department of Management Services
\$592.1 million / 833.5 Full-Time Positions

- Statewide Law Enforcement Radio System and Florida Region Interference Program: \$1.4 million
- Florida Interoperability Network and Mutual Aid: \$1.9 million
- Fixed Capital Outlay: \$38.5 million
- Health Savings Accounts: \$1.0 million



Agency for State Technology

- Serves 34 agencies, boards, commissions, and municipalities in a Tier-III state-of-the-art data center
- Oversees the state's large information technology projects

GOVERNOR RICK SCOTT'S 2018-2019 BUDGET
SECURING FLORIDA'S
FUTURE



Agency for State Technology
\$65.8 million / 209 Full-Time Positions

- Information technology security training for state agencies: \$220,000
- Reduction in projected obligations: (\$1,000,000)

Department of Business and Professional Regulation

DBPR serves over 1 million licensees each year. In Fiscal Year 2016-17:

- DBPR processed an average of 7,000 applications each week. Over 99% of license-renewal applications were completed online.
- DBPR performed 726 sweeps, 41 undercover enforcement operations and 797 outreach events related to Unlicensed Activity.
- DBPR launched its new Business Information Portal at www.OpenMyFloridaBusiness.gov. The new site takes prospective business owners step-by-step through starting a new business in Florida.

GOVERNOR RICK SCOTT'S 2018-2019 BUDGET
SECURING FLORIDA'S
FUTURE



Department of Business and Professional Regulation
\$154 million / 1,615.25 Full-Time Positions

- Credit card transaction charges: \$500,000
- Utilization of federal forfeiture funds for law enforcement training and travel: \$141,500



Department of the Lottery

- In Fiscal Year 2016-17, the Lottery had a record sales year achieving \$6.16 billion in sales and transferring \$1.66 billion to enhance education.
- In Fiscal Year 2016-17, for every \$1 appropriated to the Lottery, \$9.73 was generated to enhance education.
- The Lottery has transferred more than \$1 billion to enhance education for each of the past 15 consecutive years.
- The Lottery has funded more than 777,000 students via Bright Futures Scholarships.

Department of the Lottery
\$176.1 million / 418.5 Full-Time Positions

- Gaming vendor fees: \$7,666,291
- Information technology: \$1,325,365
 - Business system enhancements
 - Electronic document management system
 - Improvements to disaster recovery capabilities
 - Phone system replacement
 - Website content management system



Highlights of Other Issues

Department of Financial Services

- PALM (FLAIR replacement): \$32,471,137
- Information technology issues: \$847,575

Department of Revenue

- Replacement of Image Management System: \$3,738,891



FLORIDA DEPARTMENT of

management
SERVICES

We serve those who serve Florida

Erin Rock, Secretary

myflorida.com



FLORIDA DEPARTMENT OF
management
SERVICES
We serve those who serve Florida

Current Site

Site
Challenges

New and
Improved
Site

History

- Created during Governor Bush's first term
- Designed to be a single resource for information on Florida Government
- A portal with links into government agency websites

Current Site

- Visitor**
- Floridian**
- Business**
- Government**
- Get Answers**

411 State Employee

Search for a State of Florida Government contact or resources on a specific subject.

Search by: Name Subject

Search term:

[More search options](#)

Find Your Legislator

Enter your zip code to find your legislators.

Zip code:

[Senators By County](#)

Office Locator

Driver license office locator. Select the county and click Go.

Select County

[Información disponible en Español](#)

Featured e-Government Services

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Hot Topics

- ▶ [Florida Do Not Call Program](#)
- ▶ [Florida Voter Registration](#)
- ▶ [Project Sunburst](#)
- ▶ [Child Support Services](#)
- ▶ [Florida is the "Fishing Capital of the World"](#)
- ▶ [Florida Now - Real People, Real Time, Real Florida](#)
- ▶ [Share a Little Sunshine](#)
- ▶ [Agencies Legislative Budget Requests](#)
- ▶ [Florida Fiscal Portal](#)
- ▶ [MyFloridaMarketPlace](#)
- ▶ [Florida House - Washington, D.C.](#)
- ▶ [Florida Prepaid College Plan](#)
- ▶ [Wireless AMBER and Missing Children Alerts](#)
- ▶ [Public Assistance](#)
- ▶ [MySafeFlorida.org](#)
- ▶ [Emergency Contact Information System Registration](#)
- ▶ [Florida National Guard Member Services](#)
- ▶ [Florida Geographic Information System \(GIS\)](#)

Governor's Office



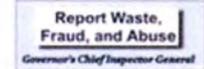
[Contact Governor Scott](#)

[Governor's Website](#)

Finding Jobs in Florida

[Search State of Florida Government Jobs in People First](#)

[Search jobs in Florida using Employ Florida Marketplace](#)



Current Site

Site Challenges

New and
Improved
Site

Challenges

- 64 pages written in HTML
- Site contains more than 1,700 hard-coded links
- They become outdated and broken when the underlying web addresses are updated
- Individual HTML pages must be edited manually to fix these broken links

Usage

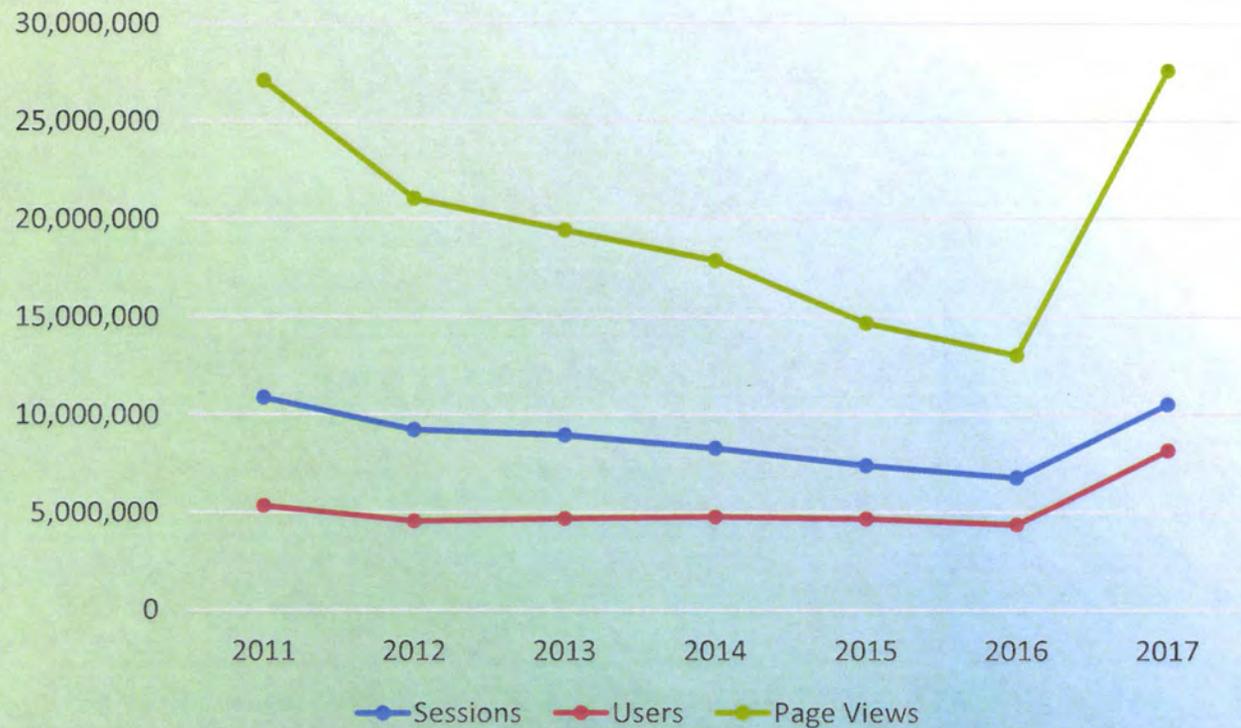
- Site usage has dropped steadily since 2011

Current Site

Site Challenges

New and Improved Site

Myflorida.com Metrics



Current Site

Site
Challenges

**New and
Improved
Site**

Redesign

- People want to use the portal to find the information they need
- Provide a modern, mobile friendly, dynamic website experience
- Focus on search - provide authorized Florida-only results via a customized Google search
- Complete redesign in-house at no cost to the State

New myflorida.com



My Florida

[Contact Us](#)

[Executive Office of the Governor](#)

[Florida 411](#)

The Official Page for Sunshine State Government

[Search](#)

Mobile Friendly

Current Site

Site Challenges

New and Improved Site



Renew My Drivers License



My Florida

[Contact Us](#)

[Executive Office of the Governor](#)

[Florida 411](#)

The Official Page for Sunshine State Government

renew my drivers license 32311

Search

Renew My Drivers License



My Florida

Contact Us

Executive Office of the Governor

Florida 411

Search Results

Select Language ▼

renew my drivers license 32311

Search ×

About 471 results (0.28 seconds)

[Leon County - Florida Highway Safety and Motor Vehicles](#)

Driver licenses, ID cards, reinstatements, written and skills exams. Dual Service ... **Tallahassee, FL 32312** ... 8:30am-5:00pm, Limited **Driver License Services**

<https://www.flhsmv.gov/locations/leon/>

Labeled [Public Safety](#) [Transportation](#)



[Renew my license or ID Card?](#)

U.S. citizens and immigrants who have been issued a Florida **driver license** since 2002 may **renew** at their local **driver license** office, on-line or by mail. ID card ...

www.flhsmv.gov/ddl/renewing.html

Labeled [Public Safety](#) [Transportation](#)

[Tallahassee Regional Office / Regional Offices / Licensing ...](#)

Tallahassee, FL 32308 ... Concealed weapon **license** applications (new and renewals); private investigation, private security, recovery and repossession **license** ...

www.freshfromflorida.com/.../Licensing/.../Tallahassee-Regional-Office

Labeled [About Florida](#) [Business](#) ... [Education](#) [Health and](#) ... [Natural](#) ... [Public Safety](#)

[Florida Department of Highway Safety and Motor Vehicles Division ...](#)

File Format: PDF/Adobe Acrobat

Jun 14, 2013 ... registration records when a **driver license** is suspended for a delinquent support reinstating the license, subject to **renewal** during the 3 year period that financial ... 2900

Apalachee Parkway, MS-98, **Tallahassee, FL 32399**.

hsmv.state.fl.us/courts/latestinfo/RLC_RS-50_06122013.pdf

Labeled [About Florida](#) [Business](#) ... [Education](#) [General](#) ... [Health and](#) ... [Legislatur](#) ... [Natural](#) ... [Public Safety](#) [Transportation](#)



[Florida Board of Pharmacy » Applicant FAQs- Licensing, Renewals ...](#)

Where should I call to check the status of **my** application? The division's call ... How do I add Immunization Certification to **my license**? An Immunization ...

Prepare for a Hurricane



My Florida

Contact Us

Executive Office of the Governor

Florida 411

The Official Page for Sunshine State Government

Hurricane Preparedness

Search

Prepare for a Hurricane



My Florida

Contact Us

Executive Office of the Governor

Florida 411

Search Results

Select Language ▼

Hurricane Preparedness

Search ×

About 3,160,000 results (0.33 seconds)

[Hurricane Preparedness Guide](#)

File Format: PDF/Adobe Acrobat

Not all **hurricane** shutters or impact protective systems meet the standards set by the Florida Building Commission or your local building authority. In order for the ...
[myfloridalegal.com/webfiles.nsf/.../HurricanePreparednessGuide.pdf](#)

Labeled [About Florida](#) [Business ...](#) [General ...](#)



[Florida Division of Emergency Management - FloridaDisaster.org](#)

2017 **Hurricane** Irma Recovery 2017 **Hurricane** Maria FL stands by PR ... Management (FDEM) for emergency **preparedness**, response and recovery.
[www.floridadisaster.org/](#)

Labeled [Education](#) [Health and ...](#) [Public Safety](#)

[Hurricane Preparedness Resources | Florida Department of Health ...](#)

DOH-Sarasota is involved in county-wide disaster planning, and many DOH- Sarasota professionals act as first-responders during disaster events like hurricanes ...

[sarasota.floridahealth.gov/programs...preparedness.../hurricanes.html](#)

Labeled [Health and ...](#)



[Disaster Preparedness](#)

Hurricane Irma Resources and Information. Financial **Preparedness** - Emergency Financial **Preparedness** Toolkit. An important aspect of disaster **preparedness** ...

[https://www.myfloridacfo.com/Division/.../Storm/default.htm](#)

Labeled [About Florida](#) [Business ...](#) [General ...](#) [Public Safety](#)

[Hurricane Preparedness | Florida Department of Health in Miami-Dade](#)

For information about **Hurricane Preparedness**, visit the Miami-Dade County Emergency Preparedness website. For evacuations and shelters, visit the ...

[miamidade.floridahealth.gov/...preparedness.../hurricane-preparedness.html](#)

Questions?



FLORIDA DEPARTMENT of
management
SERVICES
We serve those who serve Florida

Department of
Management Services



FLORIDA DEPARTMENT of

management
SERVICES

We serve those who serve Florida

Erin Rock, Secretary

dms.myflorida.com



FLORIDA DEPARTMENT OF
management
SERVICES

We serve those who serve Florida

Current Site

FLORIDA DEPARTMENT OF **management SERVICES**
We serve those who serve Florida.

[DMS CUSTOMER SATISFACTION SURVEY](#) | [SITE MAP](#) | [CONTACT DMS](#) | [MYFLORIDAHOME](#)

[f](#) [t](#) [in](#)

[Business Operations](#) | [Workforce Operations](#) | [Agency Administration](#) | [Other Programs](#) | [About Us](#)



We Serve Those Who Serve Florida

We excel in serving state government and its employees so Florida state agencies can focus on their core missions. As the business arm of government, we serve more than 1.1 million customers by providing workforce and business operational support to Florida state government.

Know what you are looking for?

Popular Searches:

[Jobs](#) [Direct Deposit](#) [DROP](#) [FMLA](#) [Commodity Codes](#) [Vendor Search](#) [RFP Search](#) [Disability](#) [Employment](#)
[Training](#) [Payroll](#)

Custodian of Public Records
Matthew Knoll
Matthew.Knoll@dms.myflorida.com
850-487-1082
4050 Esplanade Way, Suite 160
Tallahassee, FL 32399

Current Site 2

Looking for DMS services? Are you interested in...

Doing Business With The State?



Vendors

View Solicitations, Visit MyFloridaMarketPlace,
View Vendor Toolkit, Contact Vendor Ombudsman,
MyFloridaMarketPlace Vendor Training, Supplier Diversity



Prospective Vendors

State Purchasing Process, Purchasing Opportunities,
Vendor Registration, State Agency Purchasing Contacts,
Women-, Veteran-, and Minority-Owned Business Certification



Purchasing Agents

Vendor Search, View Commodity Code Catalog,
Visit MyFloridaMarketPlace, View Buyer Toolkit,
State Contracts and Agreements,
MyFloridaMarketPlace Agency Customer Training



Other Services

View Surplus Property, Track Agency Fleet Activity,
Dispose of Mobile Equipment, Submit a "Request for Space",
Reserve Capitol/Event Space, Place SUNCOM Orders,
Building Construction, Agency Renovation Requests

Working For The State?



Current Employees

Visit People First, Health Plan Eligibility,
Plan for State Retirement, Change My Health Plan,
Estimate my Retirement Benefit, Sign-up for DROP



Prospective Employees

State of Florida Job Site, State Employee Health Benefits,
State Employee Retirement Benefits, Careers with DMS



Retired/Former Employees

Health Plan Eligibility - Retiree, Change My Health Plan - Retiree,
Track My Retirement, Retirement FAQs,
Retirement Payment Schedule



Agency Human Resource Officers

For State Personnel System HR Practitioners,
People First User Guide, Training Materials

Current Site 3

Recent News

[More News >>](#)

- Nov
14

[Gov. Scott's Securing Florida's Future Budget Invests in Enhanced First Responder Capability](#)
- Oct
24

[Notice of Rule Hearing](#)
- Aug
3

[Call-Collins House at The Grove Wins 2017 People's Choice Award](#)

Q

Contract Search

SEARCH

Contract Type: -- All Contracts and Agreements --

Include Expired Contracts/Agreements

Category Name: -- All Categories --

NOTE: Search for contracts by type, category, commodity, or keyword. After submitting your search you can apply more filters to further refine the results.

Quicklinks

- | | | | |
|--|---|--|---|
| Capitol Visitors >> | FL Supreme Court >> | FL Senate >> | Florida Cabinet >> |
| FL House of Representatives >> | Archives of Florida >> | Florida Government Portal >> | Office of the Governor >> |
| Annual Regulatory Plans >> | Report on Minor Violations >> | | |

State Initiatives

REPORT SUSPICIOUS ACTIVITY
 Call 855-FLA-SAFE
 (855-352-7233)

MYFLORIDA BUSINESS

HELP FINDING A JOB

Report Waste, Fraud, and Abuse
Governor's Chief Inspector General

GET A PLAN!
FloridaDisaster.org

Customer Feedback

DMS Customer Satisfaction Survey

* 1. The Department of Management Services provided me with reliable, consistent service.

- a. Strongly Agree
- b. Agree
- c. Neither Agree nor Disagree
- d. Disagree
- e. Strongly Disagree
- f. Not Applicable

Next

Powered by



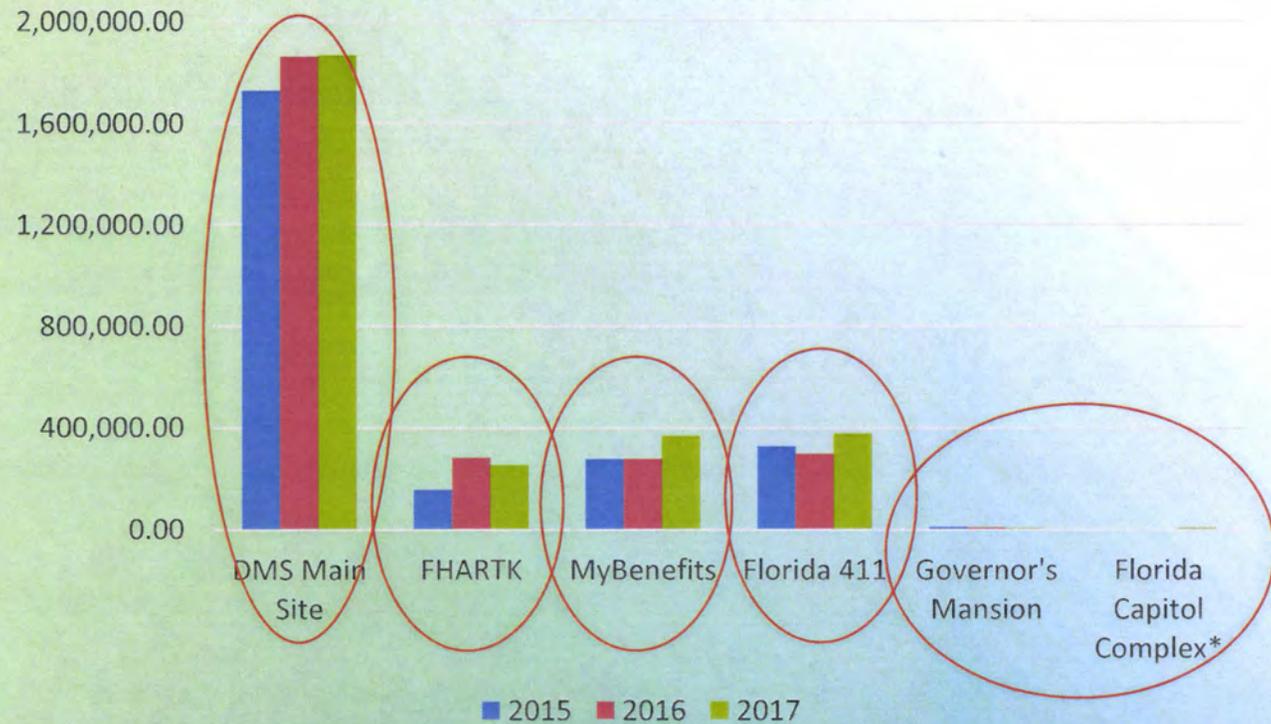
See how easy it is to [create a survey](#).

Site Operations

- Annual Costs of Operation - \$286,304
- 2 FTE dedicated to supporting DMS external websites
- Hosting and content management framework support is outsourced to a vendor
- Content Management Framework updated in 2016 at a cost of \$15,000

3 Years of User Data

DMS Public Facing Websites



Questions?



FLORIDA DEPARTMENT of
management
SERVICES
We serve those who serve Florida



Focused on
FLORIDA'S FUTURE

GOVERNMENT OPERATIONS & TECHNOLOGY APPROPRIATIONS COMMITTEE



New Website **FloridaDEP.gov**

The screenshot shows the Florida Department of Environmental Protection website. At the top, the header includes the text "Florida Department of Environmental Protection" and navigation links for "A-Z Index", "Forms", "News", "Events", and "Contact Us". Social media icons for Facebook, Twitter, YouTube, and Instagram are also present. Below the header is a dark blue navigation bar with the DEP logo on the left and menu items: "About DEP", "How Do I...?", "Divisions", "Air", "Lands", "Parks & Rec", "Waste", and "Water". The "How Do I...?" menu is expanded, showing a grid of links such as "Access the DEP Business Portal", "Apply for a Career with DEP", "Clean Up Sites Contaminated by Petroleum", "Dispose of Unwanted Medicine", "Find a Permit", "Find a Spring", "Find Hurricane Information", "Find Parks, Trails, & Recreation Areas", "Find Water Supply Plans", "Get GIS Data", "Get Information About the Volkswagen Settlement, Florida Mitigation Fund", "Get Training and Certifications", "Learn about Florida's Coral Reefs", "Learn about Sinkholes", "Learn about Wastewater Management", "Protect Florida's Water Resources", "Protect the Environment from Solid and Hazardous Wastes", and "Purchase Property". To the right of the menu is a search bar with a magnifying glass icon. Below the navigation bar is a large banner image of a tropical landscape with palm trees and a body of water. A dark semi-circular overlay is centered on the banner, containing the text "Keeping Florida's residents and visitors updated on current algal bloom monitoring and response." and a "Learn More" button. A search bar is also visible on the right side of the banner area.



Business Portal



BUSINESS PORTAL

The Portal
Enterprise Solutions

[Register](#) | [Already have an account? Sign In](#)

[Home](#) » [Apply](#) » [Build](#)

Search the Site:

I would like to apply to build:

[10-2 General Permit for Stormwater System in Uplands \(Self-Certification\)](#)

[Field Permit for Minor Structures and Activities Seaward of the CCL](#)

[Individual or Conceptual Approval Environmental Resource Permit](#)

[NPDES Notice of Intent](#)

[Exempt Single Family Dock \(Self-Certification\)](#)

[Solid Waste Facility using a General Permit](#)

[Individual or Conceptual Approval Environmental Resource Permit \(or modification thereof\) under Part IV of Chapter 373, F.S., and subsections 62-330.054-056 or .315, F.A.C.](#)

[Notice of Intent to Use a General Environmental Resource Permit](#)

[Request for Verification of ERP Exemption](#)

[Solid Waste Facility](#)

[Waste Recycling Facility](#)

[DEP Home](#) | [About DEP](#) | [Contact Us](#) | [Site Map](#)

prodenv.dep.state.fl.us/DepEssa/coreenginestart.action?name=dwrp_swerp&Create=new



Business Portal Transactional Pages



BUSINESS PORTAL

ESSA
Enterprise Solutions

YOUR SESSION WILL TIME OUT IN 060 MINUTES.

This is a test website. The production website is available at <http://www.fdepportal.com>.

Welcome, [User] [Sign Out]

[Home](#) [Help](#) [About](#)

Authorization Process

Your payment has been processed, you may print this receipt for your records. Click the Sign Out link above to return to the FDEP Business Portal.

| | |
|------------------|--|
| Remittance ID: | 1119078 |
| Remittance Date: | 11/28/2017 12:21:41 PM |
| Name: | [Redacted] |
| Address: | Tallahassee, FL 32309 |
| Payment Type: | FDEP Request for Verification of ERP Exemption |
| Amount: | \$100.00 |

[Print \(Printable Receipt\)](#) [Done](#)

- Introduction
- Application Purpose
- Important Notice
- General Information
- Notification Type
- Notification Details Page 1
- Manage Project Site
- Location Selection
- Manage Contacts
- Project Information
- Project Description
- Wetlands Information
- Erosion Control Information
- Additional Information
- Attachment Checklist
- Document Upload
- Signature
- Payment of Fees





Online Licensing & Permits/Registrations

36 Permit Types

Air General Permits (18 Types)

Beach Minor Activity Field Permits (4 Types)

NPDES Stormwater & Wastewater Permits (5 Types)

Statewide Environmental Resource Permits (ERP) (7 Types – over 90 variations)

Solid Waste General Permits (2 Types)

8 Registration Types

Waste Tire Collector Registrations

Public Used Oil Collection Center Registrations

Drycleaner Registrations

Source-Separated Organic Processing Facility Registrations

Used Oil Handler Registrations

Petroleum Storage Tank Registrations

Notifications of Asbestos Removal Activities

Request Pre-authorization for Disaster Debris Management Sites



Reporting & Payment Services

Annual & Periodic Reporting for Facilities

Submit discharge monitoring reports for wastewater and stormwater systems

Submit monthly operating reports for potable water systems

Submit annual reports for solid waste management and recycling facilities

Online, Fee, Loan & Invoice Payments

Pay lease fees for the use of state-owned lands

Make loan payments for state revolving funds

Pay license/permit fee applications due

Pay annual fees for drinking water and wastewater systems

Provide reports on revenue collected from sovereign submerged lands



Other Online Information & Services

Interactive Information and Research Services Allow Citizens to:

View all public documents submitted to or generated by DEP

Research information about state-owned lands & facilities – current and historical

Search and view public beach access and usage

Locate Southeast Florida Coral Reefs

See real-time information concerning air quality in your area

Access a library of all geospatial data maintained by DEP – available for online analysis or download

Search and view springs restoration funding information

Search and view water quality assessments, TMDLs and BMAPs

Search for sinkhole locations

Search and view the Florida Geological Survey

Find facilities certified by the Clean Marina Program or as Green Lodgings

Locate numeric nutrient criteria delineation information



Other Online Information & Services

State Parks

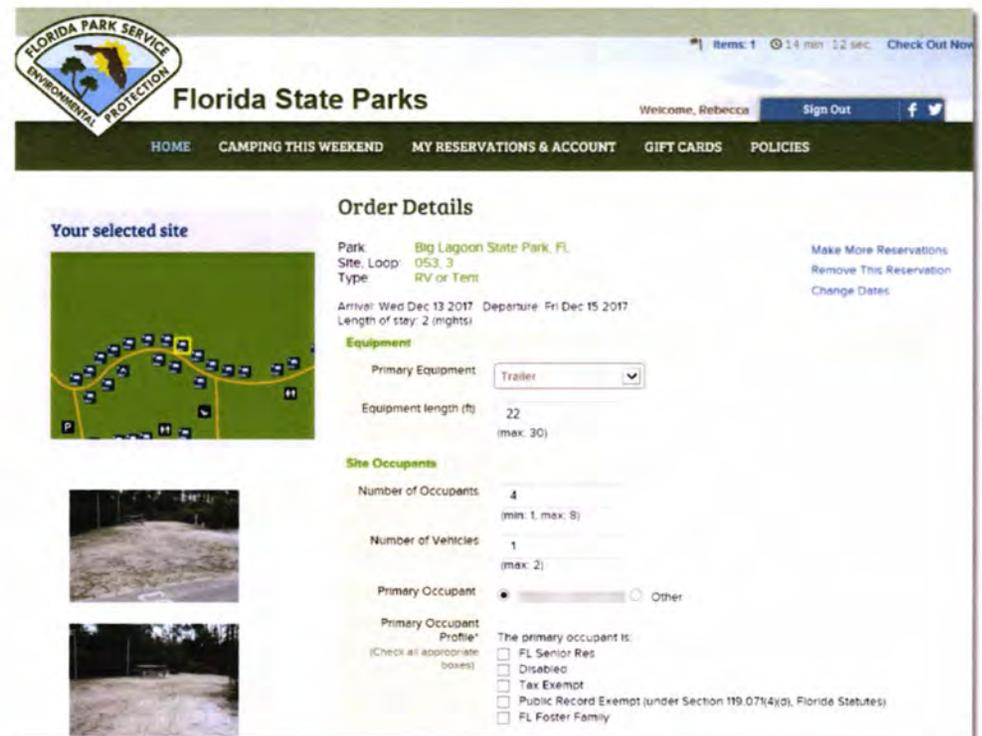
Make a reservation at a state park

Purchase merchandise at the State of Florida's State Parks Store (including annual passes)

Notifications & Subscriptions

Submit a public notice of pollution

Subscribe to receive notices of permit activity, waste cleanup activities, and public notices of pollution in your area



The screenshot shows the Florida State Parks reservation website. At the top, there is a navigation bar with the Florida Park Service logo and the text "Florida State Parks". Below the navigation bar, there is a "Your selected site" section with a map of the park and a "Primary Occupant Profile" section with various checkboxes for discounts and exemptions. The "Order Details" section includes information about the reservation, such as the park name, site loop, arrival and departure dates, and the number of occupants and vehicles. There are also links for "Make More Reservations", "Remove This Reservation", and "Change Dates".

Florida State Parks

Welcome, Rebecca [Sign Out](#)

[HOME](#) [CAMPING THIS WEEKEND](#) [MY RESERVATIONS & ACCOUNT](#) [GIFT CARDS](#) [POLICIES](#)

Your selected site

Order Details

Park: Big Lagoon State Park, FL
Site, Loop: 053, 3
Type: RV or Tent

Arrival: Wed Dec 13 2017 Departure: Fri Dec 15 2017
Length of stay: 2 (nights)

Equipment

Primary Equipment: Trailer

Equipment length (ft): 22 (max: 30)

Site Occupants

Number of Occupants: 4 (min: 1, max: 8)
Number of Vehicles: 1 (max: 2)
Primary Occupant: Other

Primary Occupant Profile
(Check all appropriate boxes)

The primary occupant is:

- FL Senior Res
- Disabled
- Tax Exempt
- Public Record Exempt (under Section 119.07(4)(d), Florida Statutes)
- FL Foster Family

[Make More Reservations](#)
[Remove This Reservation](#)
[Change Dates](#)



Collecting Visitor Feedback

on *FloridaDEP.gov*



Florida Department of Environmental Protection

Customer Survey & Contact Form

PART II - Experience Location

2. Which of the following best describes the topic area or reason for contacting us today? *

For example: if your experience or comment is related to or occurred at a Florida State Park or Trail please choose "Parks or Trails"

- | | |
|---|---|
| <input type="checkbox"/> New Website Review & Feedback | <input type="checkbox"/> Parks or Trails |
| <input type="checkbox"/> Contract (vendor/project/grant) | <input type="checkbox"/> Permitting |
| <input type="checkbox"/> District (local issue) | <input type="checkbox"/> Spills (overflow/gasses/smoke) |
| <input type="checkbox"/> Geology | <input type="checkbox"/> State Lands |
| <input type="checkbox"/> Information Technology Service Desk | <input type="checkbox"/> Topic not listed here |
| <input type="checkbox"/> Inspection | <input type="checkbox"/> Waste (solid/liquid/hazardous) |
| <input type="checkbox"/> Licensing | <input type="checkbox"/> Water Policy |
| <input type="checkbox"/> News & Media | <input type="checkbox"/> Wildlife |
| <input type="checkbox"/> Office of Technology and Information Services (OTIS) | |

Back

Next

13%



Collecting Customer Feedback

on the Business Portal

Most Common Comments

Easy to use

Saves time

Love ability to submit and pay online

Most Common Critical Comments

Hard to use (over half related to our most complex registration)

Overall Rating



1. How Accessible was the ESSA self-certification process? *

Question 1

Please rate

2. How easy were the instructions to follow? *

Question 2

Please rate

3. How easy was the system to use? *

Question 3

Please rate

4. Overall Rating *

Question 4

Please rate



Operation and Maintenance

Annual Cost of \$747,700 Includes:

**Application Platform
(servers, databases,
network, etc.)**

Software Licensing

2.5 State FTEs

3 Contracted FTEs



Major Upgrades & Improvements

Business Portal Launched 10/2010

New functionality added according to business needs

Improvements implemented based on customer feedback

Recent annual cost - \$990,000

Website Redesign Launched 10/2017

Implemented customer-focused content management system

Audited & refreshed all content

Cost - \$570,000



Volume Usage and Statistics

Annual Website Statistics



Online Reservations FY 16/17

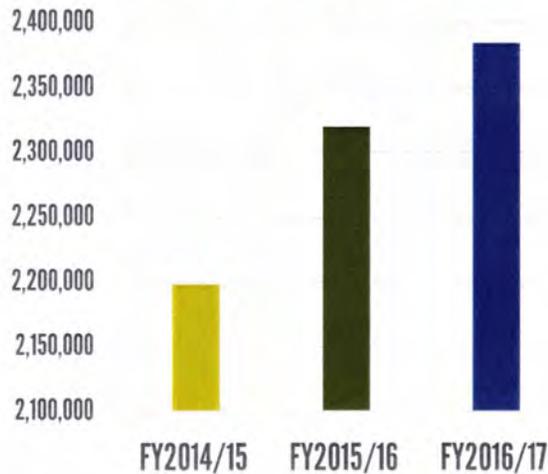




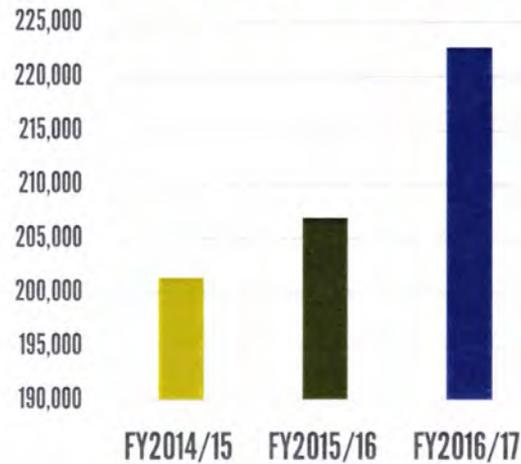
Volume Usage and Statistics

Online Service Transactions – Last Three Years

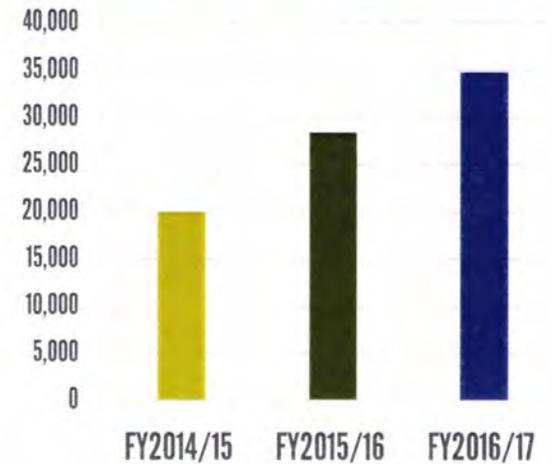
FloridaDEP.gov Sessions



Online Camping Reservations



Business Portal Transactions





Volume Usage and Statistics

Business Portal Self-Service Transactions

111,581
Successful
Transactions

More Than
\$67.65 Million
Collected

Over **638,000**
Sheets of Paper
Saved



Questions?



The Florida Department of Environmental Protection designates and recognizes lodging facilities that make a commitment to conserve and protect Florida's natural resources through the Florida Green Lodging Program. The program's environmental guidelines allow the hospitality industry to evaluate its operations, set goals and take specific actions to continuously improve environmental performance. Learn more about [Florida Green Lodging Program](#).

Program Updates

As of November 13, 2017, there are **424 Designated Florida Green Lodging** properties.

The Florida Green Lodging Program has launched a new web-based interactive GIS Map of all ACTIVE designated properties.

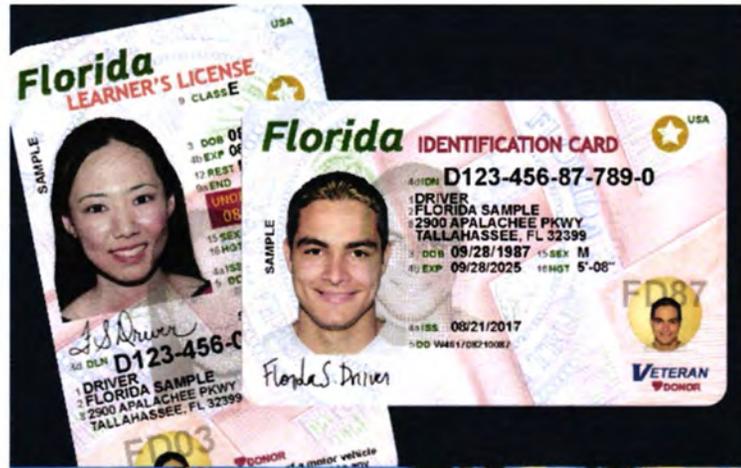
Please ensure your property is ACTIVE in the program to ensure your property is listed on the new GIS Map by contacting us at [Florida Green Lodging Program](#).

Designated Lodges

Click on the map image to access the Green Lodging Program's interactive map and begin exploring Florida's Green Lodges that are designated as either 1 Palm, 2 Palm, 3 Palm or 4 Palm! Click [here](#) for a list of all ACTIVE properties. For additional help using this map, view the [Video Quick Start Guide](#).



View ArcGIS Online Map



Department of Highway Safety and Motor Vehicles (DHSMV)

Panel Discussion on State Agency Websites and the MyFlorida.com portal

December 6, 2017

A SAFER
FLORIDA
HIGHWAY SAFETY AND MOTOR VEHICLES

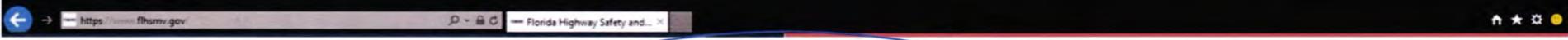


FLHSMV.GOV

The screenshot shows the homepage of the Florida Department of Highway Safety and Motor Vehicles (FLHSMV). At the top, the Florida state logo is on the left, and the name 'FLORIDA DEPARTMENT OF HIGHWAY SAFETY AND MOTOR VEHICLES' is on the right. Below the logo is a navigation menu with links for HOME, SAFETY CENTER, INFORMATION, RESOURCES, CONTACT, and EMPLOY. The main navigation bar includes 'DRIVER LICENSES & ID CARDS', 'MOTOR VEHICLES, TAGS & TITLES', and 'FLORIDA HIGHWAY PATROL'. The central banner features a photograph of a busy street with cars and palm trees, overlaid with the text 'WORKING TO MAKE A SAFER FLORIDA'. Below the banner is a section titled 'HAVE A QUESTION?' with a subtext 'Find the answers to all your DHSMV questions and help us rate the answers.' and a red 'ASK US!' button. Two promotional cards are displayed: one for 'Safe Holiday Travel' with a car and palm trees, and another for 'LIVE TRAFFIC CRASH & ROAD CONDITION REPORT' with a traffic light icon. Below these is a news article titled 'DHSMV Reminds Motorists to Drive Sober for Impaired Driving Prevention Month'. The footer contains the Florida logo, a privacy statement, disclaimer, website URL (MYFLORIDA.COM), ADA notice, and contact information.



FLHSMV.GOV



A-Z Search FLHSMV...

Terry L. Rhodes, Executive Director



- ABOUT
- NEWS
- SAFETY CENTER
- INSURANCE
- RESOURCES
- LOCATIONS
- CAREERS
- CONTACT

ESPAÑOL

DRIVER LICENSES & ID CARDS



MOTOR VEHICLES, TAGS & TITLES



FLORIDA HIGHWAY PATROL



FLHSMV.GOV



A-Z

Search FLHSMV...



Terry L. Rhodes, Executive Director



HOME ABOUT MISSES SAFETY CENTER INSURANCE RESOURCES LOCATIONS CAREERS CONTACT

ESPAÑOL

DRIVER LICENSES & ID CARDS



MOTOR VEHICLES, TAGS & TITLES



FLORIDA HIGHWAY PATROL



DRIVER LICENSES & ID CARDS

Renew or Replace Your License What to Bring Fees Florida's NEW Driver License and ID Card Emergency Contact Information

- Driver Licenses & ID Cards
- Education & Courses
- Driver License & ID Tracking
- For Commercial Vehicle Drivers
- For International Drivers
- Military & Veterans Information
- Fraud
- Take our Survey
- Motorist Modernization
- Have A Public Records Request?
- Need A Motor Vehicle Check?
- Have A Question?
- Email Us!



FLHSMV.GOV



A-Z

Search FLHSMV...



Terry L. Rhodes, Executive Director



ABOUT · NEWS · SAFETY CENTER · INSURANCE · RESOURCES · LOCATIONS · **DRIVER LICENSES & ID CARDS** · CONTACT

ESPAÑOL

DRIVER LICENSES & ID CARDS



MOTOR VEHICLES, TAGS & TITLES



FLORIDA HIGHWAY PATROL



MOTOR VEHICLES, TAGS & TITLES

Renew or Replace Your Registration Motor Vehicle Information Check Fees Electronically Maintained Titles Emergency Contact Information

- Electronic Liens & Titles
- License Plates & Registration
- Personalized License Plate Inquiry
- For Licensed Manufacturer, RV & Motor Vehicle Dealers
- For Commercial Vehicle Drivers
- Vessels
- Military & Veterans Information
- Parking Permits
- Fraud
- Take Our Survey
- Motorist Modernization
- Covered Farm Vehicles
- Have A Public Records Request?
- Have A Question?
- Email Us!



FLHSMV.GOV



A-Z

Search FLHSMV...



Terry L. Rhodes, Executive Director



HOME · ABOUT · NEWS · SAFETY CENTER · INSURANCE · RESOURCES · LOCATIONS · CAREERS · CONTACT

ESPAÑOL

DRIVER LICENSES & ID CARDS



MOTOR VEHICLES, TAGS & TITLES



FLORIDA HIGHWAY PATROL



FLORIDA HIGHWAY PATROL

★ Be a Trooper

🚗 Live Traffic Crash & Road Condition Report

📄 Traffic Crash Reports

👤 Emergency Contact Information

- About FHP
- Specialized Areas
- Be A Dispatcher
- Contact FHP
- Troop Boundaries & Information

- FHP Memorial
- Photo/Story Gallery
- FHP Surveys
- Member Recognition
- Patrol Support

- Covered Farm Vehicles
- Useful Info & Links
- Sign up for Amber, Silver and Blue Alerts
- Active Hit and Run Cases

Transaction Portal

Florida Department of Highway Safety and Motor Vehicles

[Home](#) | [Español](#) | [Driver License](#) | [Vehicle Tags & Titles](#) | [Florida Highway Patrol](#) | [Contact Us](#) | [Forms](#) | [Office Locations](#)



TERRY L. RHODES
EXECUTIVE DIRECTOR

OFFICIAL WEBSITE SERVICE • INTEGRITY • COURTESY • PROFESSIONALISM • INNOVATION • EXCELLENCE

Please note: The newly-designed Florida driver license and ID card will only be available online after December 2017. Customers who renew or replace their credential online prior to December 2017 will receive the previous design.



GoRenew.com

Fast. Easy. Convenient.

[En Español](#)

DHSMV services available online:

- Replace or renew a Florida driver license or ID card
- Replace or renew registration for a motor vehicle, vessel or mobile home
- Obtain a paper title

The following forms of payment are accepted for online transactions:



Please be advised that all payment transactions will be assessed a non-refundable \$2.00 service fee. Once the order has been placed, it cannot be cancelled.

Please visit [Driver License Check](#) for assistance with problems related to your driver license or [Motor Vehicle Check](#) for assistance with registration or title problems.

Driver Privacy Protection Act Warning

The personal information contained within this site is protected by 18 U.S.C. 2721-2725, et seq., (the [Driver Privacy Protection Act](#)) and Section 119.0712(2), Florida Statutes. You are not authorized to access personal information for anyone other than yourself through this web site unless you have specific written permission to do so. Any access or attempted access to personal information of others may subject you to criminal prosecution or civil liability.

I Agree

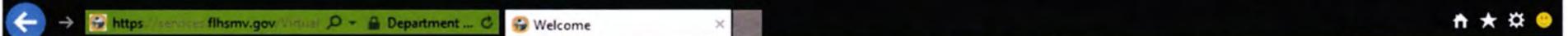
Continue



[myFlorida.com](#) | [Privacy Statement](#) | [Disclaimer](#)



Transaction Portal



Florida Department of Highway Safety and Motor Vehicles

[Home](#) | [Español](#) | [Driver License](#) | [Vehicle Tags & Titles](#) | [Florida Highway Patrol](#) | [Contact Us](#) | [Forms](#) | [Office Locations](#)



TERRY L. RHODES
EXECUTIVE DIRECTOR

OFFICIAL WEBSITE

SERVICE * INTEGRITY * COURTESY * PROFESSIONALISM * INNOVATION * EXCELLENCE

Locate Your Records

Welcome to the DHSMV Online Service Web Site. We will need to get some information about you to make sure that only you are accessing your information. What you will be able to do on this site depends on what information you can give us.

Please click continue for personal licensing and registration services. If you have business vehicle registrations, you may use our [Business Services](#).

Continue

[Search](#) > [Overview](#) > [Email](#) > [Services](#) > [Voluntary Contribution](#) >



Transaction Portal



TERRY L. RHODES
EXECUTIVE DIRECTOR

OFFICIAL WEBSITE SERVICE * INTEGRITY * COURTESY * PROFESSIONALISM * INNOVATION * EXCELLENCE

Locate Your Records

| | | |
|------------------------|----------------------------|-----------------------------|
| Last Name: [REDACTED] | Street Address: [REDACTED] | SSN: ***-**- [REDACTED] |
| Birth Date: [REDACTED] | | DL #: [REDACTED] |
| | | License Plate #: [REDACTED] |

We now have enough information to attempt to locate your records. However, we need one last thing to make sure that a person, not a machine, entered this data. Please retype the characters from the picture below.



[Search](#) > [Overview](#) > [Email](#) > [Services](#) > [Voluntary Contribution](#) >

Transaction Portal



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Please note: The newly-designed Florida driver license and ID card will only be available online after December 2017. Customers who renew or replace their credential online prior to December 2017 will receive the previous design.

Choose Services

Please choose one or more from the following services:

Florida Driver License: [Redacted] Expires: 1/4/2019

- Renew your License (will change your expiration date) -- \$48.00
- Get a Replacement License and/or change your address -- \$25.00 (WILL NOT CHANGE YOUR EXPIRATION DATE)
- Take no action

You may make an [Appointment](#) to visit a driver license office.

License Plate (VEHICLES): [Redacted] Expires: 1/4/2018

- Renew this Registration for Vehicle for 2 years -- \$182.95
- Renew this Registration for Vehicle for 1 year -- \$91.85
- Get a Duplicate Registration -- \$3.75 (*** NO DECAL will be issued ***)
- Take no action

License Plate: [Redacted] Expires: 1/4/2004
This license plate is not currently assigned to a vehicle.

License Plate: [Redacted] Expires: 1/4/2018

- Renew this Registration for Vehicle for 2 years -- \$42.70
- Renew this Registration for Vehicle for 1 year -- \$22.95

Website and Online Services

Website Analytics:

- FLHSMV.gov – 9.9 million visitors in 2016
- BeATrooper.com – 130,000 visitors in 2016

FY 2016-2017 Operating Costs:

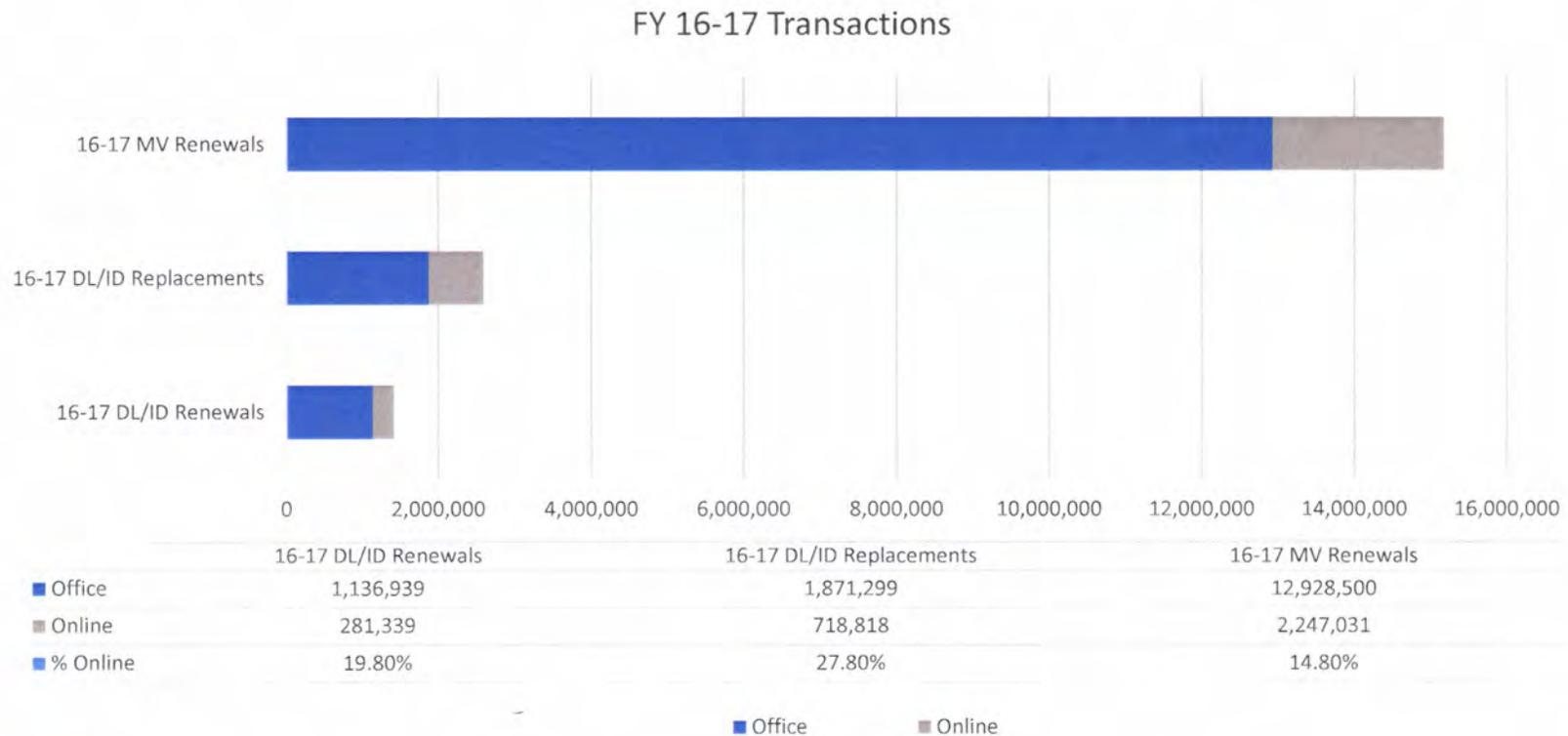
- \$730,465 (4 FTE, 3 Contractors, 1 OPS)

Major Website Upgrades:

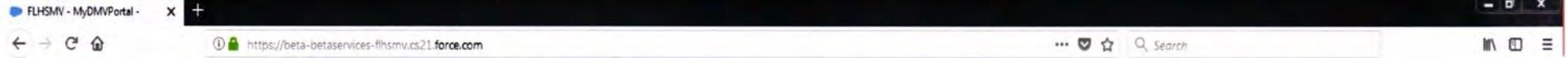
- July 2014 \$222,500 (created BeATrooper & FLHSMV.gov upgrade)

GoRenew.com numbers

- ❖ Approximately 3.4 million online transactions occurred in FY 2016-17 and we project 3.7 million for FY 2017-18.



MyDMV Portal



The Official Portal for the Florida Department of Highway Safety and Motor Vehicles



Welcome to MyDMV Portal

English

Driver Privacy Protection Act Warning

The personal information contained within this site is protected by 18 U.S.C. 2725, et seq. (the Driver Privacy Protection Act) and Section 119.0712(2), Florida Statutes. You are not authorized to access personal information for anyone other than yourself through this web site unless you have specific written permission to do so. Any access or attempted access to personal information of others may subject you to criminal or civil liability.

I Agree

Already a member?

New Here?

Email

Email

Password (8 or more alpha numeric characters)

Password (8 or more alpha numeric characters)

[Forgot Password?](#)

[Forgot Email?](#)

[Login](#)

MyDMV Customer Portal is a fast and easy way to renew or replace your Florida driver license or identification card, renew or replace your motor vehicle, vessel or mobile home registration, obtain a paper title and many other services.

[Enroll Now](#)

-Or login with one of these providers-



MyDMV Portal

Florida Department of Highway Safety and Motor Vehicles

Home | Español | Driver License | Vehicle Tags & Titles | Florida Highway Patrol | Contact Us | Forms | Office Locations



MyDMV Portal > Dashboard

Chat View Logout

MICHAEL CLAIR HUSTUS
DL: H232-543-87-262-0
Last Logged In:

Dashboard Subscriptions Documents My Activity Profile Downloads Renew

- Driver License Services
- CDL Services
- Motor Vehicle Services
- Other Services
- Useful Links

Broadcast Messages 4

MOVE OVER, FLORIDA!

< < > >

My Alerts 4

No Emergency Contact Information on file. Would you like to update your Emergency Contact Information? [Click to open Emergency Contact Information Screen.](#)

Our record indicates that you have current Sanctions. [Click to open Sanctions Screen.](#)

Our records indicate you have not been issued a Real ID compliant Driver License/Identification Card. If it's necessary for you to visit an office to renew or replace your Driver License/Identification Card, you will be required to bring documents to prove your identity (e.g., birth certificate/valid US Passport, social security card and two proofs of residential address). You can find information regarding the required documents by visiting [Gather Go Get.](#)

< < > >

My Addresses [Edit Addresses](#)

Residential

Mailing



Driver License

As of December 1, 2017 at 2:56 PM Florida driver license number [REDACTED] is Expired. This license is a Class E with an expiration date on 07/22/2004.

Restrictions

None on Record

Endorsements

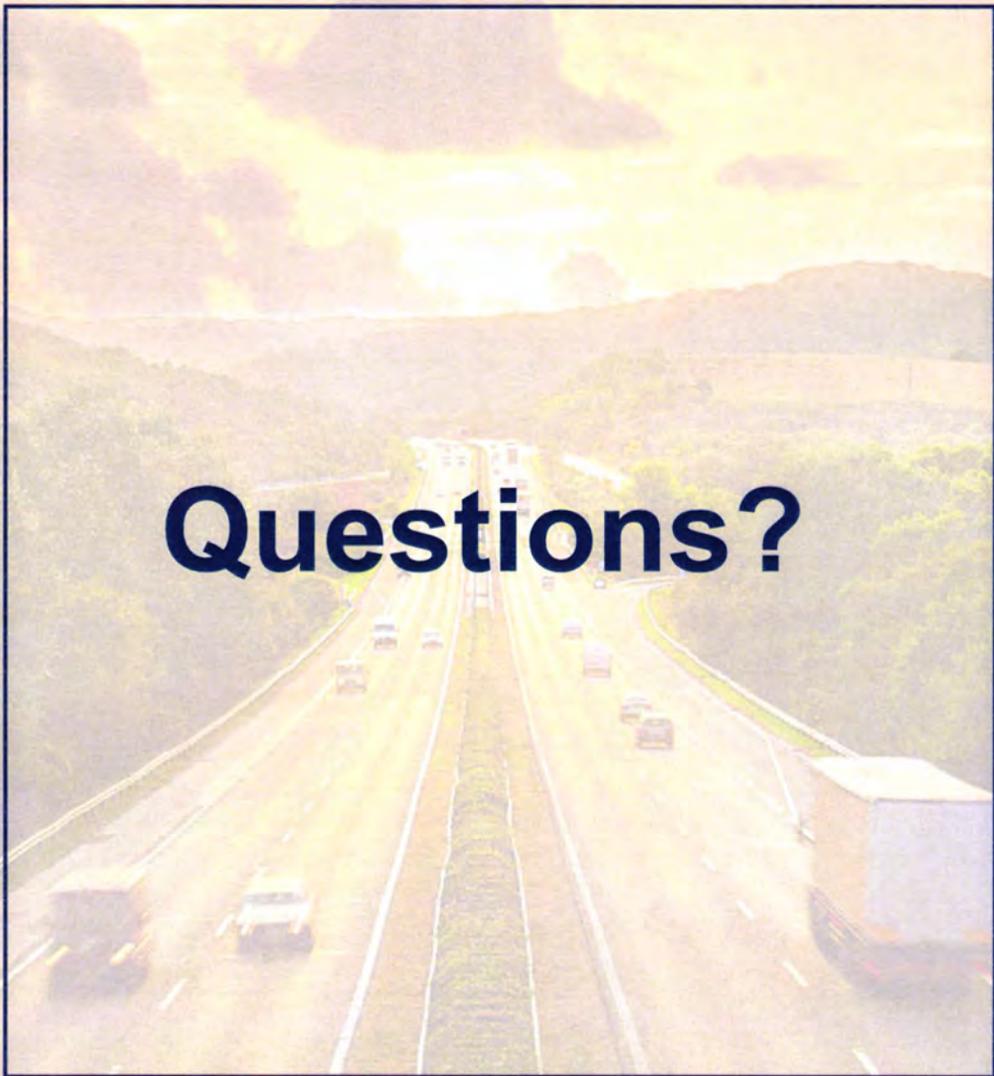
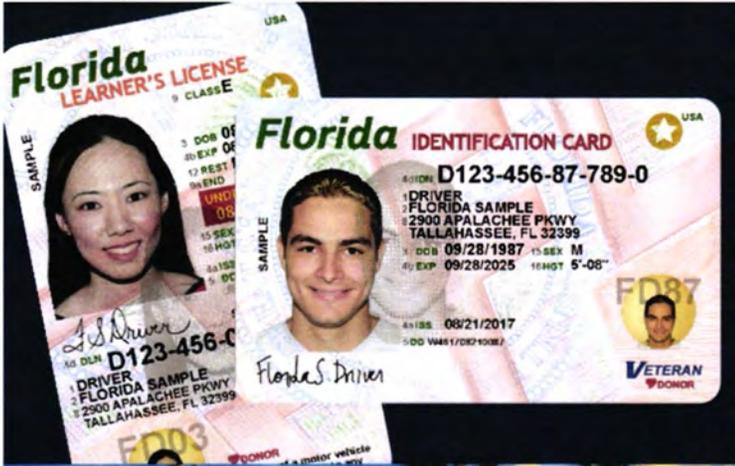
None on Record

Personal information in Florida motor vehicle and driver records is blocked in accordance with [Driver Privacy Protection Act.](#)

You are currently eligible to elect traffic school. You have elected to attend school 1 time, and the last election was for ticket number Not Found with DUVAL court. You can elect traffic school once in a 12 month period and 5 times in a lifetime. [Click here](#) for additional information regarding traffic school.

The status of your license is the result of the infractions on your driving record. This is not an official driving record. For information on how to obtain an official driving record, [click here.](#)





A SAFER
FLORIDA
HIGHWAY SAFETY AND MOTOR VEHICLES



Online Systems Overview



Tony Powell

Florida Department of Health

December 6, 2017

www.FloridaHealth.gov

http://www.floridahealth.gov Florida Department of Health



Contact Florida Health, Tallahassee
850-245-4444
Contact Us

Contact Florida Health, Local Health Offices

Counties



I'm looking for...

Public Reporting: Report a Disease
Report a Foodborne Illness

Programs & Services

Licensing & Regulation

Statistics & Data

Certificates

Diseases & Conditions

Environmental Health

Children's Health

Women's Health

WIC Program

Community Health

Minority Health & Health Equity

People with Disabilities

Emergency Preparedness & Response

Office of Medical Marijuana Use

Birth Certificates

Breastfeeding

Drowning Prevention

Immunization

Infant Safe Sleep Environment

Lead Poisoning

Newborn Screening

Safe Kids Florida

School Health

Sudden Unexpected Infant

Deaths

Child Care Food Program

WIC (Women, Infants, & Children)

Healthy Start

CMS Kids

CMS Managed Care Plan

Early Steps

Literacy

Get Your Flu Shot!

Locate a Flu Shot

TRENDING TOPICS

Flu Prevention

Zika Virus

HIV Data Center

Office of Medical Marijuana Use



Online Services – Broad Overview

- Licensing & Enforcement
- Regulatory Information
- Permitting
- Complaint Response
- Certificates
- Health Statistics & Data
- WIC Services
- Benefits
- Medical Marijuana Registry
- Immunization Registry (FLShots)
- Cancer Registry
- Telemedicine
- Newborn Screening Ordering

Snapshots

Counties     



It's a New Day in Public Health.

The Florida Department of Health works to protect, promote & improve the health of all people in Florida through integrated state, county, & community efforts.

Search

[About Us](#) | [Contact Us](#) | [Newsroom](#)

[Programs & Services](#) | [Licensing & Regulation](#) | [Statistics & Data](#) | [Certificates](#) | [Diseases & Conditions](#) | [Environmental Health](#)

Community Partnerships

Emergency Medical Review Committee

Florida Mapp

[Florida MAPP Conference Calls](#)

[FLMAPP Training](#)

[Florida MAPP Field Guide](#)

[Florida MAPP E-News](#)

[State and Community Reports](#)

[Using Data](#)

[Resources for Community Health Improvement Planning](#)

[Florida MAPP Brochure](#)

[Educational Opportunities](#)

[Healthcare Coalitions](#)

[Home](#) > [Provider and Partner Resources](#) > [Community Partnerships](#) > [Florida Mapp](#) > [State and Community Reports](#) > [Volusia County](#)

Volusia County

Current:

[Community Health Assessment](#)

[Community Health Improvement Plan](#)

[Strategic Plan Alignment](#)

Past:

[2011 Annual Survey County Report](#)

[2010 Community Health Assessment Survey](#)

[2009 Community Agenda Snapshot-Volusia & Flagler Counties](#)

[2005 Local Public Health System Assessment Results](#)

Contact the Florida Department of Health

850-245-4444

health@flhealth.gov

Mailing Address

Florida Department of Health
4050 Bald Cypress Way
Tallahassee, FL 32399

*Note: This page contains materials in the Portable Document Format (PDF). The free [Adobe Reader](#) may be required to view these files.

#HealthiestWeightFL

65% of adults in Florida are at an unhealthy weight base.

Connect with DOH



4



DOH Feedback



Department of Health Feedback

Your feedback for *Department of Health Feedback* will be sent via Email to: Health@doh.state.fl.us

Questions and Comments

What kind of comment would you like to send?

Praise Suggestion Problem or Question Complaint

Enter your comments or questions in the space provided below:

Please rate our site:

Excellent Good Fair Poor

Tell us how to get in touch with you:

Name

E-mail

Telephone

Street Address

City

State

Zip

FAX

Please contact me as soon as possible regarding this matter.

Mail me more information.

Snapshots

Welcome to the New Medical Quality Assurance Search Services

What are you looking for?

- License Verification
- Practitioner Profile
- Discipline & Admin Actions
- Nursing Education Programs
- Prescription Pad Vendors
- Medical Marijuana Qualified Ordering Physician

Important Message - PLEASE READ:

We like our visitors to have the best possible experience on the web when using our site. In order for our site to work efficiently and effectively on all web browsers it is important that the browser used remains updated to current standards.

We support Microsoft Internet Explorer 10+, Microsoft Edge, Mozilla Firefox, Google Chrome and any other modern web browser compatible with HTML5 and CSS3.

License Verification

Printer Friendly Version

MARGARET ELLEN WRIGHT

License Number: RN9262782

Data As Of 12/1/2017

- License Information
- Secondary Locations
- Discipline/Admin Action

| | |
|-----------------------------|--|
| Profession | Registered Nurse |
| License | RN9262782 |
| License Status | CLEAR/ACTIVE |
| License Expiration Date | 4/30/2019 |
| License Original Issue Date | 06/04/2007 |
| Address of Record | 2030 FLEISCHMAN ROAD TALLAHASSEE, FL 32308 UNITED STATES |
| Discipline on File | No |
| Public Complaint | No |

[Back](#)

For instructions on how to request a license certification of your Florida license to be sent to another state from the Florida Department of Health, please visit the [License Certifications web page](#).



Snapshots



It's a New Day in Public Health.
The Florida Department of Health works to protect, promote & improve the health of all people in Florida through integrated state, county, & community efforts.

[About Us](#) | [Contact Us](#) | [Newsroom](#)

- Programs & Services
- Licensing & Regulation
- Statistics & Data
- Certificates
- Diseases & Conditions
- Environmental Health

Certificates - Birth, Death, Fetal Death, Marriage and Divorce

Home » Certificates » Certificates - Birth, Death, Fetal Death, Marriage and Divorce » Birth

- Birth
- Death
- Divorce
- Marriage
- Amendments and Corrections
- Electronic Death Registration
- Vital News
- Electronic Birth Registration
- Publications, Forms, Applications and Brochures
- Service Satisfaction Survey
- Frequently Asked Questions

Birth

The Bureau of Vital Statistics is striving to improve!

Take Our Survey

Have you contacted or visited us? Tell us about your experience!

The Bureau of Vital Statistics has three methods for providing service:

In Person: Monday through Friday, 8:00 AM to 4:30 PM Eastern Standard Time. We are located at 1217 North Pearl Street in Jacksonville, FL 32202.

By Mail: Applications are hyperlinked below and should be mailed to:

Bureau of Vital Statistics

Attn: Vital Records Section

P.O. Box 210

Jacksonville, FL 32231-0042

Florida Dept. of Health, Bureau of Vital Statistics

904-359-6900
VitalStats@FLHealth.gov

FLORIDA DEPARTMENT OF HEALTH

Home | Site Search | CHARTS Tutorials | Feedback

What are you looking for?

FLHealthCHARTS

Community Health Assessment Resource Tool Set

Powered by Florida's Bureau of Vital Statistics

COMMUNITY TOOLS

Community Map
Social & Economic Factors

COUNTY PROFILES

Health Summaries
Healthiest Weight
Injuries
Minority Health
Population-Specific

HEALTH INDICATORS

Reportable & Infectious Diseases
Chronic Diseases
Behavioral Risk Factor Data
Maternal & Child Health
Environmental Health
Injury & Violence
Social & Mental Health
Health Resources Availability
Population Characteristics

DATA QUERIES

Births: Counts | Rates
Deaths: Counts | Rates
Infant Deaths: Counts | Rates
Fetal Deaths

Current Features

December 3-9 is National Hand washing Awareness Week

Hand washing is important. Washing your hands is the most significant step for preventing the spread of germs and illness. Start healthy hand washing habits today!
[Learn more.](#)

Previous 1 2 3 4 5 6 7 8 Next

COMMUNITY SPOTLIGHT

Immunization Clinics Keep the Flu Out of School



What's New

CHARTS' 20 Profile Reports were recently updated to include 2015 data.

Quick Facts

Florida ranked first in the nation for the number of new HIV cases in 2015, (4,864 or 12% of the U.S. total for new infections), and second in new HIV case rates (24.0 cases per 100,000 population).

Estimated Births

*Since Jan 01, 2017

201875

Did You Know?

Hospitalizations or emergency room data from 2015 forward may not be comparable to prior year data due to changes in coding.

Most Viewed Indicators

Snapshots

Counties     



It's a New Day in Public Health.

The Florida Department of Health works to protect, promote & improve the health of all people in Florida through integrated state, county, & community efforts.

Search

[About Us](#) | [Contact Us](#) | [Newsroom](#)

[Programs & Services](#) [Licensing & Regulation](#) [Statistics & Data](#) [Certificates](#) [Diseases & Conditions](#) [Environmental Health](#)

[Home](#) » [Environmental Health](#) » [Private Well Testing](#)

Private Well Testing



Welcome to the Florida Department of Health's Private Well Testing web site. Detailed information is found within the topics listed below.

- [ABOUT GROUNDWATER](#)
- [PRIVATE WELL OWNER'S GUIDE](#)
- [POTENTIAL CONTAMINANTS](#)
- [HOW AND WHEN TO TEST](#)

Contact Water Programs

☎ 850-245-4250
✉ AskEH@flhealth.gov
☎ Fax: 850-487-0864
📍 **Mailing Address**
Bureau of Environmental Health, Water Programs
4052 Bald Cypress Way, Bin A-08
Tallahassee, FL 32399-1710

View a list of water testing Laboratories Certified by the Florida Department of Health

Counties     



It's a New Day in Public Health.

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Search

[About Us](#) | [Contact Us](#) | [Newsroom](#)

[Programs & Services](#) [Licensing & Regulation](#) [Statistics & Data](#) [Certificates](#) [Diseases & Conditions](#) [Environmental Health](#)

[Geographic Information Systems](#) [Home](#) » [Environmental Health](#) » [Geographic Information Systems](#)

[Environmental Health GIS Data](#)

Geographic Information Systems

Download the latest Environmental Health GIS data

For more information, please contact:

Mary Beth Litrico
GIS Manager
Division of Disease Control and Health Protection
(850)245-4574

NOTE: Under Florida law, e-mail addresses are public records. If you do not want your e-mail address released in response to a public records request, do not send electronic mail to this entity. Instead, contact this office by phone or in writing.

[E-mail Us](#)

Contact the Florida Department of Health

☎ 850-245-4444
✉ health@flhealth.gov
📍 **Mailing Address**
Florida Department of Health
4052 Bald Cypress Way
Tallahassee, FL 32399

#HealthiestWeightFL

65% of adults in Florida are at an unhealthy weight.

Connect with DOH



Medical Quality Assurance

- Application for license, permit, benefits or obtaining a government issued document
- Pay fees
- Check application status, expiration dates discipline indicators, etc..
- Over 100 different professions are able to apply online.
- Public can verify licenses, view practitioners profile, view disciplinary actions, etc..

The screenshot shows the MQA Online Services Portal. At the top left is the Florida Health logo. The main header reads "MQA Online Services". To the right of the header are links for "FL HealthSource", "Contact Us", and "E". Below the header, the page is divided into two columns. The left column is titled "Welcome to MQA Online Services Portal" and lists services such as requesting name or status change, adding secondary practice location, changing passwords, and uploading documentation. It also includes a link to the registration instructions page. The right column is titled "New User" and provides instructions for first-time registration, including a "Register Now" link. Below this is the "Returning User" section, which contains input fields for "User ID" and "Password", a "Sign In" button, and links for "Forgot user ID?" and "Forgot password?". At the bottom of the page, there are links for "Privacy Statement", "Disclaimer", "Feedback", and "Email Advisory", followed by copyright information for 2015 FL HealthSource and the Florida Department of Health.

Medical Quality Assurance Statistics Licensing and Enforcement System (LEIDS)

- Examples
 - Nursing
 - Physicians
 - Optometrists
 - Pharmacists/Pharmacies
 - Massage Therapists/Establishments
 - Physical Therapist
 - Dentists

Total number of professions licensed in LEIDS: **104**

Medical Quality Assurance Statistics

Licensing and Enforcement System (LEIDS)

MQA Website Statistics

- *Total page views*
 - November 2016-2017: 4,521,803*
 - November 2015-2016: 2,275,714*
- *Last major update completed in August 2016 at a cost of \$2,886,236*
- *Annual maintenance to operate website: Approximately \$480,000*
- *Most commonly found via floridahealth.gov (homepage)*
- *More than 95% of applications are initiated and renewed online*
 - *Nursing – 96%, Massage- 88%, Medicine – 95%, All professions – 95%...*

Agency-wide Statistics

- The public website is viewed on average over 19,000,000 times annually.
- On average, there are 2,450,000 searches on the public website. Some of the most popular searches include:
 - Medical Marijuana
 - Birth Certificates
 - WIC (Women, Infants, & Children) Information
- Our website is most commonly accessed via Google at 49% of our visits. 17% of our visits are direct access to our site.



DCF External Website & Systems

Web Services Supporting Floridians

Joseph Vastola, Chief Information Officer

House Government Operations & Technology Appropriations Subcommittee

December 6, 2017

Public Website

FLORIDA DEPARTMENT OF CHILDREN AND FAMILIES
MYFLFAMILIES.COM

Home Services General Information About Us News & Events Contact Us

Sign Up for Florida Dept of Children & Families Email Alerts

Enter your email address

EXPLORE ADOPTION
FINDING FAMILIES FOR FLORIDA'S KIDS

November is National Adoption Month
Explore Adoption invites you to learn more about the children available for adoption.

The Florida Abuse Hotline:
1-800-962-2873
Florida Relay 711 or TTY: 1-800-453-3445
Report abuse or neglect online

ACCESS Florida
Food, Medical Assistance and Cash

- Apply Online and Check Status >
- Find Local Offices and FAX >
- Report Fraud >
- More Options >

Latest News

- DCF, USDA To Administer Telephone Interviews For Special Needs Applicants Unable To... >
- DCF, USDA to Administer Telephone Interviews for Special Needs Applicants Unable to... >
- DCF Recognizes Fraud Awareness Week >
- Governor Scott's Securing Florida's Future Budget Invests More Than \$9... >

Services

Substance Abuse

Providing prevention, emergency/detoxification, and treatment services for individuals and families at risk of or affected by substance abuse.

National Adoption Month

Upcoming Events

- Request for Applications (RFA11H20GN1) for... 11/30
GENERAL SUBJECT MATTER TO BE CONSIDERED:
Request for Applications (RFA11H20GN1) for th
- ITN07H17GN1: South Florida State Hospital 11/30
Description: All responses received in accordance with the ITN will be opened, logged,
- Council on Homelessness Quarterly Conference... 12/6
GENERAL SUBJECT MATTER TO BE CONSIDERED:
COUNCIL ON HOMELESSNESS QUARTERLY COUNCIL CAL

- Communication
- Public Assistance
- Child Care
- Abuse Reporting

Public Website

Visitors on Public Website By Month For Previous 3 Years



The trend of sum of DCF Internet for Month Index Month. The marks are labeled by sum of DCF Internet. The view is filtered on Month Index Month, which keeps non-Null values only.



ACCESS Self-Service Portal

Managing and Applying for Benefits

Individual Web Accounts To:

- Apply
- Authenticate
- Review
- E-Sign

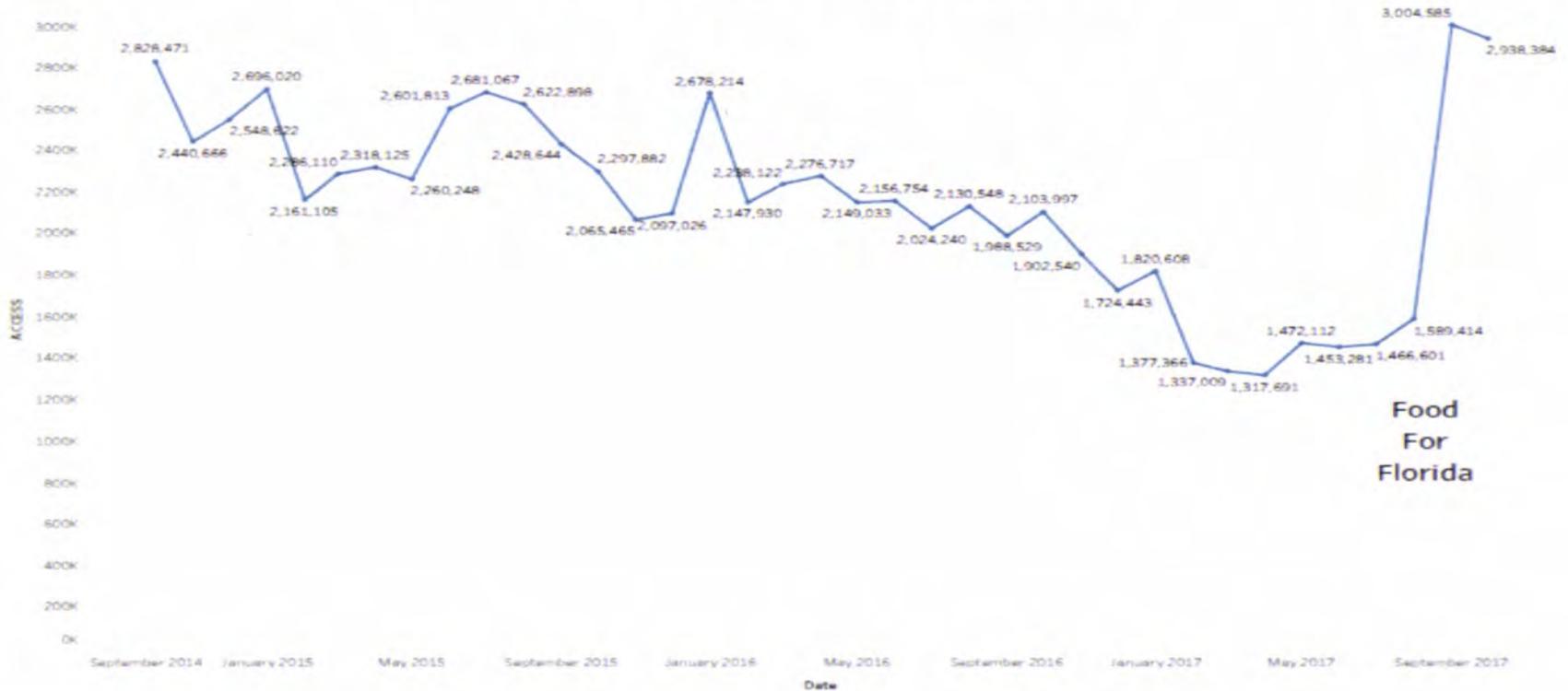


The screenshot shows the ACCESS Florida website interface. At the top left is the logo for the Florida Department of Children and Families (MYFLFAMILIES.COM). The main header reads "ACCESS Florida". On the right, there are language options: "English | Español | Kreyòl", a "Click here for Help" link, and a "Click here for American Sign Language Video" link. The main content area is divided into several sections:

- Welcome to ACCESS Florida:** A banner image showing a smiling family (grandfather, two children, and a woman) with a blue bar below it containing the text "Welcome to ACCESS Florida".
- Get Started Now:** A dark blue header with three red links: "Am I Eligible?", "Apply for Benefits", and "Create My Access Account".
- Learn More:** A banner image showing three children (two girls and one boy) with a blue bar below it containing the text "Learn More" and "Welcome to Florida Department of Children and Families Automated Community Connection to Economic Self Sufficiency (ACCESS)." with a "Learn More" button.
- Returning Users:** A dark blue header with a "User ID" and "Password" input field, a "Sign In" button, and two red links: "Forgot your User ID?" and "Forgot your Password?".

ACCESS Self-Service Portal

Visitors on ACCESS Splash Page By Month For Previous 3 Years



Food For Florida

The trend of sum of ACCESS for Month Index Month. The marks are labeled by sum of ACCESS. The view is filtered on Month Index Month, which keeps non-Null values only.



Statewide Abuse Hotline Reporting Tool

FLORIDA DEPARTMENT OF CHILDREN AND FAMILIES
MYFLFAMILIES.COM

Home Services General Information About Us News & Events Contact Us

Essential Links

- Report Abuse Online »
- How To Report Abuse »
- Child Laws: FS Chapter 39 »
- Adult Laws: FS Chapter 415 »
- Frequently Asked Questions »
- Resources and Useful Links »
- Check Out Our New ID Badges »
- Training »

Events

No events scheduled.

Some files on this page may require free Adobe Reader. Download this software by clicking the link below

Report Abuse, Neglect or Exploitation

The Florida Abuse Hotline accepts reports 24 hours a day and 7 days a week of known or suspected child abuse, neglect, or abandonment and reports of known or suspected abuse, neglect, or exploitation of a vulnerable adult. Please use the links below to report a child or adult abuse.

- Report Child Abuse Online »
- Report Adult Abuse Online »

If you suspect or know of a child or vulnerable adult in immediate danger, call 911.

Any person who knows, or has reasonable cause to suspect, that a child is abused, abandoned, or neglected by a parent, legal custodian, caregiver, or other person responsible for the child's welfare is a **mandatory reporter**. § 39.201(1)(a), **Florida Statutes**.

To report an allegation in Spanish or Creole, please call 1-800-962-2873, for TDD (Telephone Device for the Deaf) 1-800-453-5145. This toll free number is available 24 hours a day, 7 days a week with counselors waiting to assist you.

ATTENTION:
Some reporters need to know whether allegations have been accepted for investigation. This information is only available by calling in your report and speaking directly to a Hotline counselor. The on-line process will indicate successful submission of your report; however, it cannot provide information concerning the outcome of a Hotline assessment and should not be used if you need verbal confirmation about your report.

Español/Spanish:

Si usted es un locutor español y desea divulgar abuso, llame por favor el teléfono directo en 1-800-962-2873 para hablar con un consejero de habla hispana.

Kreyol/Creole:

Pou rapé enfomayson en Kreyol, tanpri rele numero 1-800-962-2873, telefonn pou le soud rele 1-800-453-5145. Numero toll gratis sa disponib 24 le de jou, 7 jou pa semén avèk konsye kap tann pou edé ou.

TEL: 1-800-962-2873
TDD: 1-800-453-5145
FAX: 1-800-914-0004

2017 Online Child and Adult Abuse Reports:

| | |
|-----------|-------|
| July | 4,411 |
| August | 5,139 |
| September | 4,525 |
| October | 5,711 |

Child Care

CARES Public Search and Provider Information

FLORIDA DEPARTMENT OF CHILDREN AND FAMILIES
myflfamilies.com

34009 in ZipCodes Search

Home Services General Information About Us News & Events Contact Us

Refine results

County
 Hernando (2)
 Spring Hill (2)

City
 Spring Hill (2)

Provider Type
 Child Care Facility (19)
 Family Day Care Home (2)
 Large Family Child Care Home (1)
 Religious Exempt Facility (1)

License Status
 Exempt (1)
 Licensed (2)

Programs
 Gold Seal (2)
 Head Start (1)
 School Readiness (1)
 VPK (1)

Services
 After School (1)
 Before School (1)
 Drop In (1)
 Food Served (1)
 Full Day (2)
 Show more

Provider Name & Contacts Distance Programs Services

19 **Discovery Point #31**
 Child Care Facility
 100 Seven Hills Dr, Spring Hill, FL 34609
 (352) 686-0728
 3.46 miles

About Provider VPK Services

Licensing Information
 License Number: C05HE0117 Capacity: 213 Status: Regular/Annual Expirat

Program Details
 Faith Based: Head Start: School Readiness:

Days & Hours of Operation

| Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
|------------------|------------------|------------------|------------------|------------------|-------------|
| 6:30AM to 6:30PM | Unavailable |

Inspection Reports

| Year | 10/26 | 9/21 | 7/21 | 7/10 | 6/22 | 3/14 |
|------|-------|-------|------|------|------|------|
| 2017 | 10/26 | 9/21 | 7/21 | 7/10 | 6/22 | 3/14 |
| 2016 | 11/14 | 10/27 | 8/5 | 6/23 | 5/13 | 2/23 |
| 2015 | 12/10 | 10/27 | 7/8 | 5/23 | 3/24 | 2/24 |
| 2014 | 12/2 | 12/2 | | | | |

20 **Care-A-Lot Child Care & Preschool**
 Child Care Facility
 10495 County Line Rd, Spring Hill, FL 34609
 (352) 686-1993
 3.7 miles

21 **Mrs. Maxine's Family Child Care Home**

FLORIDA DEPARTMENT OF CHILDREN AND FAMILIES

Child Care Facility Information
 Name: Discovery Point #31 ID Number: C05HE0117
 Address: 100 Seven Hills Dr City: Spring Hill State: FL
 Zip Code: 34609-0235
 Phone Number: (352) 686-0728 Capacity: 213
 Owner/Director/Staff Responsible: Nathalie Martinez

Inspection Information
 Type: Routine Date: 10/26/2017 Arrival/Departure Time: 10:20 AM to 03:25 PM
 Staff Present: 14 Children Present: 72

INSPECTION CHECKLIST

GENERAL REQUIREMENTS

01. License Displayed/Citation Posted/Advertising ss. 402.3125, 402.318, F.S. Compliance

02. Licensed Capacity ss. 402.305(6), rule 65C-22.002(3), F.A.C. Compliance
 Compliance Comments: During today's inspection, room capacity for children was observed posted in each room.

03. Minimum Age Requirements ss. 402.305(2), F.S. & rule 65C-22.001(3), F.A.C. Compliance

04. Ratio Sufficient ss. 402.305(4), F.S. & rule 65C-22.001(4), F.A.C. Compliance
 Compliance Comments: During today's inspection, 14 staff and 72 children were observed in the following manner:
 2/5 - Infants
 2/8 - 1's
 1/6 - 1's
 1/16 - 4's
 1/14 - 3's
 2/9 - 4's (8) and 5's (1)
 1/8 - 2's
 1/8 - 2's

05. Supervision rule 65C-22.001(5), 65C-22.001(6), 65C-22.002(4) & 65C-22.007 (2), F.A.C. Compliance

06. Driver's License, Physician Certification & First Aid/CPR Training rule 65C-22.001(6), 65C-22.006(4), F.A.C. Compliance
 Compliance Comments: During today's routine inspection, it was observed that Driver #1 License expires 11/11/21, Physical expires 5/16/18, and First Aid/CPR expires 8/31/18. Driver #2 License expires 6/27/18, Physical expires 3/1/18, and First Aid/CPR expires 8/31/18. Driver #3 License expires 7/24/18, Physical expires 2/27/18, and First Aid/CPR expires 3/31/19.

07. Vehicle Insurance and Inspection ss. 402.305(10), F.S. & rule 65C-22.001(6) F.A.C. Compliance
 Compliance Comments: Vehicle insurance expires 7/31/18. Vehicle inspection expires Chevy (8/8/18) and Ford (8/1/18).

08. Seat Belts/Child Restraints ss. 402.305(10), F.S. & rule 65C-22.001(6), F.A.C. Compliance

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Child Care Training Management



CHILD CARE TRAINING TRANSCRIPT

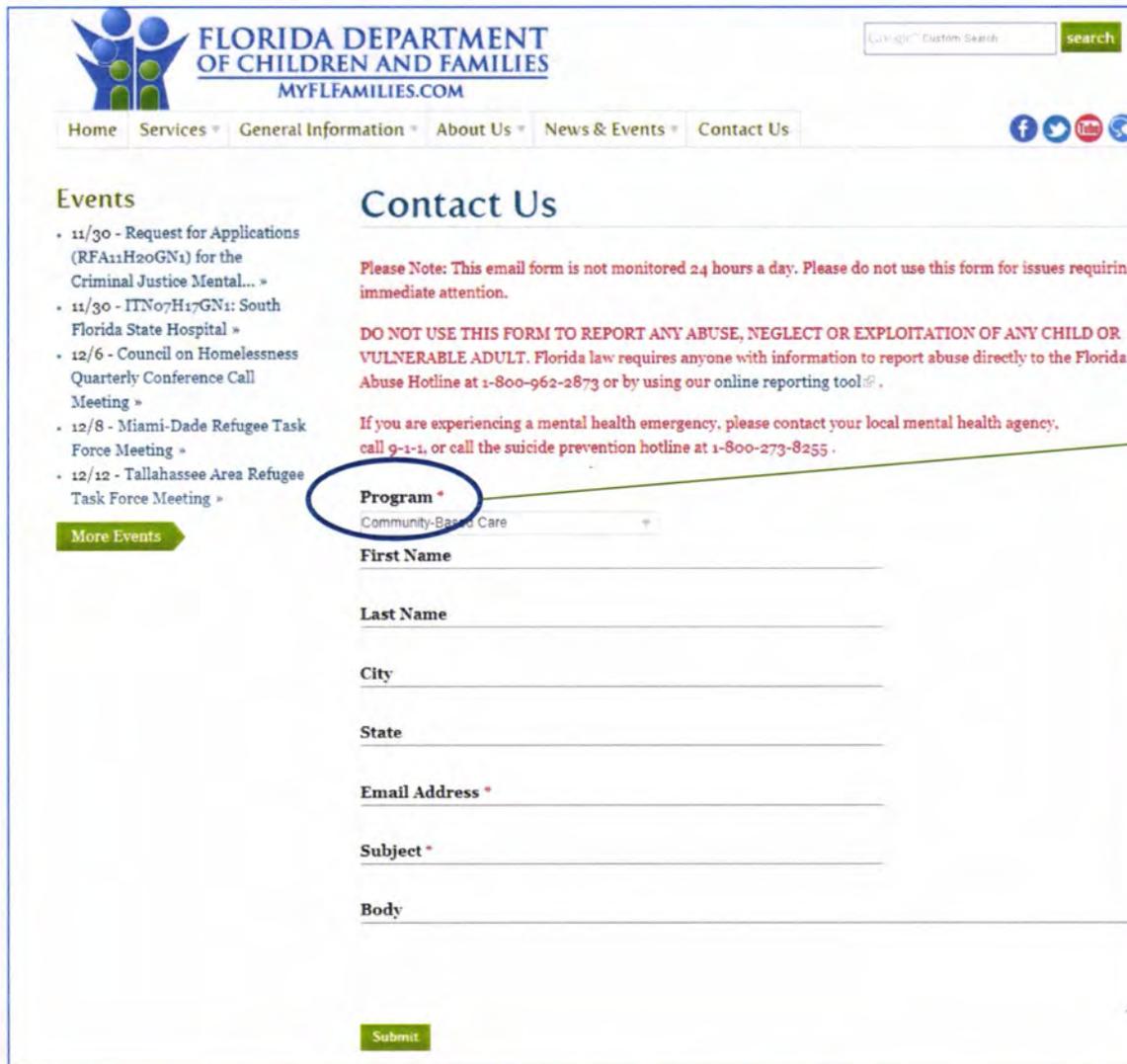
Student: [REDACTED]
Student ID: [REDACTED] Date: 11/30/2017

| TRAINING/COURSE | Hours | Certificate # | Date | CEUs |
|---|---------------------------|----------------------|-----------------------|------------------------|
| CHILD CARE FACILITY PART 1 | | | | |
| Introduction to Child Care (ICC) | 20 | 1042560 | 12/21/1996 | |
| Behavioral Observation and Screening (BOAS) | 6 | 2434262 | 03/08/2007 | |
| CHILD CARE FACILITY PART 2 | | | | |
| Pre-School Appropriate Practices (PSP) | 10 | 1042561 | 01/16/1997 | |
| School-Age Appropriate Practices (SAP) | 10 | 2434339 | 03/08/2007 | |
| Early Literacy for Children Age Birth through Three (ELC) | 5 | In-Service | 09/17/2004 | |
| Basic Guidance and Discipline (BGD) | 5 | In-Service | 03/11/2005 | |
| Emergent Literacy for VPK Instructors (VPK) | 5 | In-Service | 03/05/2007 | 0.5 |
| FAMILY CHILD CARE | | | | |
| Fundamentals of Family Child Care (3 Hr) (FFC) | 3 | 1042559 | 08/26/1997 | |
| Family Child Care Home (30 Hr) (FCH) | 30 | 1042558 | 01/24/2002 | 3 |
| SCHOOL AGE CHILD CARE | | | | |
| School-Age Program Quality Standards and Self-Assessment (SALT) | 12 | In-Service | 10/20/2017 | 1.2 |
| ONLINE IN-SERVICE | | | | |
| Obesity Prevention and Healthy Lifestyles (OPHL) | 3 | In-Service | 09/13/2017 | 0.3 |
| Trauma-Informed Care for Child Care Professionals (TICC) | 5 | In-Service | 08/15/2017 | 0.5 |
| TRAINER | | | | |
| Train-the-Trainer (TTT) | 6 | 1323205 | 05/01/2003 | |
| SPECIAL CERTIFICATIONS AND CREDENTIALS | | | | |
| | Level / Area / VPK | Certificate # | Effective Date | Expiration Date |
| Staff Credential Verification | Formal Education | 2434263 | 03/08/2007 | |
| Director Credential | Advanced VPK Endorsed | 2434226 | 03/08/2007 | 03/08/2012 |
| Director Credential Renewal | Verified On: 06/19/2017 | 5436727 | 06/19/2017 | 06/19/2022 |

Student Account For:

- Transcripts
- Courses
- Exams
- Jobs
- Course Payments

Directed Website Feedback



FLORIDA DEPARTMENT OF CHILDREN AND FAMILIES
MYFLFAMILIES.COM

Home Services General Information About Us News & Events Contact Us

Events

- 11/30 - Request for Applications (RFA11H20GN1) for the Criminal Justice Mental... »
- 11/30 - ITN07H17GN1: South Florida State Hospital »
- 12/6 - Council on Homelessness Quarterly Conference Call Meeting »
- 12/8 - Miami-Dade Refugee Task Force Meeting »
- 12/12 - Tallahassee Area Refugee Task Force Meeting »

[More Events](#)

Contact Us

Please Note: This email form is not monitored 24 hours a day. Please do not use this form for issues requiring immediate attention.

DO NOT USE THIS FORM TO REPORT ANY ABUSE, NEGLECT OR EXPLOITATION OF ANY CHILD OR VULNERABLE ADULT. Florida law requires anyone with information to report abuse directly to the Florida Abuse Hotline at 1-800-962-2873 or by using our online reporting tool.

If you are experiencing a mental health emergency, please contact your local mental health agency, call 9-1-1, or call the suicide prevention hotline at 1-800-273-8255.

Program *
Community-Based Care

First Name _____

Last Name _____

City _____

State _____

Email Address * _____

Subject * _____

Body _____

[Submit](#)

Program *

- Select -

- Select -

ACCESS Florida

Abuse Hotline

Adoption

Adult Protective Services

Background Screening

Child Care

Child Welfare

Children's Legal Services

Community-Based Care

Domestic Violence

Foster Care

Homelessness

Human Trafficking

Independent Living Services

Interstate Compact for the Placement of Children

Mental Health

Refugee Services

Services For Deaf

Substance Abuse

DCF Website and Web Systems

Recent Upgrades

- The **DCF Website** is continuously updated to keep information current
- **ACCESS Self-Service Portal** is an integrated component of the ACCESS system and was fully implemented in December 2013
- The **Abuse Hotline Reporting Tool** was implemented in March 2017
- **CARES Child Care Licensing System** is continuously updated to keep information current

Website and Web System Costs

Public Website

- **Operations:** Portion of approximately \$400K in yearly costs for general DCF system operations

ACCESS Self-Service Portal

- **Support Resources:** Portion of costs within a \$5M yearly fixed-price vendor contract for maintenance and support of the full ACCESS system
- **Operations:** Portion of approximately \$2M in yearly costs for ACCESS system operations and a portion of \$1.5M of DCF yearly software license costs to process 2,570,607 applications for FFY 2016-17
- **Most Recent Upgrade:** Portion of \$24M Medicaid Eligibility System implementation costs

Website and Web System Costs

Abuse Reporting Tool

- **Operations:** Portion of \$400K in yearly costs for general DCF system operations
- **Most Recent Upgrade:** Development and full implementation in March 2017

CARES

- **Support Resources:** Five contract resources with a current FY cost of approximately \$740K
- **Operations:** Portion of approximately \$400K in yearly costs for general DCF system operations



Website and Web System Costs

Child Care Training

- **Support Resources:** Approximately \$620K yearly vendor contract for maintenance and support of the full training system
- **Operations:** Portion of approximately \$400K in yearly costs for general DCF system operations



Questions?



FLORIDA DEPARTMENT
OF CHILDREN AND FAMILIES
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Joseph Martin
Chief Information Officer

**House Government Operations & Technology
Appropriations Subcommittee
December 6, 2017**

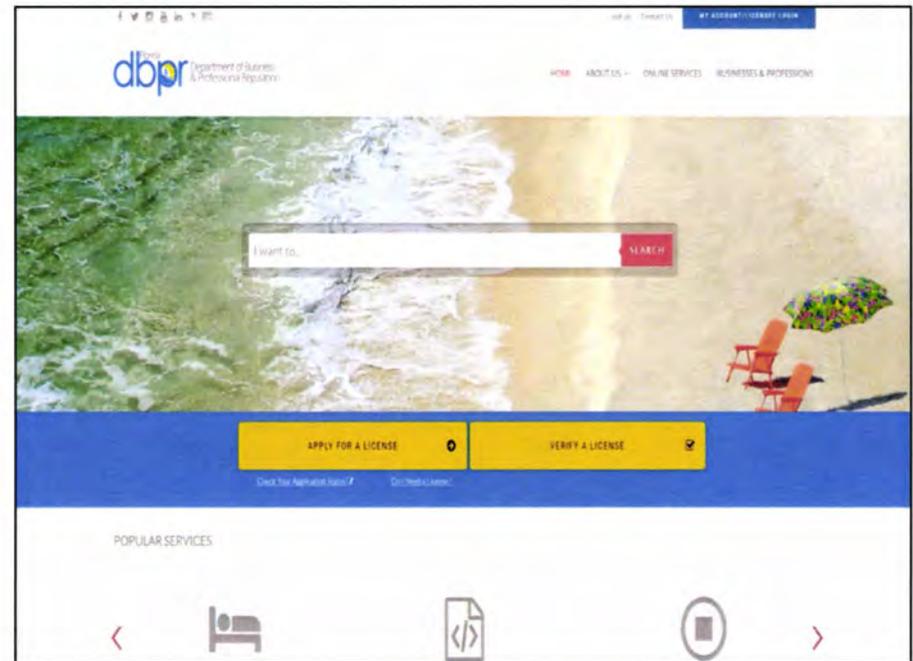
DBPR Home Page

www.myfloridalicense.com

Previous Homepage



New Homepage



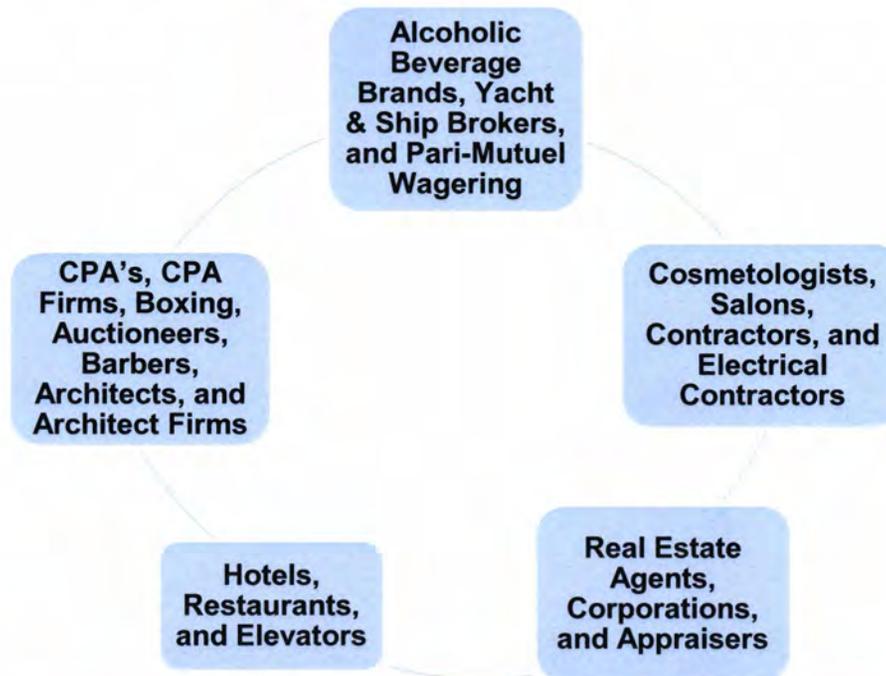
DBPR Website Operations

- Annual Cost to Operate Website & Online Services
 - **\$378,496 plus AST service charges for the servers**
- State Staff Dedicated to Website & Online Services
 - **4 state staff member with web responsibilities and 1 state staff member dedicated to online services**
- Contracted Staff Dedicated to Website & Online Services
 - **None dedicated**
- Date of Last Major Update To Website; Cost for Update
 - **December 1, 2017; \$66,970 in direct costs (contractor)**

Portal Search Capabilities

- **License Search & Verification**
(includes Complaints, Discipline & Inspections)
 - By Name, License Number, City, County, or License Type
- **Continuing Education (CE) Verification**
- **View Application Status**
- **Alcoholic Beverage & Tobacco (AB&T)
Delinquent Invoice & Activity**
- **Inspections – Food, Lodging, Salons,
Barbershops, & Veterinarian
Establishments**
- **Instant Public Records**

Online Applications



| Licenses/Permits Originating from Online Applications | | | |
|--|-----------------|-----------------|-----------------|
| Transaction Type | FY 14-15 | FY 15-16 | FY 16-17 |
| Initial | 45.55% | 50.70% | 51.24% |
| Renewals | 47.29% | 49.11% | 54.10% |

DBPR Online Application

Confirmation screen lists required fees. Applicant can Pay Now or submit more applications before paying.

Payment screens walk user through payment process, provide confirmation and sends email confirmation.

[Main Menu](#) | [Update Profile](#) | [Logout](#) | [Contact Us](#)
 Logged in as Coker, Tom

Confirmation

Your information has been submitted. An email has been sent to the email address associated with your DBPR Online Services account. If you do not receive this email you may verify the address where the message was sent by selecting "Main Menu" and then "View User Profile". Updates to where future emails are delivered can be made by selecting the "Edit" function and updating your email address.

You are required to pay the amount below for your application to be processed.

If you have questions regarding your fees (e.g. Unlicensed Activity Fee) then please search in our online [FAQ system](#). Press the "Pay Now" button to finalize and pay for the application(s) submitted. Press the "Submit Additional Applications" button if you wish to return to the Main Menu to submit additional applications prior to payment.

| Fees | |
|--------------------------|----------------|
| License Fee: | \$40.00 |
| Unlicensed Activity: | \$5.00 |
| Application: | \$50.00 |
| Total Amount Due: | \$95.00 |

Deficiencies

- Insufficient payment received
- The HIV/AIDS course you reported was taken more than two years prior to the date of your application and as such is not recent enough

[Pay Now](#) [Submit Additional Applications](#)

Payment

to 49 applications and or miscellaneous charges you wish to pay for, choose the payment method, and press "Next" to continue. Click on "Fee Details" to show a breakdown of the fee amounts. Click on "Main Menu" to return to the main menu.

| Item Number | Description | License Number | License Type | Applicant Name | Fee |
|-------------|---|----------------|---------------|-------------------|---|
| | Cosmetologist - Initial License for Out-of-State Applicants (Endorsement) | | Cosmetologist | PUBLIC, CHARLIE Q | \$95.00 <input checked="" type="checkbox"/> |

Method

Credit Card
 Electronic Check (ACH)

[Next](#) [Show Fee Details](#) [Main Menu](#)

Credit Card Payment

Press "Next" to process the payment.
Press "Cancel" to cancel your payment.

-Card Holder Name: (as it appears on card)
 -Card Type:
 -Card Number:
 -Card Expires: /
 Amount: \$95.00

[Next](#)

Feedback Form



Email Correspondence

We attempt to answer all emails within 48 hours. If you need immediate assistance between the hours of 8:00am - 5:30pm Monday thru Friday, please call our Customer Contact Center at (850) 487-1395.

* First Name:

* Last Name:

Phone Number:

* Email Address:

* Use this email as my customer contact?
 Yes No

* Subject:
(Max 200 Characters)

* Email Body:
(Max 10,000 Characters)

Attachment(s):
(If Any)

[Click here to view the allowed file extensions.](#)

* Security Code: **CDFK**



www.myfloridalicense.com

Contact Information

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Legislative Affairs Director
Jo.Morris@myfloridalicense.com
850-487-4827